

# Milwaukee Area Technical College

## Protective Services

### Crisis Intervention, AODA and Homeless Outreach Resource Guide



**December 2023**

Milwaukee Area Technical College  
Protective Services Training  
Oak Creek South Campus,  
6665 S Howell Ave, B115  
Oak Creek, WI 53154  
<http://www.matc.edu>

## TABLE OF CONTENTS

Emergency Shelters (Coordinated Entry)	3
Emergency Shelters (Non-Coordinated Entry)	4-5
Daytime Warming /Cooling Rooms	6-7
Nighttime Warming/Cooling Rooms	8-10
Special Populations Shelters and Transitional Programs	11-13
Homeless Resource Agencies	14-16
Healthcare (low/no income, uninsured)	17-20
Disabilities and Advocacy	21-24
Legal Issues	25-27
Housing	28-30
Hotlines	31
Veteran’s Resources	32-35
Meal Sites	36-41
Food Pantries	42-46
Employment	47-53
Laundry	53
Chapter 51/55, EMTALA, HIPAA, WI Department of Quality Assurance Information	44-69
Crisis Resources/Behavioral Health – Crisis Intervention	70-72
Crisis Resources/Behavioral Health – Inpatient/Outpatient Hospitals	72-74
Crisis Resources/Behavioral Health –Counseling/Psychotherapy/Psychiatric Support	75-85
Case Management	86-88
Homeless/Street Outreach	89-91
Consumer Support Services/Agencies	92-93
Showers	94
Haircuts	95
Eye glasses	96
Dental	97-98
Alcohol/Substance Abuse - Assessment and Referral Services and Harm Reduction	97-99
Alcohol/Substance Abuse – Detox Services	101
Alcohol/Substance Abuse – Inpatient/Outpatient including MATs	102-105
Alcohol/Substance Abuse – Residential Treatment	106-109
Alcohol/Substance Abuse – Outpatient Therapy	110-114
Alcohol/Substance Abuse – 12 Step Programs and Support	115-116
Alcohol/Substance Abuse – Family Support	117
Transportation	118-119
Elderly Assistance/Aging Issues	120-122
Clothing	123-129
Hoarding	130
Newly Housed Support	131
W2 Agencies/Benefits	132
Sexual Abuse/Sex Trafficking	135-136
Immigration/Undocumented Assistance	137-138
Youth and Family Services	139-149
Domestic Violence	150
Important Document Recovery	151-153
Pregnancy Resources	154-156
Prescription Assistance	157-157
Telephones	158
Grief/Loss	159-169
LGBTQ+ Resources	170

## EMERGENCY SHELTERS

### COORDINATED ENTRY SHELTERS:

Currently, listed shelters in this section are utilizing the 2-1-1 Coordinated Entry System. This means that all referrals for these shelters must come via a 2-1-1 referral. It's important to note the shelters are primarily filled via the Coordinated Entry system, Monday-Friday 9:00am-5:00pm. While you can contact 2-1-1 during the off hours, please keep in mind shelter space is typically full at those times. Arrival without contacting 211 at these locations will not facilitate the person's entry into shelter.

Coordinated Entry is available 24/7 by dialing 2-1-1 / local 414-773-0211 / toll-free 1-866-211-3380. Police officers may initiate the call for the person with consent. Persons may also text their ZIP Code to 898-211 to engage with a Community Resource Specialist via text on weekdays from 9am to 9pm. You can also go to a Coordinate Entry Mobile site at Repairers of the Breach, 1335 W Vilet St on Monday mornings, or St. Ben's, 1015 N 9<sup>th</sup> St on Wednesday afternoons. You can also email [coordinatedentry@impactinc.org](mailto:coordinatedentry@impactinc.org) for a referral for someone to contact you. The assessment takes about 10 minutes to complete.

#### **Cathedral Center**

845 N. Van Buren St  
Milwaukee, WI 53202  
<http://www.cathedral-center.org>  
Adult women and families

#### **Hope House**

209 W. Orchard St,  
Milwaukee, WI 53204  
<http://www.hopehousemke.org/>  
Families only – no singles

#### **Salvation Army Homeless Programs**

1730 N. 7th St  
Milwaukee, WI 53205  
<http://www.samilwaukee.org/>  
Single men, women and families

#### **Guest House of Milwaukee**

1216 N 13<sup>th</sup> St  
Milwaukee, WI 53205  
<http://www.guesthouseofmilwaukee.org/>  
Single men

#### **Community Advocate's - Milwaukee Women's Center**

414-671-6140 – DV related  
Non-DV family placements call 211

**NON-COORDINATED ENTRY SHELTERS:**

The privately funded shelters below such as do not utilize the Coordinated Entry system and you may contact those locations directly:

**Milwaukee Rescue Mission Safe Harbor**

1820 W. Wells St  
Milwaukee, WI 53233  
414-344-2211  
<http://www.milmission.org/>  
Single men – entry by 6:15pm, limited access for wheelchairs

**Joy House**

830 N. 19th St  
Milwaukee, WI 53233  
414-344-2211  
<http://www.milmission.org/programs/joy-house/>  
Women with children  
Women must current photo ID, children must have 2 forms of ID

**Casa Maria**

1131 N 21<sup>st</sup> St  
Milwaukee, WI 53233  
414-344-5745  
Women with children, call any day 9am-10pm

**UMCS Transitional Living**

3940 W Lisbon Ave  
Milwaukee, WI 53208  
414-344-1818  
Single mothers, 18 and over with children 12 and under.  
Call first Mon-Fri 6:30am – 6:00 pm

**Hebron House**

812 N East Ave  
Waukesha, WI 53186  
262-549-8722  
<http://www.hebronhouse.org>  
Singles and families

**Salvation Army – Waukesha**

445 Madison Street,  
Waukesha, WI 53188  
262-547-7367 x236  
Single men, 18 and over, photo ID, must be sober and willing to submit to drug screen, and follow all rules. Hours Mon-Fri, 5pm-9am and Sat/Sun 3pm-9am.

**Hope Street Ministry (Men, Women, Children)**

2522 W Capital Drive  
Milwaukee, WI 53206  
414-445-5404  
www.hopestreetministry.org  
Application and agreement required

**Sisters of the Divine Savior**

SDS Community House  
4311 N 100<sup>th</sup> St  
Milwaukee, WI 53222  
414-466-0810  
sdsdev@salvatoriansisters.org

**Ozaukee Women's Shelter - Advocates of Ozaukee**

PO Bo 80166  
Saukville, WI 53080  
Office - 262-284-3577  
Crisis Line: 262-284-6902 or toll free 877-375-4034

**Family Promise of Ozaukee**

124 E Van Buren St  
Port Washington, WI 53074  
262-268-2123  
<http://www.familypromiseozaukee.org/>

**Family Promise of Western Waukesha County**

543 A.J. Allen Circle Unit D  
Wales, WI 53183  
262-968-2321 for info call 8am-5pm  
<http://fpowwc.org>  
Uses a multiple church locations, which rotate on a weekly basis

## Daytime Warming/Cooling Rooms

### Salvation Army Daytime Warming Rooms

<http://www.samilwaukee.org/>

- Milwaukee Citadel  
4129 W. Villard  
Milwaukee, WI  
(414) 463-3300  
M-F 9am-4pm
- Milwaukee West  
1645 N. 25th St.  
Milwaukee, WI 53205  
(414) 342-9191
- Milwaukee Coldspring Church  
2900 W. Coldspring Road  
Milwaukee, WI 53221  
(414) 213-3444
- Oak Creek Centennial  
8853 S. Howell Avenue  
Oak Creek, WI 53154  
(414) 762-3993  
M-F, 8am-5pm

### All Milwaukee Public Library locations (hours vary by location):

Central – 814 W Wisconsin Ave  
Atkinson – 1960 W Atkinson Ave  
Bay View – 2566 S Kinnickinnic Ave  
Capitol – 3969 N 74<sup>th</sup> St  
Center – 2727 W Fond du Lac Ave  
East – 2320 Cramer  
Forest Home – 1432 W Forest Home Ave  
Martin Luther King – 310 W Locust St  
Mill Road – 6431 N 76<sup>th</sup> St  
Tippecanoe – 3912 S Howell Ave  
Villard Square – 5190 N 35<sup>th</sup> St  
Washington Park – 2121 N Sherman Blvd  
Zablocki – 3501 W Oklahoma Ave

### Repairer's Of the Breach

1335 N. Vliet St.

414-934-9305

<http://www.repairers.org/>

Homeless adults, Day sanctuary, drop in resource center, Mon – Sat 7a-4pm including holidays

**Summerfield United Methodist Church**

728 E Juneau

Milwaukee, WI 53233

[mealoutreach@summerfieldchurch.org](mailto:mealoutreach@summerfieldchurch.org)

414-272-2610

Day Center with showers and hot meal

Mon/Wed/Fri 12-2pm, Saturday 4-6pm

**MacCanon Brown Homeless Sanctuary, Inc.**

2461 W. Center St. Milwaukee, WI 53206

414-404-0600

<http://www.mbsanctuary.org/>

Doorway Ministry

2461 W. Center St.

Tue 11 a.m. - 1:30 p.m

- Fresh and non-perishable food
- Clothing
- Hygiene and grooming products
- Diapers
- Necessary household items
- Bicycles

Please see "Hours" on website for more detailed information on distribution days.

Fantastic Fridays

- Hephatha Lutheran Church, 18th & Locust St.
- Fri 11 a.m. - 2:30 p.m.
- Bagged lunches
- Hot meals
- Resource Fair
- Activities and Learning Programs
- Lead Awareness 1:30-2:30 p.m.

