



Academic & Career Pathways
MILWAUKEE AREA **Technical College**

Healthcare Program Map

Location:

Downtown Milwaukee Campus

Program Code:

61-530-1

Offering:

In-person, Online

Degree Type:

Certificate

Start Dates:

August/January

Total Credits:

7

RELATED PROGRAMS

- Healthcare Services Management
- Health Unit Coordinator

QUESTIONS?

Healthcare Pathway

262-238-2281 or 414-297-6263

healthpathway@matc.edu

Healthcare Customer Service Certificate Program

1. Technical Courses

Semester 1

- (1) HEALTH-101
- (1) HEALTH-107
- (1) HEALTH-104

FALL/SPRING

- Medical Terminology
- Digital Literacy for Healthcare
- Culture of Healthcare

Cr

- 3
- 2
- 2

The course plan above is a sample schedule only. Please work with your advisor to develop a customized plan.

Some certificates can be earned while completing associate degrees and/or technical diplomas that are eligible for financial aid. Certificate programs alone are not eligible for financial aid; consult your advisor for information.

Upon Graduation

- Students earning this certificate will be prepared for entry-level customer service positions in the healthcare industry.
- Students can apply their credits toward completing the Health Unit Coordinator, Medical Coding Specialist, Pharmacy Technician, or Phlebotomy technical diplomas and Anesthesia Technology, Health Information Technology, Community Health and Nutrition Navigator, or Healthcare Services Management associate degrees.

