

# Healthcare Customer Service

PROGRAM CODE: 61-530-1



Certificate



## COURSES

<b>HEALTH-101</b>	Medical Terminology .....	<b>3</b>
<b>HEALTH-104</b>	Contemporary Healthcare Practices .....	<b>2</b>
<b>HEALTH-107</b>	Digital Literacy for Healthcare .....	<b>2</b>

## CREDITS

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Total credits needed to complete this certificate

**7**

Program curriculum requirements are subject to change.

Current MATC students should consult their Academic Program Plan for specific curriculum requirements.

MATC courses are offered in person, entirely online or partially online. Check each course's delivery options in Self-Service at [selfservice.matc.edu](https://selfservice.matc.edu).

**Location:** All Campuses, Online Campus

**Start Dates:** August and January

**Admission Requirement:** High school diploma or equivalent

**Financial Aid Eligible:** No

## Program Description

This certificate includes instruction in medical terminology, healthcare computing and the customer service skills related to working in a healthcare setting. Students earning this certificate will be prepared for entry-level customer service positions in the healthcare industry.

Some certificates can be earned while completing associate degrees and/or technical diplomas that are eligible for financial aid. Certificate programs alone are not eligible for financial aid; contact MATC for details. All credits in certificate programs must be earned at MATC with a 2.0 cumulative GPA or higher. Upon completion of the certificate's requirements, the student's transcript is notated with the credential earned.



**Complete Program Details**

**QUESTIONS?** 414-297-6263, 262-238-2281 or [healthpathway@matc.edu](mailto:healthpathway@matc.edu)