Welcome Center

2461 W. Center St

Mon and Wed 10 a.m. - 2 p.m. by invitation/appointment

## Nighttime Warming/Cooling Rooms

**NOTE: Warming/Cooling room dates, seasons, dates and times of operation may vary. It is best to call 211 or call the location directly to determine if the location is open. Warming/cooling rooms are not considered shelters and may only provide limited services.**

### **Repairer's Of the Breach**

1335 N. Vliet St  
Milwaukee, WI 53205  
414-934-9305  
<http://www.repairers.org/>  
Drop in center  
Serves single adults

### **Divine Intervention**

Tippecanoe Church  
125 W Saveland Av  
Milwaukee, WI 53207  
Must Call 211 for referral  
<http://www.tippechurch.org/>  
Singles 18 and over  
Enter clean and sober (breathalyzer checked) only between 6:00-6:30p. Dinner and breakfast provided.  
Dec 1st-March 31<sup>st</sup>- 6p-8am  
Graced Saturday Mornings, 8am-noon at Grace Presbyterian Church, 2931 S Kinnickinnic Ave (Must be staying at Tippe to attend)

### **Hillview Health Care Center**

1615 S 22<sup>nd</sup> St  
Milwaukee, WI 53215  
414-671-6830  
7pm-7am

### **Greater Galilee Baptist Church**

2432 N Teutonia Ave  
Milwaukee, WI 53206  
414-562-1110  
7pm-7am

### **Guest House of Milwaukee – Warming Room Area**

1216 N 13<sup>th</sup> St  
Milwaukee, WI 53205  
414-345-3240  
7pm-7am



**Milwaukee Rescue Mission – Warming Room Area**

830 N 19<sup>th</sup> St  
Milwaukee, WI 53233  
414-344-2211  
7pm-7am

**Feeding His Flock Warming Room**

1610 S 81<sup>st</sup> St  
West Allis, WI 53219  
Call 414-439-4291  
7pm-7am on night that are 10 degrees or below  
Chair space only. Blanket, hot meal and snack provided  
Must have a Homeless Outreach Team referral for entry.

**Greater New Birth Church**

8237 W. Silver Spring Dr  
Milwaukee, WI 53218  
414-264-5683  
8pm - 6am  
<http://www.greaternewbirthchurch.org>  
Call 211 for referral - single men and women, or families.

**Milwaukee Victory Church**

2110 W National Ave  
Milwaukee, WI 53204  
866-246-8240 or (414) 645-7496  
Call first. Ask for Asst. Pastor Jerome Abbey or Regina Ivy.  
[milwaukeevictorychurch@gmail.com](mailto:milwaukeevictorychurch@gmail.com)  
<http://www.milwaukeevictorychurch.org/>  
No smoking of any kind or drug/alcohol use. Must call first and be in no later than 8 p.m.

**St. Ben's**

1015 N 9<sup>th</sup> Street, Milwaukee  
Open when temperatures are 25 degrees or below, from 7pm-7am  
Singles only, Closed holidays  
Walk-in from 8pm-10pm (unless accompanied by police or outreach worker after hours)

**Adullam Outreach**

3033 N 30<sup>th</sup> Street, Milwaukee  
Open when temperatures are 10 degrees or below, from 6pm-8am  
Families only  
Call 2-1-1 for entry

**South WI District of the Lutheran Church– Missouri Synod**

8100 W Capitol Drive  
Milwaukee, WI 53222  
414-464-8100  
Call 2-1-1 for entry

**Bethlehem Missionary Baptist Church**

1801 N 35<sup>th</sup> Street,  
Milwaukee, WI  
Open Thursday-Saturday until 03/31/17, from 7pm-6am  
Women and children only  
Call 2-1-1 for entry

**Cry for Help, Inc**

4738 W Lisbon Ave  
Milwaukee, WI 53208  
414-687-5731  
Cryforhelpmke.org

**St Mark - AME Church**

1616 W Atkinson Ave  
Milwaukee, WI 53206  
414-562-8030  
[info@stmakrame.org](mailto:info@stmakrame.org)

**Faith Embassy/La Embajada d Fe**

2039 W Lapham St  
Milwaukee, WI 53215  
414-552-7909  
15 degrees or below- Opens at 7pm

**Family Promise of Ozaukee**

124 E Van Buren St  
Port Washington, WI 53074  
262-268-2123  
<http://www.familypromiseozaukee.org/>

**Family Promise of Western Waukesha County**

543 A.J. Allen Circle Unit D  
Wales, WI 53183  
262-968-2321 for info call 8am-5pm  
<http://fpowwc.org>  
Uses a multiple church locations, which rotate on a weekly basis

## Special Populations Shelter/Transitional Programs

### **Sojourner Truth House**

414-933-2722

Domestic violence shelter – battered women, single or with children

### **Community Advocates Women's Center - Milwaukee**

414-671-6140

### **The Women's Center - Waukesha**

262-547-4600

Domestic violence shelter - Non-DV call 211

### **Walker's Point Youth and Family Center**

Teen Crisis & Runaway Program

732 S. 21st St

Milwaukee, WI 53204

414-647-8200 ages 11-17, call 211 or shelter

### **Walker's Point Youth & Family Center**

Insights Transitional Living Program

2175 S. Layton Blvd

Milwaukee, WI 53215

414-672-1360 ages 18-21, applications accepted on Fridays 1pm - 3pm

### **Pathfinders Emergency Youth Shelter**

1614 W. Kane Place

Milwaukee, WI 53202

414-271-1560

Ages 11-17 - must call 211 or the shelter directly

### **VA Homeless Programs**

Community Resource and Referral Center (CRRC)

1818 North Dr. Martin Luther King Jr Drive

Milwaukee, Wisconsin 53212

(414) 414-263-7673

877-4AID-VET

<http://va.gov/homeless>

### **Autumn West Savehaven - Community Advocates**

3410 W Lisbon Ave

Milwaukee, WI 53208

414-671-6337 x5204 or x5201

18 years and older, chronically homeless individuals with a mental illness

### **Community Advocates Project Bridge**

18 years/older, medically verifiable disability, chronically homeless, and 3<sup>rd</sup> party provider referral

Contact Winnie Butler at 414-270-5228

**American Red Cross**

2600 W Wisconsin Ave  
Milwaukee, WI 53208  
414-342-8680

<http://www.redcross.org/find-help/shelter>

For assistance with homelessness due to fire, natural disaster, or domestic violence.

**La Causa Crisis Nursery**

522 W Walker  
Milwaukee, WI 53204  
414-647-5990

Children birth to 12 years old - free services – 24 hours/day, 7 days/week, 365 days/year

**Project Heat**

2904 W Wells St  
Milwaukee, WI 53208  
414-342-5959

Transitional Housing for single men and women with AODA issues.

**St. Catherine Residence (Mercy Housing)**

1032 E Knapp St  
Milwaukee, WI 53202  
414-272-8470  
800-855-2880

[Mercyhousing.org](http://Mercyhousing.org)

Housing for single women and first-time pregnant women

**Winterstar (Salvation Army)**

3120 W Wisconsin Ave, Suite 106  
Milwaukee, WI 53208  
414-342-6203

Transitional living for single men and women with a history of AODA, mental health issues or a disability.

**Guest House of Milwaukee**

1216 N 13<sup>th</sup> St  
Milwaukee, WI 53205

<http://www.guesthouseofmilwaukee.org/>

Also serves AODA and Mental Illness population – Call 211 for Coordinated Entry

**Our Safe Place**

740 N. 29<sup>th</sup> St.  
Milwaukee, WI 53208

AODA Transitional Housing – Contact 211 for Coordinated Entry

**Gingerbread House (women and children)**

2640 N 1<sup>st</sup> St  
Milwaukee, WI 53212  
414-372-7875

**Jubilee House**

928 S Layton Blvd  
Milwaukee, WI 53204  
414-645-5611

**Mapendo House (women)**

1124 N 21<sup>st</sup> St  
Milwaukee, WI 53233  
414-933-1679

**Open Gate (men, women)**

1131 N 12<sup>th</sup> St  
Milwaukee, WI 53233  
414-344-7582

**AIDS Resource Center of Wisconsin (ARCW)**

Wisconsin House/Housing Programs  
800-359-9272

**Mama Deltas Love House**

1018 N 35<sup>th</sup> St  
Milwaukee, WI 53208  
414-264-2409  
Christian based program for men.

**House of Kings and Priests**

4718 W. Garfield Avenue  
Milwaukee, WI 53208  
[HOKP@wi.rr.com](mailto:HOKP@wi.rr.com)  
414-810-4657

Young men empowerment (18-25y/o) and transitional home for young men aging out of foster care and experiencing homelessness.

## HOMELESS RESOURCE AGENCIES

### **Outreach Community Health Centers (Formerly Healthcare for the Homeless)**

Street Outreach and PATH Programs

220 W Capital Drive,

Milwaukee, WI 53206

(414) 374-2400

Toll-free: (800) 952-1086

<http://www.ochc-milw.org/>

### **Milwaukee County Housing Division Programs**

(Including Safehaven, Permanent Supportive Housing, Housing First, etc)

600 W Walnut, Suite 100

Milwaukee, WI 53212

(414) 278-2944

<http://housingfirstmilwaukee.com/>

### **Pathfinders**

4200 N Holton St #400

Milwaukee, WI 53212

414-964-2565

[info@pathfindersmke.org](mailto:info@pathfindersmke.org)

Resources for at-risk youth

### **Community Advocates Homeless Outreach Nursing Center**

3410 W Lisbon Avenue

Milwaukee, WI 53208

414-671-6337 x5204

[www.communityadvocates.net](http://www.communityadvocates.net)

Provides mental health-related services that are homeless and have a mental illness. Staff conducts outreach on the streets, and at meal sites, and in emergency shelters. Provides engagement, connection with other service providers, assistance to access mental health and health services, access to safe havens and other transitional a permanent housing, and referral and help securing benefits.

### **Project Return (ex-offenders/prison discharge)**

2821 Vel R Phillips Ave #223

Milwaukee, WI 53212

414-374-8029

<http://projectreturnmilwaukee.org>

Support groups, job assistance, housing resources and referrals, clothing, hygiene products, computer lab, resumes, AODA education, relapse prevention, anger management, stress management, social skills training, medical food share, housing resources, parenting skills, mentoring.

**The WALLY PROJECT**

[www.facebook.com/WallyProject](http://www.facebook.com/WallyProject)

A “Pay it Forward” effort to encourage Compassion, Assistance, Kindness, Empathy towards the homeless, the destitute, and folks living with untreated mental illness.

**MacCanon Brown Homeless Sanctuary, Inc.**

2461 W. Center St. Milwaukee, WI 53206

414-404-0600

<http://www.mbsanctuary.org/>

Doorway Ministry

2461 W. Center St.

Tue 11 a.m. - 1:30 p.m

- Fresh and non-perishable food
- Clothing
- Hygiene and grooming products
- Diapers
- Necessary household items
- Bicycles

Please see "Hours" on website for more detailed information on distribution days.

**Fantastic Fridays**

- Hephatha Lutheran Church, 18th & Locust St.
- Fri 11 a.m. - 2:30 p.m.
- Bagged lunches
- Hot meals
- Resource Fair
- Activities and Learning Programs
- Lead Awareness 1:30-2:30 p.m.

