

# On-Demand Virtual Health Care at No Cost to MATC Students



MATC partners with Froedtert & the Medical College of Wisconsin health network to provide this health care option at no cost to all full- and part-time students.

## Virtual Treatment

A variety of minor illnesses can be treated with a virtual visit\*.

- Acne
- Allergies
- Bladder infections (females, 12 years & older)
- Cold & flu symptoms
- Cold sores
- Diarrhea
- Heartburn/GERD
- Headache
- Impetigo
- Insect bites
- Laryngitis
- Minor burns
- Mononucleosis
- Musculoskeletal aches & strains
- Nausea & vomiting
- Pink eye
- Poison ivy
- Rashes
- Ringworm
- Sinus infections
- Sore throat
- Sunburn
- Upper respiratory infections
- Yeast infections

\*Our providers will always assess your condition individually and, based on your unique circumstances including the severity of the illness, may need to refer you for in-person care for proper diagnosis and treatment.

For more information about the conditions treated and what to expect in your virtual visit, visit [froedtert.com/virtual-clinic](https://froedtert.com/virtual-clinic).



## How to Start a Virtual Visit

To start a virtual visit, follow these steps:

1. Download the “Froedtert & MCW” app available in the Apple App Store or Google Play or visit [froedtert.com/virtual-clinic](https://froedtert.com/virtual-clinic).
2. Click the “On-Demand Video Visit” tile.
  - Care is available 6 a.m. – 10 p.m. daily.
3. Follow the registration steps. You will be prompted to enter your contact information and the symptoms you are experiencing.
4. When asked about payment options, choose “Service Key” and enter the service key “MATC” – this will make the cost \$0.
5. Be prepared to show your current MATC school-issued ID to the provider at the start of your virtual visit.



Care is provided by Froedtert & MCW board-certified health care providers.

Patients who have been treated during a virtual visit have access to MyChart®, a web-based portal that provides secure online access to much of a registered individual’s medical record, including test results.

Our team is dedicated to protecting the privacy and security of your protected health information by following the Health Insurance Portability and Accountability Act (HIPAA) of 1996.

Froedtert Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

**Attention:** If you speak another language, assistance services, free of charge, are available to you. Call: 414-805-3000 (TTY: 1-800-947-3529)

**Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al: 414-805-3000 (TTY: 1-800-947-3529)

**Hmoob (Hmong):** LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj.

Hu rau: 414-805-3000 (TTY: 1-800-947-3529)

