

Healthcare Services Management

PROGRAM CODE: 10-530-3



Associate Degree

**Location:** Online Campus**Start Dates:** August, January and June

Admission Requirement: High school diploma or equivalent. This program admits students through a waiting list process. Visit the program's webpage at matc.edu to view the waiting list process and all requirements.

Academic Preparedness Requirements: One year of high school-level biology and chemistry

Financial Aid Eligible: Yes. Use code 003866 at fafsa.gov.

Program Description

Demonstrate leadership skills, manage support staff and ensure efficient healthcare organizational workflows according to prescribed quality standards with the abilities attained through this program. All courses are offered via online format.

Career Outlook

This was named the No. 1 in-demand profession in 2019, 2020 and 2021, according to the Wisconsin Technical College System. U.S. Bureau of Labor Statistics projects employment to grow 32% from 2020 to 2030.

Program Learning Outcomes

- Employ healthcare quality management techniques to encourage safe and efficient patient care.
- Describe knowledge of healthcare systems management.
- Utilize oral, written and nonverbal communication skills in an organized and coherent manner.



Complete Program Details

QUESTIONS? 414-297-6263, 262-238-2281 or healthpathway@matc.edu

COURSES	CREDITS
BIOSCI-189 Basic Anatomy 3 (or) BIOSCI-177 General Anatomy and Physiology ‡ (or) BIOSCI-201 Anatomy and Physiology 1 ‡	
ECON-195 Economics 3 (or) Any 200-level ECON course	
ENG-195 Written Communication ‡ ^ 3 (or) ENG-201 English 1 ‡	
HEALTH-101 Medical Terminology ^ 3	
HEALTH-104 Contemporary Healthcare Practices ^ 2	
HEALTH-107 Digital Literacy for Healthcare ^ 2	
HSM-130 Health Services Coordination 1 ‡ ^ 3 (or) CLABT-110 Basic Lab Skills ‡ and CLABT-111 Phlebotomy ‡	
HSM-131 Health Services Coordination 2 ‡ ^ 3 (or) MLABT-161 Computer Applications for the Medical Laboratory ‡ and Two Credits of Electives	
HSM-132 Health Services Applications ‡ ^ 3 (or) MLABT-166 Phlebotomy Clinical Experience ‡	
HSM-145 Healthcare Law, Ethics and Professional Standards ‡ 3	
MATH-189 Introductory Statistics ‡ 3 (or) MATH-260 Basic Statistics ‡	
ACCTG-126 Accounting for Managers 3	
ENG-197 Technical Reporting ‡ 3 (or) Any 200-level ENG or SPEECH course	
HSM-129 Human Resources Management in HCOs ‡ 3	
HSM-139 Bioethics, Human Research Practices and Compliance ‡.. 4	
HSM-144 Introduction to the Business of Healthcare ‡ 3	
MKTG-102 Marketing Principles 3	
HSM-143 Healthcare Quality Management ‡ 3	
HSM-146 Leadership in Healthcare Organizations ‡ 4	
PSYCH-199 Psychology of Human Relations 3 (or) Any 200-level PSYCH course	
SOCSCI-197 Contemporary American Society 3 (or) Any 200-level HIST or SOCSCI course	

CREDITS

Total credits needed to complete this degree

63

‡ Prerequisite required.

^ Counts toward earning the Health Unit Coordinator technical diploma.

Program curriculum requirements are subject to change.

Current MATC students should consult their Academic Program Plan for specific curriculum requirements.

MATC courses are offered in person, entirely online or partially online.

Check each course's delivery options in Self-Service at selfservice.matc.edu.