**Welcome Center**

2461 W. Center St

Mon and Wed 10 a.m. - 2 p.m. by invitation/appointment

**Feeding His Flock**

1610 S 81<sup>st</sup> St

West Allis, WI 53219

Thursdays 4p-7p

414-439-4291

[feedinghisflock124@outlook.com](mailto:feedinghisflock124@outlook.com)

No income/zip code restrictions

ID for each person required

**Guest House of Milwaukee**

1216 N 13<sup>th</sup> St

Milwaukee, WI 53205

414-345-3240

<http://www.guesthouseofmilwaukee.org/>

**Milwaukee Public Schools Homeless Education Office**

5225 W Vliet St, Room 133

Milwaukee, WI 53208

414-475-8911

Transportation, free breakfast/lunch, books, school supplies, school fees, immunization information, tutoring and homework help, before and after school programs and activities, translation and ESL services.



## HEALTH CARE

### Emergency Medical Services - 911

#### **Outreach Community Health Center Clinic**

(Formerly Healthcare for the Homeless)

210 W Capitol Drive,  
Milwaukee, WI 53206  
414-727-6320

Primary and mental health services

Mon-Fri 8am-4:30pm

<http://www.ochc-milw.org/>

#### **Angel of Hope Clinic**

209 W Orchard  
Milwaukee, WI 53204  
414-385-5394

Sliding scale fee walk in clinic

#### **City on a Hill**

2224 W Kilbourn Ave  
Milwaukee, WI 53233

Uninsured only, ID required. Clinic, health screening, lunch and free bag groceries

2<sup>nd</sup> Saturday noon-3:30p

#### **Healing Center**

611 W National Ave, 4<sup>th</sup> Floor  
Milwaukee, WI 53204  
414-671-4325

Adult sexual abuse survivors. Call for appointment

Monday 9am -5pm, Tuesday – Thursday 9am-6pm, Friday 9am-2pm

#### **Marquette Women and Children's Clinic**

Cross Lutheran  
1821 N 16<sup>th</sup> St  
Milwaukee, WI 53205  
414-755-6970

Uninsured women and children by appointment only

Call Mon-Tues, 10am-1pm and Thursday 8am-noon

#### **Repairers of the Breach Clinic**

1335 W Vliet  
Milwaukee, WI 53205  
Free Walk in Clinic

<http://www.repairers.org/>

Hours vary per week – call 414-342-1065 for information

**Salvation Army Clinic**

1730 N 7<sup>th</sup> St  
Milwaukee, WI 53205  
414-265-6360,

Tuesdays and Thursdays, 8am-12pm. Dates and times may change. Please call to confirm.

Salvation Army Medical clinic is designated to serve individuals who are homeless and/or uninsured. The clinic will see insured patient for bridge medical care if not able to get an appointment with a primary care provider as quickly as possible.

**St. Ben's Clinic**

1027 N 9<sup>th</sup> St  
Milwaukee, WI 53233  
414-765-0606

Homeless adults, must see social worker first. Call for appointment,  
Mon, Wed, Thur 9am-4pm, Tues and Fri, appointments only

**Columbia/St. Mary's Family Health Center**

1121 E North Ave

8am-12noon every Saturday

First Come/First Served – many registered by 6:30am

Pharmacy, mammograms, X-Rays, free lab services, well-women visits and referrals to specialists,  
pediatric appointments

414-588-2865

**Bread of Healing Clinics:**

Cross Lutheran Church

1821 N 16<sup>th</sup> St

Milwaukee, WI 53205

414-977-0001

Clinic Times - Appointments Only:

Monday 1:30p-5pm, Tuesday 1:30p-5pm, Wednesday 8a-11am and 1:30p-5pm

**Eastbrook Church**

5385 N. Green Bay Rd

Milwaukee, WI 53209

414-228-5220x107

Clinic Times - Appointments only:

3rd Saturday of the Month - 9am-noon

2nd Monday evening of the month 4-7 pm

Eyeglasses available also

**Florist Ave Lutheran Clinic**

5975 N. 40th Street

Milwaukee, WI 53209

Clinic Times - Appointments only:

Wednesday 6:00-8:30 pm

414-466-3169

**Social Development Commission**

1730 W North Ave  
Milwaukee, WI 53205  
414-906-2700

<http://www.cr-sdc.org/SDC/htm>

Programs include: Absolute Advantage Training (accredited certification in the construction industry), Competency Based Diploma (HSED 5.09), PARS Program (Prescriptions and your health – low cost prescription medications for income eligible clients), Senior Companion Program for home bound and disabled seniors

**Aurora Walker’s Point Community Clinic – Spanish**

130 W Bruce St, 3<sup>rd</sup> Floor  
Milwaukee, WI 53204  
414-384-1400

**Brady East Clinic**

1240 E Brady St  
Milwaukee, WI 53202  
414-272-2144  
STD, HIV testing, Hepatitis A&B vaccinations

**City of Milwaukee – Keenan Health Clinic**

3200 N 36<sup>th</sup> St  
Milwaukee, WI 53216  
414-286-8813  
STD/HIV testing, Community Health Care Access Program

**City of Milwaukee – Southside Health Clinic**

1639 S 23<sup>rd</sup> St  
Milwaukee, WI 53204  
414-286-8620  
Community Healthcare Access Program, immunizations, family planning, well woman programs

**City of Milwaukee – Northwest Health Clinic**

7630 W Mill Rd  
Milwaukee, WI 53218  
414-286-8820  
Community Health Care Access Program, Men’s health programs

**Lisbon Avenue Health Center**

3522 W Lisbon Ave  
Milwaukee, WI 53208  
414-395-8000  
Call for an appointment

**Marquette Clinic for Women and Children**

1821 N 16<sup>th</sup> St  
Milwaukee, WI 53233  
414-755-6970

**MHS Convenient Care Clinic- Midtown**

4061 N 54<sup>th</sup> St  
Milwaukee, WI 53216  
414-447-1750  
Sliding fee, Medicare, Medicaid, Most private insurances

**Open Door Free Medical Clinic At Unity Lutheran Church**

1025 E Oklahoma Ave  
Milwaukee, WI 53207  
414-481-1778  
See [www.opendoorfreesclinic.org](http://www.opendoorfreesclinic.org) for clinic hours/dates.

**Philippine Center Free Medical Clinic**

3717 W Howard Ave  
Greenfield, WI 53221  
414-342-1400  
Every 2<sup>nd</sup> and 4<sup>th</sup> Saturday of the month, 9am-12p

**Saturday Clinic for the Uninsured**

1121 E North Ave  
Milwaukee, WI 53202  
414-588-2865  
Early morning hours

**Sixteenth Street Clinic**

1337 S Ceasar Chavez Dr  
Milwaukee, WI 53204  
414-672-6220

## DISABILITIES AND ADVOCACY

### **Milwaukee County Disability Resource Center (ages 18-59)**

414-289-6660 or 1-844-304-6660 Toll Free

Telecommunication Relay Service (TRS): 711

E-mail: [DSD@milwaukeecountywi.gov](mailto:DSD@milwaukeecountywi.gov)

Website: [www.county.milwaukee.gov/DSD.htm](http://www.county.milwaukee.gov/DSD.htm)

Program which provides people with disabilities from age 18 – 59 with free benefits counselling including assistance applying for disability benefits.

### **Outreach Community Health Centers**

220 W Capitol Dr

Milwaukee, WI 53206

414-374-2400

<http://www.ochc-milw.org/>

### **Community Advocates**

728 N James Lovell

Milwaukee, WI 53233

414-449-4777

Info and referrals: T-19, Badger Care, tenant landlord issues, housing, food share, utilities, disability appeals, health care, homelessness prevention, case management.

Walk in OK, but best to call for appointment.

Mon 11am-5pm, Tues-Thurs 9am-5pm, Fri 9am-4pm

### **National Alliance on Mental Illness (NAMI) Greater Milwaukee**

3200 S 3<sup>rd</sup> St #6

Milwaukee, WI 53207

8:30am-5pm

414-344-0447

<http://www.namigrm.org>

### **National Alliance on Mental Illness (NAMI) Waukesha**

217 Wisconsin Ave, Suite 300

Waukesha, WI 53186

262-524-8886

<http://www.namiwaukesha.org>

### **National Alliance on Mental Illness (NAMI) Ozaukee**

13460 N Port Washington Rd

Mequon, WI 53097

262-243-3627

<http://www.namiozaukee.org>

**National Alliance on Mental Illness (NAMI) Wisconsin**

4233 Beltline Hwy  
Madison, WI 53711  
608-268-6000

<http://www.namiwisconsin.org>

**Mental Health America of Wisconsin**

600 W Virginia St #502  
Milwaukee, WI 53204  
414-276-3122

<http://www.mhawisconsin.org>

**Disability Rights Wisconsin**

6737 W. Washington St.  
Milwaukee, WI 53214  
(414) 773-4646

[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

<https://www.facebook.com/DisabilityRightsWI/>

A statewide resource for individuals, families, service professionals and others concerned with disability issues, including mental illness. Helps people with disabilities gain access to services and opportunities through its advocacy and legal expertise. Focus areas include disability related abuse and neglect, deinstitutionalization, access to services in the community, employment/housing discrimination due to disability, advocacy related to special education, barriers to accessibility, assistive technology, Family Care/IRIS, and assistance with SSI Managed Care Medicaid HMOs. DRW provides a range of services including information and referral, individual advocacy assistance, training, systemic advocacy and policy work. DRW is the designated Protection and Advocacy agency for the State of Wisconsin.

**Project Return (ex-offenders/prison discharge)**

2821 N 4<sup>th</sup> St #202  
Milwaukee, WI 53212  
414-374-8029

Support groups, job assistance, resumes, AODA education, relapse prevention, anger management, stress management, social skills training, medical food share, housing resources, parenting skills, mentoring.

**Project O'YEAH**

414-257-7158

Provides older youth and young adults (17-25) who have behavioral health needs access, voice and ownership in planning and directing their own futures into the transition to adulthood.

