

# Healthcare Customer Service

PROGRAM CODE: 61-530-1



Certificate



**COURSE**

<b>HEALTH-101</b>	Medical Terminology .....	<b>3</b>
<b>HEALTH-104</b>	Contemporary Healthcare Practices .....	<b>2</b>
<b>HEALTH-107</b>	Digital Literacy for Healthcare .....	<b>2</b>

**CREDITS**

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Total credits needed to complete this certificate

**7**

Program curriculum requirements are subject to change.

**Current MATC students should consult their Academic Program Plan for specific curriculum requirements.**

**Location:** All Campuses, Online Campus

**Start Dates:** August and January

**Admission Requirement:** High school diploma or GED

**Program Description**

This certificate includes instruction in medical terminology, healthcare computing and the customer service skills related to working in a healthcare setting. Students earning this certificate will be prepared for entry-level customer service positions in the healthcare industry.

Some certificates can be earned while completing associate degrees and/or technical diplomas that are eligible for financial aid. Certificate programs alone are not eligible for financial aid; contact MATC for details. All credits in certificate programs must be earned at MATC with a 2.0 cumulative GPA or higher. Upon completion of the certificate's requirements, the student's transcript is notated with the credential earned.



**Complete Program Details**

**QUESTIONS?** 414-297-6263, 262-238-2281 or healthpathway@matc.edu