**Milwaukee County Department on Aging**

Chapter 55 Emergency Protective Placements  
1220 W Vliet St #302  
Milwaukee, WI 53206  
414-289-5950

**Independence First**

540 S 1<sup>st</sup> St  
Milwaukee, WI 53204  
414-291-7520  
<http://www.independencefirst.org>

**Milwaukee Center for Independence**

2020 W Wells St  
Milwaukee, WI 53233  
414-937-2020

**Children’s Hospital Of Wisconsin – Child Advocacy Center**

9000 W Wisconsin Ave  
Milwaukee, WI 53226  
414-266-2090

**Children’s Hospital of Wisconsin – Child Protection Center**

1020 N 12<sup>th</sup> St  
Milwaukee, WI 53233  
414-277-8980

**Life Navigators**

7202 W Center St  
Milwaukee, WI 53210  
414-774-6255  
[www.lifenavigators.org](http://www.lifenavigators.org)

**Wisconsin FACETS**

600 W Virginia St. Suite 501  
Milwaukee, WI 53204  
414-374-4645  
[www.wifacets.org](http://www.wifacets.org)

**Vital Voices for Mental Health**

912 N Hawley Rd  
Milwaukee, WI 53213  
414-771-4368  
[www.vital-voices.org](http://www.vital-voices.org)

**EXPO Milwaukee**

414-748-4435  
EXPO of Wisconsin  
PO Box 259654  
Madison, WI 53725  
Restorative Re-Entry Program – Ex-Incarcerated People Organizing  
<https://expowisconsin.org/>

**MacCanon Brown Homeless Sanctuary, Inc.**

2461 W. Center St. Milwaukee, WI 53206

414-404-0600

<http://www.mbsanctuary.org/>

Doorway Ministry

2461 W. Center St.

Tue 11 a.m. - 1:30 p.m

- Fresh and non-perishable food
- Clothing
- Hygiene and grooming products
- Diapers
- Necessary household items
- Bicycles

Please see "Hours" on website for more detailed information on distribution days.

Fantastic Fridays

- Hephatha Lutheran Church, 18th & Locust St.
- Fri 11 a.m. - 2:30 p.m.
- Bagged lunches
- Hot meals
- Resource Fair
- Activities and Learning Programs
- Lead Awareness 1:30-2:30 p.m.

Welcome Center

2461 W. Center St

Mon and Wed 10 a.m. - 2 p.m. by invitation/appointment

**St. Ann Center for Intergenerational Care**

Stein Campus

2801 E Mogan Ave

Milwaukee, WI 53207

414-977-5000

Bucyrus Campus

2450 W North Ave

Milwaukee, WI 53205

414-210-2450

<http://www.stanncenter.org>

Intergenerational day programs for children, elderly, and people with disabilities. Day program, dementia unit, overnight respite care. Before and after school program and summer day camp for children. Medical clinic, aquatic center, outpatient therapy, massage, salon, art, music therapy, ceramics, support groups, café and gift shop, dental clinic for people with disabilities.



## LEGAL ISSUES

### **Centro Legal**

614 W. National Ave. Floor 2

Milwaukee, WI 53204

Family law and criminal misdemeanors. Low income only. Bring documents.

Call for appointment – Mon –Fri 9am-5pm

<http://centrolegalwisconsin.org/>

### **Legal Action**

230 West Wells #800

Milwaukee, WI 53233

414-278-7722

Civil issues only

Milwaukee and Waukesha Low income

W2/Food stamps/T-19: Walk in only, Tues and Thursday, 1:30p-4:30p

Others call Mon-Fri 8am-5pm

### **Legal Aid MKE**

728 James Lovell

Milwaukee, WI 53233

414-727-5300

Provides help for consumer, bankruptcy, deb, housing, wills, and other civil issues.

Call for Appointment or visit [www.LegalAidMKE.com/intake](http://www.LegalAidMKE.com/intake)

### **Marquette Legal Clinics (No Criminal Cases):**

House of Peace

1702 W Walnut

Milwaukee, WI 53205

Tues 3-7pm

414-933-1302

### **Marquette Legal Clinics (No Criminal Cases) continued:**

#### **Hillview Building, Council for Spanish Speaking**

1615 S 22<sup>nd</sup> St, 3<sup>rd</sup> floor

Milwaukee, WI 53204

Wed 5p-7pm, Immigration Consult Available

414-384-3700

### **St. Ben's**

1015 N 9<sup>th</sup> St

Milwaukee, WI 53233

414-271-0135

2<sup>nd</sup> Tuesday 3-5p At St Ben's, provided by Marquette Legal Mobil

4<sup>th</sup> Tuesday 5-6:30p at St. Ben's Site through Legal Aid

**Restraining Order Office (Sojourner Family Peace Center)**

414-278-5079

**Eviction Free MKE**

**728 James Lovell St,  
Milwaukee, WI 53233**

**414-727-5300**

<http://www.EvictionFreeMKE.com>

Lawyer provided to everyone sued for eviction in Milwaukee County.

**Milwaukee County Department on Aging**

Chapter 55 Emergency Protective Placements

1220 W Vliet St #302

Milwaukee, WI 53206

414-289-5950

**Three Party Petitions – Milwaukee County Corporation Council**

901 N 9<sup>th</sup> St – Milwaukee County Courthouse Room 303

Milwaukee, WI 53233

414-278-4300

**Milwaukee Justice Center/Milwaukee County Courthouse**

901 N 9<sup>th</sup> St #106

Milwaukee, WI 53233

Thurs and Fri 2-4pm

414-278-2910

**SeniorLAW**

230 W Wells, Room 800

Milwaukee, WI 53203

414-278-1212

[www.legalaction.org](http://www.legalaction.org)

SeniorLAW provides free legal assistance to Milwaukee County Residents who are 60 years and older. Most often, SeniorLAW handles these types of legal problems: Medical Assistance, Medicare, Long Term Care, Social Security, SSI, subsidized housing, Homestead credits, elder (financial, physical, emotional, or neglect) abuse and consumer law problems. There are several outreach centers throughout the city.

**Center for Driver's License Recovery and Employability (CDLRE)**

Milwaukee Area Technical College -Main Campus

700 W State St

Milwaukee, WI 53233

414-297-6407

[www.wiscs.org](http://www.wiscs.org)

Mon-Fri 9am-4pm

Legal representation and case management, assistance with insurance, payment plans, etc. Must be a Milwaukee County Resident and meet other eligibility requirements.

**Rental Housing Resource Center**

728 N. James Lovell Street

Milwaukee, WI 53233

(414) 895-RENT (7368)

[info@renthelpmke.org](mailto:info@renthelpmke.org)

<https://www.renthelpmke.org>

## HOUSING

### **Milwaukee County Housing Division Programs**

(Including Safehaven, Permanent Supportive Housing, Housing First, etc),  
600 W Walnut, Suite 100  
Milwaukee, WI 53212  
Phone (414) 278-2944  
<http://housingfirstmilwaukee.com/>

### **Housing Authority of the City of Milwaukee**

P.O. Box 324  
Milwaukee, WI 53201\_  
<http://www.hacm.org>  
Public Housing and Moderate Income Housing – 414-286-5678  
Section 8 Rent Assistance Program – 414-286-5650

### **Project Restore – Friends of Housing**

455 E Ogden Ave #200,  
Milwaukee, WI 53202  
(414) 463-3371  
[info@friendsofhousing.com](mailto:info@friendsofhousing.com)  
Singles or families

### **Outreach Community Health Centers**

220 W Capitol Dr  
Milwaukee, WI 53206  
414-374-2400  
<http://www.ochc-milw.org/>

### **New Beginnings**

414-376-0595  
800-720-MOMS  
<http://www.homeformothers.com>  
Long-term program w/housing that guides new single mothers towards self-sufficiency with opportunities to continue education, grow spiritually and learn parenting skills

### **Project Return (ex-offenders/prison discharge)**

2821 N 4<sup>th</sup> St #202  
Milwaukee, WI 53212  
414-374-8029  
Support groups, job assistance, resumes, AODA education, relapse prevention, anger management, stress management, social skills training, medical food share, housing resources, parenting skills, mentoring.

**Insights Independent Living**

2175 S Layton Blvd  
414-672-1360  
(18-21 Men and Women)

**AIDS Resource Center of Wisconsin (ARCW)**

Wisconsin House/Housing Programs  
800-359-9272

**Guest House of Milwaukee**

1216 N 13<sup>th</sup> St  
Milwaukee, WI 53205  
414-345-3240  
<http://www.guesthouseofmilwaukee.org/>

**A Place of Refuge**

PO Box 241524  
Milwaukee, WI 53224  
414-438-2767  
[Aplaceofrefuge@aol.com](mailto:Aplaceofrefuge@aol.com)  
<http://www.aplaceofrefuge.org>  
Temporary housing for 18 years and older with unexpected pregnancy

**Pathfinders**

4200 N Holton, Suite 400  
Milwaukee, WI 53212  
414-988-6863  
[kdaughty@pathfinders.org](mailto:kdaughty@pathfinders.org)  
Housing program for chronically homeless youth ages 18-25 with a disability

**Willowglen Academy, Inc**

3903 W Lisbon Ave  
Milwaukee, WI 53208  
414-527-6970  
[www.phoenixcaresystems.com](http://www.phoenixcaresystems.com)  
Community Based Residential Facilities for adults diagnosed with mental illness or developmental disabilities.

**Rental Housing Resource Center**

728 N. James Lovell Street  
Milwaukee, WI 53233  
(414) 895-RENT (7368)  
[info@renthelpmke.org](mailto:info@renthelpmke.org)  
<https://www.renthelpmke.org/>

**Milwaukee Christian Center – Neighborhood Improvement Project/Housing Production/Youth Build**

807 S 14<sup>th</sup> St

Milwaukee, WI 53204

(414) 902 5394

<https://mccwi.org/locations/>

MCC'S Neighborhood Improvement Project (NIP) helps low income homeowners remain rooted in their neighborhoods by improving unsafe or deteriorating housing conditions. The project's services are free to qualified, low income homeowners within the city of Milwaukee.

If you are interested in learning more and applying for NIP services please call 414.645.5350.

## HOTLINES

**988 Suicide and Crisis Lifeline - 988**

**Community Info Line** – 211 or 1-866-211-3380 (free) – parenting, health care, food, shelter, W-2, more

**CDC Health Information Line** - 1-800-232-4636 (free) – All health issues including STD/AIDS

**Domestic Violence Hotline – Sojourner Family Peace Center**– 414-933-2722

**Milwaukee County Mental Health Crisis Line** – 414-257-7222

**Milwaukee County Mobile Urgent Treatment Team (17 and under)**- 414-257-7621

**Milwaukee Women’s Center Hotline** – DV/Battered women, single, or with children - 414-671-6140 **Parent**

**Helpline** – 414-671-0566 –parenting and child raising information, referrals, classes and groups. **Walkers**

**Point Shelter Hotline** - (11-17 years old) - 414-647-8200

**Warmline** - (non-crisis mental health) - 414-777-4279 - Every day except Tuesdays and Thursdays 6p-10p

**Veterans Crisis Line** - 1-800-273-8255, press 1 - Or text to 838255

**National Call Center for Homeless Veterans** (24/7 hotline for homelessness): 1-877 424-3838

**COPE Hotline** - online chat at <http://copeservices.org> or call 262-377-COPE (2673) - 24/7 free and confidential emotional support, crisis and suicide intervention

**National Suicide Prevention Lifeline** – 1-800-273-TALK

**Elderlink/Aging Resource Center of Milwaukee County** - 414-289-6874

**The Trevor Project** –Crisis Intervention/Suicide prevention for LGBT – 866-488-7386

**National Sex Trafficking Hotline** – 1-888-373-7888

**Bureau of Milwaukee Child Welfare** - 414-220-SAFE (7233)

**Hmong Domestic Violence Helpline** – 1-877-740-4292

(Hais lus Hmoob) Hmong-Speaking - Kev Kub Ntxhov tus xov tooj 24 teev tauj 7 hnuv.

**Latina Resource Center** – 414-389-6510

**National Domestic Violence Hotline** – 1-800-799-SAFE (7233)

**The Women's Center** - Milwaukee - 414-671-6140, **Waukesha** - 262-547-4600 - Domestic Violence

**R&R House Non-Crisis Warmline** -262-336-9540 – Service Members, Veteran’s and Family Members

## VETERAN'S RESOURCES

**Veterans Crisis Line** - 1-800-273-8255, press 1 Text to 838255 or chat online at <http://veteranscrisisline.net>

**National Call Center for Homeless Veterans** (24/7 hotline for homelessness): 877 424-3838

### **Veteran's Community Resource and Referral Center**

1818 N Martin Luther King Dr

Milwaukee, WI 53212

414-263-7673

Mon-Fri 8a-6p, Sat 8a-12p

Showers, laundry, bed bug treatment, employment, homelessness, psychiatry/therapy, walk-in services

### **Zablocki VA Medical Center Mental Health Urgent Care Clinic**

5000 W National Ave, Building 111 (main hospital), Room 1252

Milwaukee, WI 53295

Mon-Fri 8am-4pm (closed holidays)

414-384-2000 or 888-469-6612 x45760

### **Center for Veteran's Issues**

315 W Court St

Milwaukee, WI 53212

[info@cvivet.org](mailto:info@cvivet.org)

<http://www.cvivet.org/>

### **Vet's Place Central**

3330 W Wells St

Milwaukee, WI 53208

414-342-5000

Transitional Housing and Day Services for eligible veterans - One stop homeless shelter providing holistic approach to serving the homeless veteran.

### **Boudicca House**

3016 N 45<sup>th</sup> St

Milwaukee, WI 53216

414-442-4509

### **Vet's Place MLK**

2669 N Martin Luther King Dr

Milwaukee, WI 53206

414-562-6250



**Troop Café**

3430 W Wisconsin Ave  
Milwaukee, WI 53208  
414-779-3373

<http://www.troopcafemke.com/>

Veteran workforce re-entry culinary program

**Milwaukee Homeless Veteran's Initiative (VetsNet – Wisconsin Veteran's Network)**

PO Box 14575

West Allis, WI 53214

6317 W Greenfield Ave

West Allis, WI 53214

414-257-4111

[info@mkehomelessvets.org](mailto:info@mkehomelessvets.org)

9am-4pm Mon-Fri

Women's Veterans Initiative, food, home support, wellness, outreach, bikes for stripes program

<http://www.mkehomelessvets.org/>

**Milwaukee Homeless Veteran's Services, Inc**

5500 W Greenfield Ave, West Allis, WI

414-312-8582

Pantry, street outreach, furniture, breakfast

<http://www.yourneverhomeless.org/>

**Vet2Vet – Veteran's Crisis Hotline**

877-838-2838

877-VET-2-VET

**Dryhootch of America**

**Eastside**

1030 E Brady St

Milwaukee, WI 53202

414-455-8456

**West Milwaukee**

4801 W National Ave

Milwaukee, WI 53214

414-988-9828

[www.dryhootch.org](http://www.dryhootch.org)

Provides peer-to-peer support for veterans and their families Offers support groups for veterans suffering from PTSD, alcoholism or drug addictions as well as art, music, and writing groups. Provides an inviting atmosphere where veterans, their families and friends can reconnect with other veterans. Can also provide advice or other resources on issues including mental health concerns, benefits, and legal issues.

**Guest House of Milwaukee**

1216 N 13<sup>th</sup> St

Milwaukee, WI 53205

414-345-3240

<http://www.guesthouseofmilwaukee.org/>

Single men and veteran population

**MacCanon Brown Homeless Sanctuary, Inc.**

2461 W. Center St. Milwaukee, WI 53206

414-404-0600

<http://www.mbsanctuary.org/>

Doorway Ministry

2461 W. Center St.

Tue 11 a.m. - 1:30 p.m

- Fresh and non-perishable food
- Clothing
- Hygiene and grooming products
- Diapers
- Necessary household items
- Bicycles

Please see "Hours" on website for more detailed information on distribution days.

Fantastic Fridays

- Hephatha Lutheran Church, 18th & Locust St.
- Fri 11 a.m. - 2:30 p.m.
- Bagged lunches
- Hot meals
- Resource Fair
- Activities and Learning Programs
- Lead Awareness 1:30-2:30 p.m.

Welcome Center

2461 W. Center St

Mon and Wed 10 a.m. - 2 p.m. by invitation/appointment

**Clement J. Zablocki VA Medical Center**

5000 W National Ave

Milwaukee, WI 53295

414-384-2000

[www.milwaukee.va.gov](http://www.milwaukee.va.gov)

Provides inpatient, residential and outpatient primary, secondary and tertiary mental health care for veterans. Veterans with a wide variety of difficulties (i.e. diagnoses) can receive a full and integrative continuum services.

**Red Oak Counseling**

12970 W Bluemound Rd  
Elm Grove, WI 532122  
262-780-1020

[www.redoakcounseling.com](http://www.redoakcounseling.com)

Mental health and substance abuse clinic specializing in addictions, eating disorders, relationships, family dynamics, and work-related topics. Extensive experience in working with veterans and military families.

**Veteran Quest Clinic**

1322 S 117<sup>th</sup> St  
West Allis, WI 53214  
414-257-3622

[www.veteranquest.net](http://www.veteranquest.net)

Mental health services for veterans and military families including individual, group and family therapy as well as yoga therapy. Areas of expertise include post-traumatic stress disorder, trauma, depression, anxiety, anger management and substance abuse. Reduced fees for counseling services for veterans/family. For those without insurance coverage, a flexible payment schedule may be worked out.

**WDVA Veterans Outreach and Recovery Program**

VetsNet  
6317 W. Greenfield Avenue  
West Allis, WI 53214  
Phone: (414)209-2064  
1-800-WIS-VETS  
WisVets.com

Mental Health Services, Substance Abuse Treatment, Financial Assistance, Housing and Utilities, Claims and Benefits Assistance, Employment and Educations, Transportation.

**R&R House Peer Run Respite for Veterans**

Pewaukee, WI 53072  
(262) 336-9540

The nation's first peer-run respite, providing a **FREE**, safe and welcoming environment exclusively for Veterans of the United States Armed Forces.

**Milwaukee Vet Center**

7910 N 76<sup>th</sup> St  
Milwaukee, WI 53223  
414-902-5561

**Healing Warrior Hearts**

2437 N Booth St  
Milwaukee, WI 53212  
414-374-5433

[warrriorheart@starfishfound.org](mailto:warrriorheart@starfishfound.org)

Free retreat for veterans healing the emotional wounds of military service.

## MEAL SITES

### **The Gathering**

Breakfast - Mon-Fri - 8:30-9:30am – Running Rebels, 1300 W Fond du Lac Av  
Lunch - Sat - 11:30am-12:30pm – Running Rebels, 1300 W Fond du Lac Av  
Lunch – Sat – 11:30am-12:30pm – Mt Carmel – 8424 W Center (2<sup>nd</sup>/4<sup>th</sup> Saturdays only)  
Lunch - Sat - 11:30am-12:30pm - Christian Faith Fellowship Church East - 724 S Layton Blvd  
Lunch - Sat - 11:30am-12:30pm - Our Next Generations Neighborhood Center - 3421 W Lisbon Av Dinner -  
Mon and Wed - 4:30-5:30p – Christian Faith Fellowship Church East - 724 S Layton Blvd

### **Unity Lutheran Church**

1025 E Oklahoma Ave,  
Milwaukee, WI 53207  
414-744-6311x1002

CommUNITY Meal third Wednesday of the month. See <http://www.unitymilwaukee.org> for schedule.  
Doors will open with the Food Pantry at 5pm-6pm and a sit-down meal will be served at 5:30pm to 6:30pm.

### **Open Door Café**

831 N Van Buren St (south door Weakland Center), Milwaukee, WI 53203  
Meal Site: Sunday-Friday, 11:15am-12:30pm:  
Bag Lunches: Monday-Friday, 12:30p-1p

### **Gesu Midnight Run**

1210 W Michigan St, Milwaukee, WI 53233  
1st, 2nd, and 3rd Saturday of the month, 5:40pm-6:30pm.

### **Milwaukee Rescue Mission**

1820 W Wells St, Milwaukee, WI 53233  
Breakfast: Seven days a week, 6:45am  
Lunch: Monday-Saturday, 11:30am-12:15pm  
Dinner: Seven days a week, 4:30pm

### **St. Benedict's Community Meal**

930 W State St, Milwaukee, WI 53233  
414-271-0135  
Sunday to Thursday 5:15pm-6:30pm (hot meals) and Fridays 1p-4p (bag lunch)

### **St. Vincent DePaul - North**

414-462-7837  
2628 N Martin Luther King Dr  
Milwaukee, WI 53212  
Mon-Fri, 5:30p-6:15p

**St. Vincent DePaul - South**

414-462-7837  
931 W Madison,  
Milwaukee, WI 53204  
Mon-Sat, 5:30-6:15p  
Meals, showers, clothing, bike repair

**St. John's Lutheran Church, ELCA**

5500 W Greenfield Ave, West Milwaukee, WI 53214  
414-384-9200  
Thursday morning Vet's breakfast, 8a-10am  
<http://stjohnswestmilwaukee.org/>

**Central Seventh-Day Adventist**

Bus Stop -9<sup>th</sup> and Wisconsin  
4<sup>th</sup> and 5<sup>th</sup> Saturday at 4pm  
Soup, Sandwiches and clothing  
414-273-7933

**Vet's Place Central**

3330 W Wells  
Milwaukee, WI 53208  
414-342-5000  
Vet's only – Breakfast at 7am, Lunch at noon, Dinner at 6pm

**Agape Community Center**

6100 N 42nd St,  
Milwaukee, WI 53209  
Tuesday, Wednesday, and Thursday, 5:30pm-6:00pm: doors open at 5:00pm: closed when MPS is closed.

**All Saints Catholic Church**

4051 N 25th St,  
Milwaukee, WI 53209  
Monday-Tuesday-Thursday, 5:30pm-6:30pm.

**Bay View United Methodist Church**

2772 S Kinnickinnic Ave,  
Milwaukee, 53207  
Sundays, 3:00pm-4:30pm.

**Bethany Lutheran Church**

2031 N 38th St,  
Milwaukee, 53208  
3rd and 4th Wednesday of the month, 11:00am-1:00pm.

**Bethesda COGIC Center**

2810 W Highland Blvd,  
Milwaukee, 53208  
Tuesday-Wednesday-Thursday, 12:00pm-1:15pm.

**Calvary Baptist Church of Milwaukee**

2959 N Teutonia Ave,  
Milwaukee, WI 53206  
4th Saturday of the month, 3:00pm-5:00pm: 3rd Sunday of the month, 7:00am-8:00am.

**Central City Churches Outreach Ministry**

3022 W Wisconsin Ave,  
Milwaukee, WI 53208  
Monday-Thursday, 11:30am-12:30pm.

**Ebenezer Lutheran Church**

1127 S 35th St,  
Milwaukee, WI 53215  
Regular Hours: Wednesdays, 11:30am-1:30pm.

**El Shaddai Church**

2976 N 27th St, Milwaukee, WI 53210  
1st and 3rd Sunday of the month, 10:45am-11:30am.

**Gathering at Our Next Generation Neighborhood Center Meal Site**

3421 W Lisbon Ave,  
Milwaukee, WI 53208  
Saturday, 11:30am-12:30pm: closed holidays.

**Greater Galilee Baptist Church**

2433 N 13th St  
Milwaukee, WI 53206  
Saturdays, 12:00pm-1:30pm: closed holidays.

**Holy Sanctuary COGIC**

1338 W Atkinson Ave,  
Milwaukee, WI 53206  
Tuesdays, 6:00pm-7:30pm: closed holidays.

**Metropolitan Missionary Baptist Church**

1345 W Burleigh St,  
Milwaukee, WI 53206  
Sunday, 8:00am-8:45am: Tuesday and Thursday, 5:00pm-5:45pm: closed the Tuesday or Thursday after a holiday: closed holidays.

**Summerfield United Methodist Church**

728 E Juneau  
Milwaukee, WI 53233  
[mealoutreach@summerfieldchurch.org](mailto:mealoutreach@summerfieldchurch.org)  
414-272-2610  
Day Center with showers and hot meal  
Mon/Wed/Fri 12-2pm, Saturday 4-6pm

**United Baptist Christian Church**

5620 N 38th St,  
Milwaukee, 53209  
Mondays and Tuesdays, 3:00pm-4:00pm: closed holidays.

**Mother Scott Center**

2741 N Teutonia  
Milwaukee, WI 53206  
414-263-3172  
Mon – Fri, 9:30-11:30  
Mon – Thur 3p-4p  
Bag Lunches M, W, F at 1:30  
Meal served following Sunday Service  
Clothing and bread available - first come, first serve – daily

**Mount Caramel Lutheran Church**

8424 W Center St  
Milwaukee, WI 53222  
414-771-1270, Ext 1  
Gathering Meal  
4<sup>th</sup> Saturday, 11:30am – 12:30 pm

**Morning Glory Ministries**

Clarke Square Park  
Saturday breakfast from 9-11  
Clothes and care packets  
[contact@mineralstreet.org](mailto:contact@mineralstreet.org)  
414-384-1244

**MacCanon Brown Homeless Sanctuary, Inc.**

2461 W. Center St. Milwaukee, WI 53206

414-404-0600

<http://www.mbsanctuary.org/>

Doorway Ministry

2461 W. Center St.

Tue 11 a.m. - 1:30 p.m

- Fresh and non-perishable food
- Clothing
- Hygiene and grooming products
- Diapers
- Necessary household items
- Bicycles

Please see "Hours" on website for more detailed information on distribution days.

**Fantastic Fridays**

- Hephatha Lutheran Church, 18th & Locust St.
- Fri 11 a.m. - 2:30 p.m.
- Bagged lunches
- Hot meals

**Welcome Center**

2461 W. Center St

Mon and Wed 10 a.m. - 2 p.m. by invitation/appointment

**Milwaukee Christian Center**

807 S 14<sup>th</sup> St

Milwaukee, WI 53204

414-645-5350

Free lunch daily

**Our Next Generation**

3421 W Lisbon Ave

Milwaukee, WI 53208

Lunch Saturdays 11:30a-12:30p

**Beulah Brinton Community Center Dining Program**

2555 S Bay Street

Milwaukee, WI 53207

414-750-7273

Mon-Friday at 11:30am (doors open at 9:30am). Cost is \$2.50. Free transportation.



**Summerfield United Methodist Church**

728 E Juneau

Milwaukee, WI 53233

[mealoutreach@summerfieldchurch.org](mailto:mealoutreach@summerfieldchurch.org)

414-272-2610

Day Center with showers and hot meal

Mon/Wed/Fri 12-2pm, Saturday 4-6pm

## FOOD PANTRIES

(See Zip Codes)

**Required info: Children-birthdate proof. Adults- WI photo ID and recent mail**

### **St. John's Lutheran Church, ELCA**

5500 W Greenfield Ave,  
West Milwaukee, WI 53214  
(414) 384-9200  
Tuesday Mornings, 8a-10am  
<http://stjohnswestmilwaukee.org/>  
53214 Zip Code

### **All Saints**

4051 North 25<sup>th</sup> St  
414-444-5610  
53206/53210/53216  
Tues and Fri 9:30am-noon

### **Central City Churches**

3022 W Wisconsin Av  
(Our Savior's east door)  
53205/53208/53233  
Mon-Thur 9:30am-3pm

### **House of Peace**

1702 W Walnut  
414-933-1300  
53205/53206/53233  
Mon-Fri 9am-noon, 1pm-4pm

### **Interchange**

130 East Juneau (Village Ch)  
414-276-4108  
Tues 2pm-5pm, Wed 4p-7p  
53202/53203/53211

### **St. Rose**

514 N 31<sup>st</sup> St (east school entry)  
414-342-1778  
2<sup>nd</sup> and 4<sup>th</sup> Tuesday 6pm-8pm  
53208

### **UMCS**

3910 W Lisbon Ave  
M, W, Fri, noon-4pm  
All Milwaukee Zip Codes

**Hope House Food Pantry**

209 W Orchard, Milwaukee, WI 53204

(414) 389 – 3822

Tuesday and Thursday from 12:30 PM to 2:30 PM and Saturday from 10:00 AM to 12:00 PM.  
53204

**Friedens Community Ministries**

**Coggs Center Pantry and Friedens Community Ministries, Inc. Office**

(Inside the Marcia P. Coggs, Human Services Center, Lower Level)

1220 W. Vliet St

Milwaukee, WI 53205

414-289-6030

One time pantry

Monday – Friday, 8:30 – 4:00 pm

**Despensa de la Paz**

1615 S 22<sup>nd</sup> St

Milwaukee, WI 53204

Saturdays 10am-noon

**Zion Rock Baptist Church**

10230 W Fond Du Lac Ave

Milwaukee, WI 53224

**Milwaukee Christian Center**

807 S 14<sup>th</sup> St

Milwaukee, WI

414-645-5350

**Feeding His Flock**

1610 S 81<sup>st</sup> St

West Allis, WI 53219

Thursdays 4p-7p

[feedinghisflock124@outlook.com](mailto:feedinghisflock124@outlook.com)

414-439-4291

No income/zip code restrictions

ID for each person required

**Spirit of Peace Lutheran Church**

5505 W Lloyd St

Milwaukee, WI 53208

Thursdays 8:00a-11:00a EXCEPT the first week of the month

All zip codes

**Good Shepherd Trinity**

3302 N Sherman Blvd  
Milwaukee, WI 53216  
Tuesdays 8:00a-11:00a  
All zip codes

**Mount Lebanon Lutheran Church**

4809 N 60th St  
Milwaukee, WI 53218  
414-461-1563  
Saturday at 10:30a

**Good Samaritan COGIC**

5226 W Burleigh St  
Milwaukee, WI 53210  
414-444-6955  
goodsamcogic@gmail.com

**Holy Temple Firstborn Missionary Baptist Church**

4960 N 18th St  
Milwaukee, WI 53209  
4th Saturday

**Mount Caramel Lutheran Church**

8424 W Center St  
Milwaukee, WI 53222  
414-771-1270 Ext 1

**Solomon Community Temple**

3295 N Dr. Martin Luther King Dr  
Milwaukee, WI 53212  
414-372-2101  
Thursday & Friday 10:00a-Noon

**Hmong American Friendship Association, Inc**

3824 W Vliet St  
Milwaukee, WI 53208  
414-344-675

[www.hmongamer.org](http://www.hmongamer.org)

Dedicated to improving the quality of life for Southeastern Wisconsin Asian Families by bridging culture/language barriers and promoting self-sufficiency and the preservation of cultural heritage. Programs include employment services, a food pantry, home buyer counseling, interpretation, and translation and youth and elderly services.

**AIDS Resource Center of Wisconsin/Vivent Health**

820 N Plankinton Av  
Milwaukee, WI 53203  
414-225-1515

People with HIV/AIDS and their families only by appointment only

**Career Youth Development**

2601 N Martin Luther King Dr  
Milwaukee, WI 53212  
414-264-6888

**Riverwest Food Pantry**

924 W Clarke  
Milwaukee, WI 53212  
1250 E Burleigh St  
Milwaukee, WI 53206  
262-518-2009

Service zip codes 53202, 53203, 53211, 53212, 53217

**Sherman Park Food Pantry**

3302 N Sherman Blvd  
Milwaukee, WI 53216  
414-871-9440

Open every Tuesday, 9am-10:30am  
Must bring ID for everyone in family

**SPCM Inc**

5501 W Lloyd St  
Milwaukee, WI 53208  
414-871-9440  
8:30am most Thursdays

**Salvation Army Food Pantries**

1725 S 13<sup>th</sup> St  
Milwaukee, WI 53204  
414-384-9992

**St. James Catholic Church**

7219 S 27<sup>th</sup> St  
Franklin, WI 53132  
414-761-0480  
Fri 9a-11a

**Sweet Communion Baptist Church**

3765 N 35<sup>th</sup> St  
Milwaukee, WI 53216  
414-442-1389

**United Methodist Children Services**

3940 W Lisbon Ave  
Milwaukee, WI 53208  
414-344-1818  
Mon-, Wed, Fri 12p-5p  
Senior Stock box, 1<sup>st</sup> Tuesday 9a-12p  
Must have photo ID  
Walk in or appointment welcome

**St. Stephen Family Life Center**

1441 West Oakwood Road  
Oak Creek, WI 53154  
414-762-5156  
Tuesdays and Thursdays 9:00 AM to Noon

## EMPLOYMENT

### **Department of Workforce Development - Division of Vocational Rehabilitation (DVR)**

DVR serves individuals with disabilities who face a substantial barrier to employment.

#### **Milwaukee Central**

4201 N. 27th Street, Suite 601  
Milwaukee WI 53216  
414-874-1626

#### **Milwaukee South (UMOS)**

2701 South Chase Avenue, Suite D  
Milwaukee, WI 53207  
414-389-6450

#### **West Allis**

1205 South 70<sup>th</sup> St, Suite 201  
West Allis, WI 53214  
414-266-1250

#### **Cleanslatemke.org**

2212 N. Dr. Martin Luther King Jr. Drive  
Milwaukee, Wisconsin 53212  
Phone: 414-627-0067  
1-888-362-3993  
E-mail: [cleanslate.wi@gmail.com](mailto:cleanslate.wi@gmail.com)

Clean Slate Milwaukee, Inc. a “2nd Chance” Re-entry Organization that focuses on people that have nonviolent criminal records. We work with Local and State Judges specializing in expungement of criminal records as an effort to remove the barriers to opportunities.

#### **Milwaukee Careers Co-op**

3503 W Wisconsin Ave #6  
414-937-8260

Adults only. Apply for orientation Mon-Thur 8:30am-8:45am. Be in line 7:50am. First 5 people only. Need photo ID, pen, Social Security Card, resume, education certifications, and be dressed for interview

#### **Wisconsin Regional Training Partnership/Big Step**

3841 W Wisconsin Ave, Milwaukee, WI 53208  
414-342-9787

Job training, apprenticeship readiness, tutoring

18 years or older, valid WI driver’s license, high school diploma/GED/HSED, resume

**YWCA of Greater Milwaukee**

1915 N MLK Dr. Milwaukee, WI 53212  
414-267-3291

**Project Return**

2821 N 4<sup>th</sup> St #202  
414-342-8029  
Emphasis ex-offender and family  
Walk in only  
Tuesday and Thursday 9am-noon

**Vet's Place Central**

3330 W Wells St  
414-342-5000  
Vet's only. Job Search, training, educations services,  
Mon-Fri 8am-5pm

**Hispanic Chamber of Commerce**

Abraham Martinez or Sabino Nanez – Workforce Development  
1021 W National Ave  
Milwaukee, WI 53204  
414-643-6963 or 262-893-8229  
<http://www.hccw.org>

**Transform Milwaukee Jobs Program (TMJ)**

435 W North Ave  
Milwaukee, WI 53212  
414-374-5850  
Accepting walk-ins Mon-Fri 9am-3:30pm  
18-64 years old, if 24 years or older. Must be the biological, adoptive or primary relative caregiver of a child under 18. Must reside within Sherman Blvd, Silver Spring Dr, Hwy 43 and Mitchell St boundaries. Have one of the following: have a child support order, child welfare reunification plan, or be an ex offender. Must be unemployed the last four consecutive calendar weeks. Cannot be receiving W2 benefits and not eligible to receive unemployment compensation. Must have a household income of less than 150% of federal poverty guidelines for the household size.

**Word of Hope Ministries**

2677 N 40<sup>th</sup> St  
Milwaukee, WI 53210  
414-447-1965  
Employment Orientation Workshop 9am-12pm, Monday through Friday, or 1pm-3pm Fridays, or Mentorship Saturdays 9am-10:30am. Resource Center Hours M-F 8:30a-4pm  
Bring: Driver's lice



**Salvation Army Employment Assistance Program**

1730 N 7<sup>th</sup> St  
Milwaukee, WI 53205  
414-265-6360

**Next Door Foundation**

2545 N 29<sup>th</sup> St  
Milwaukee, WI 53210  
414-562-2929  
Fatherhood program

**Easter Seals**

2222 S 114<sup>th</sup> St  
West Allis, WI 53227  
414-449-4444  
[www.eastersealswise.com](http://www.eastersealswise.com)  
Job training and employment opportunities for adults with disabilities

**Goodwill Industries**

Mission Support Center  
5300 N 118<sup>th</sup> Ct  
Milwaukee, WI 53225  
414-847-4200

**Goodwill Industries**

Center for Work and Training  
6055 N 91<sup>st</sup> St  
Milwaukee, WI 53225  
414-353-6400  
[www.goodwillsew.com](http://www.goodwillsew.com)

**Goodwill Workforce – Richards Street location**

3903 N Richards St  
Milwaukee, WI 53212  
414-962-4148  
Hours: Mon-Fri, 9am-5pm (closed holidays)

**Goodwill Workforce – Greendale location**

5400 S 60<sup>th</sup> St  
Greendale, WI 53219  
414-847-1500  
Mon – Fri, 9am-5pm (closed holidays)

**Goodwill Workforce – Bay View**

153 W Oklahoma Av  
Milwaukee, WI 53207  
414-847-4740

**Grand Avenue Club**

210 E Michigan St  
Milwaukee, WI 53202  
414-276-6474 Main

414-727-3366 Membership department  
<http://www.grandavenueclub.org/>

Grand Avenue Club provides adult members in Milwaukee County who have experienced mental illness pre-vocational, employment, educational, housing, recreational, and cultural opportunities so that their lives will be more productive and satisfying.

**HIRE Center (Help-In-Re-Employment)**

2338 N 27<sup>th</sup> St  
Milwaukee, WI 53210  
414-385-6920  
Comprehensive job center

**Interfaith Older Adult Programs**

600 W Virginia St, Suite 300  
Milwaukee, WI 53204  
414-291-7500  
[www.interfaithmilw.org](http://www.interfaithmilw.org)  
Job opportunities for older adults

**Milwaukee Community Business Collaborative (MCBC)  
Job Readiness Initiative**

James Place  
2233 N 30thSt  
Milwaukee, WI 53208  
888-698-0111, Ext 1

**Milwaukee Job Center Central (Maximus)**

4201 N 27<sup>th</sup> St  
Suite 400  
Milwaukee, WI 53216  
414-203-8595

**Milwaukee Job Corps**

6665 N 60<sup>th</sup> St  
Milwaukee, WI 53216  
414-353-5914  
[www.milwaukee.jobcorps.gov](http://www.milwaukee.jobcorps.gov)

**Ross Innovative Employment Solutions**

6550 N 76<sup>th</sup> St  
Milwaukee, WI 53223  
414-760-6060  
[www.rossprov.com](http://www.rossprov.com)

**MacCanon Brown Homeless Sanctuary, Inc.**

2461 W. Center St. Milwaukee, WI 53206

414-404-0600

<http://www.mbsanctuary.org/>

Doorway Ministry

2461 W. Center St.

Tue 11 a.m. - 1:30 p.m

- Fresh and non-perishable food
- Clothing
- Hygiene and grooming products
- Diapers
- Necessary household items
- Bicycles

Please see "Hours" on website for more detailed information on distribution days.

Fantastic Fridays

- Hephatha Lutheran Church, 18th & Locust St.
- Fri 11 a.m. - 2:30 p.m.
- Bagged lunches
- Hot meals
- Resource Fair
- Activities and Learning Programs
- Lead Awareness 1:30-2:30 p.m.

Welcome Center

2461 W. Center St

Mon and Wed 10 a.m. - 2 p.m. by invitation/appointment

**Social Development Commission**

1730 W North Ave

Milwaukee, WI 53205

414-906-2700

<http://www.cr-sdc.org/SDC/htm>

Programs include: Absolute Advantage Training (accredited certification in the construction industry), Competency Based Diploma (HSED 5.09), PARS Program (Prescriptions and your health – low cost prescription medications for income eligible clients), Senior Companion Program for home bound and disabled seniors

**La Causa Recovery Center**

804 W Greenfield Ave

Milwaukee, WI 53204

414-316-4156

[www.lacausa.org](http://www.lacausa.org)

A peer-run drop-in center staffed by Certified Peer Specialists that offers a low pressure environment that emphasizes mental health wellness and recovery, empowerment, education, prevocational services and socialization opportunities. Examples of activities offered to members include self-care activities, arts and crafts, recreational activities, assistance with locating community resources, employment and psycho-educational groups.

**Hmong American Friendship Association, Inc**

3824 W Vliet St  
Milwaukee, WI 53208  
414-344-675

[www.hmongamer.org](http://www.hmongamer.org)

Dedicated to improving the quality of life for Southeastern Wisconsin Asian Families by bridging culture/language barriers and promoting self-sufficiency and the preservation of cultural heritage. Programs include employment services, a food pantry, home buyer counseling, interpretation, and translation and youth and elderly services.

**Urban League**

435 W North Ave  
Milwaukee, WI 53212  
414-374-5840

**Multicultural Community Services Inc – Prep Right Solutions**

5174 N Hopkins  
Milwaukee, WI 53209  
414-438-9628

<http://www.prs-mcs.com>

Call 10a-5pm M-F for appointment

6 week sessions of employment training for carpet and floor technician, janitorial, housekeeping, janitorial, green, utility workers

**Center for Driver's License Recovery and Employability (CDLRE)**

Milwaukee Area Technical College -Main Campus  
700 W State St  
Milwaukee, WI 53233  
414-297-6407

[www.wiscs.org](http://www.wiscs.org)

Mon-Fri 9am-4pm

Legal representation and case management, assistance with insurance, payment plans, etc. Must be a Milwaukee County Resident and meet other eligibility requirements.

**Earn and Learn**

414-270-7550

<https://city.milwaukee.gov/EarnandLearn>

Summer Youth employment initiative ages 14-24.

**We Got This MKE**

9<sup>th</sup>/Ring neighborhood

<https://wegotthismke.com/>

June 10-Aug 16.

Youth Gardening/neighborhood clean up program. 4<sup>th</sup> grade to High School. Paid for community services hours.

**Milwaukee Christian Center – Youth Build**

807 S 14<sup>th</sup> St

Milwaukee, WI 53204

(414) 902 5394

Construction Trade Training for youth ages 18-24

## **LAUNDRY**

**St. Ben’s Capuchin Community Services**

930 W State St

Wednesdays, 1pm-2:45pm

**Divine Intervention Ministry to the Homeless**

125 W Saveland,

Milwaukee, WI

414-481-4680

<http://www.tippechurch.org/divine-intervention.html>

Laundry services provided Sunday afternoons 3p-6pm to individuals staying at Tippe’s Warming Room,  
Dec 1- March 31.

## CRISIS/MENTAL/MEDICAL HEALTH LEGAL INFORMATION

### Information on how people enter Mental Health hospitals:

Under Wisconsin law (Chapter 51), a person may enter a psychiatric hospital in several ways. Most people agree to it voluntarily after seeing a psychiatrist at the hospital. Persons with health insurance or Title 19 may be able to get services at certain hospitals in the Milwaukee area which have psychiatric departments. You may call the hospital or your health insurer to learn if the situation will be covered. Persons without insurance coverage can be seen at the Mental Health Emergency Center, 1525 N 12<sup>th</sup> St. The 24-hour telephone number at MHEC is (414) 966-3030. Outpatient treatment options may also be available through the person's doctor, psychiatric facilities or other medical centers.

While it is better to have a person agree to go to the hospital, there are certain times when the police should be called, such as if the person appears to be mentally ill, dangerous, and refuses to go to the hospital.

### Dementia and Mental Health Crisis Response in Wisconsin

When someone is in a crisis situation and is unable to care for themselves or is in danger of hurting themselves or others (as in the case of someone with mental illness, substance abuse disorders, and developmental disabilities), an involuntary commitment may be considered under Chapter 51 of the Wisconsin State Statutes if the person is not willing to seek treatment.

In the case of someone living with *dementia* however, with no accompanying mental illness, the State Supreme Court in its 2012 Helen E.F. decision ruled that Chapter 51 does not apply because dementia is not treatable in the same way that other illnesses are, and that a better option to consider is Chapter 55 of the Wisconsin State Statutes which allows for Emergency Protective Placement and Service Provision.

### A summary of both statutes follows:

#### Chapter 51

Provides legal procedures for voluntary and involuntary admission, treatment and rehabilitation of individuals (adults and minor children) afflicted with mental illness, developmental disability, or drug dependence.

#### Criteria:

1. The individual has a mental illness, developmental disability, or drug dependence.
  2. The individual's illness/disability/ dependence is treatable.
  3. The individual is dangerous to him/herself or others, due to the illness/disability/ dependence.
- Chapter 51 is used for more time-limited treatment.

**Standards of Dangerousness Required for Involuntary Civil Commitment by the court.**

1. Recent acts, attempts or threats of suicide or serious bodily harm to self.
2. Recent acts, attempts, or threats of serious bodily harm to others, or violent behavior which places others in reasonable fear of serious physical harm.
3. A pattern of recent acts or omissions which evidences impaired judgment causing the individual to be an inadvertent danger to self.
4. Mental illness causes the individual to be so gravely disabled that he/she is unable to satisfy life's basic needs for nourishment, medical care, shelter, or safety.
5. Individual's psychiatric treatment history, coupled with his/her present mental deterioration due to incompetent decision to refuse psychotropic medication, causes likelihood that the individual will lose ability to function independently in the community.

**Methods of Initiating an Involuntary Civil Commitment Proceeding**

- Law Enforcement Emergency Detention along with Treatment Director's Supplement (TDS)
- Treatment Director's Affidavit (TDA) Emergency Detention
- Three Party - Petition for Examination
- Criminal case conversion

**When Police Arrive:**

When calling the police, you can request a Crisis Intervention Team Officer (CIT) via the non-emergency number of the local police department or 911. The police officer(s) will determine if the person meets the emergency detention requirements under Wisconsin Law. Your description of the persons threats or actions are important. The officer may act based upon observations by you or others. Give police your name, address and phone number for future contact. You may be needed as a witness for a commitment hearing in court at the mental health hospital. If witnesses do not appear, the case will be dismissed. If you are difficult to reach, call the Milwaukee County Corporation Counsel office as soon as possible at 414-278-5117.

**What happens to the person:**

Police or ambulances take the person to a hospital or MHEC. If there is a medical problem the person may be taken to a medical hospital first. Doctors from MHEC or Milwaukee County mobile team decide if a person should be admitted to the hospital or released immediately. If the doctor believes that the person is a danger to themselves or others and a suitable candidate for treatment, they will complete a treatment directors supplement (TDS), which will keep the person in the hospital longer. The TDS will be completed within 24 hours of the emergency detention in Milwaukee County (weekends and holidays excluded and not including time admitted for a medical condition.)

**What you can do:**

If you have more information about the person, you can call MHEC. Staff may listen to your information but may not be able to release information to you due to policy and laws governing information release (HIPAA). They are unable to obtain collateral information unless the patient consents, but anyone not listed on the emergency detention. Part of the process of evaluating individuals involves contacting those on the emergency detention for collateral information to justify temporarily taking away the individuals rights.

**At the Hospital:**

If the person is admitted to the hospital involuntarily, and the TDS completed, there will be a court hearing (called a probable cause hearing) within 72 hours (weekends and holidays excluded). A lawyer will represent the person. A Milwaukee County Corporation Counsel attorney (414-278-5117) will handle the hearing and seek treatment for that person. The Court will decide if the person must stay at the hospital. If the person agrees to voluntarily accept treatment, there will be no need for court hearings. If not, there may be additional court hearing which may result in the person's mental health commitment. Being under a commitment, does not necessarily mean the person would be hospitalized for the entire commitment period, but treatment is provided in the least restrictive environment that meets that person's safety needs.

Placing an emergency detention does not allow the hospital to administer medical treatment without the individual's consent. The individual may be given psychiatric medication in a situation in which it is necessary to prevent serious physical harm to the individual or others. Hospitals cannot administer medical treatments to individuals without their consent, regardless of the emergency detention. If a person is refusing medical treatment, there are internal hospital protocols in place. Getting police to write an emergency detention is not a way around that process.

When an emergency detention is placed, that individual is the responsibility of the police district that placed the emergency detention. If that individual elopes, it is the responsibility of that police district or jurisdiction that placed the emergency detention. It is the responsibility of that district or jurisdiction to ensure that the individual is in protective placement until care is handed over to a receiving facility. However, the officer does not need to stay with all emergency detentions. Hospital staff may request that the police stay, however that is not a requirement.

If the person is at a medical facility, the police jurisdiction or district will convey the person to MHEC once medically cleared.

**Probable Cause Hearing**

- Court hearing must be held within 72 hours of individual's detention at a mental health facility (excluding weekends and holidays).
- Witnesses testify from personal observations about the allegations of dangerousness in the petition or ED, and doctor testifies about mental illness, disability, or dependence, and treatment.
- After the hearing, the judge or court commissioner determines if there is probable cause (reason) to believe the allegations, and cause to detain and treat the individual at a mental health facility.

**Probable Cause Hearing:**

**Possible Outcomes**

1. Case is dismissed for lack of sufficient evidence that the individual is mentally ill or dangerous.
2. Settlement Agreement is approved by the court.
3. Case is converted to temporary guardianship and protective placement or services, if the individual does not have a treatable mental illness.
4. If Probable cause is found, a final hearing for commitment is scheduled within 10-14 days of detention.
- 5. A civil commitment is an agreement with the Milwaukee County Mental Health Courts and the individual. This civil agreement is a court order that can be valid for up to 6 months and renewed after the 6 months for 1 year.**



**Re-detention on a civil commitment:**

The Milwaukee County Sheriff is responsible for detaining individuals that are not compliant with their conditions of release. Generally, case managers file statements, with evidence, proving the individual is not compliant. After the statements are filed, the medical director signs a Letter of Authority and dispatches the Milwaukee County Sheriff. There is protocol that the sheriff must follow when serving the individual with the Letter of Authority. If the individual has case management, concerned family/friends can reach out to case management and report non-compliance or concerns. If the individual does not have case management, one can contact the Milwaukee County Office of Corporation Counsel at (414)278-4300.

**Three Party Petition – Chapter 51 Process**

Milwaukee County Office of Corporation Counsel handles Three-Party petitions to commit a person to involuntary treatment for either mental illness or substance abuse. Three people (ages 18 years and over) must come to the office on an appointment basis only. The office conducts a telephone interview to determine whether the situation meets the requirements of the law for commitment, which include:

- The subject must be believed to have a mental illness,
- be developmentally disabled,
- be suffering from alcoholism or be drug dependent

The condition must be believed to be treatable; and most importantly, the witnesses must have evidence that the person recently (in a two month, 60 day, window) engaged in behavior that created a substantial risk of harm to the person or others (violence or threats of violence, suicide attempts or threats or substantial patterns of self-neglect placing the subject at risk). It does not include behavior that was loud, angry, or delusional, but did not include any violence or threats.

A three-party petition **is not:**

- A quick response to emergencies
- A way to help someone with a permanent mental disability that cannot be improved with treatment (such as dementia, Alzheimer’s, or Traumatic Brain injuries)
- A way to help someone who is mentally ill but not dangerous
- A guarantee someone will be committed
- Something you can file anonymously or without the person knowing you signed it
- 

Information to be included in a three-party petition:

- When and where did each incident happen (If you can’t remember the exact date, saying “on or about” a date is fine)
- Has the person been carrying or hoarding weapons?
- Did the person hurt or try to hurt another person?
- Did the person try to hurt himself or herself?
- Did the person make specific threats to harm themselves or another person/other people?
- Did the person do something that put themselves or someone else in danger (Examples: running out into traffic, starting a fire inside a house, leaving dangerous items where children can get at them)
- Has the person been forgetting or refusing to eat, shower, change clothes, wearing weather-appropriate clothing when going outside, taken medication/get treatment for a medical condition, or otherwise take care of their basic needs?
- Is the person living somewhere outdoors, unsanitary, unheated, abandoned, or unsafe? (included photos if possible).

**Three Party Petition Process:**

- Eligibility: Milwaukee County residents; petitions can be brought against adults only
- Call for a telephone interview: (414) 278-4300 or apply online at <https://county.milwaukee.gov/EN/Corporation-Counsel/Three-Party-Petitions>
- Fees: None
- Program hours: Monday-Friday, 8:30am-4:30pm
- Location: 901 N 9th St, Room 303, Milwaukee, WI 53233
- This is about a two-week process. Milwaukee County Sheriff's Office does pick up after petition is approved by the court.

**Voluntary Patients:**

A voluntary patient who does not wish to receive treatment can request to be discharged. If the individual is displaying dangerous behavior in the community, but the individual requests discharge from MHEC, they must be discharged.

When a voluntary individual is **inpatient** and displaying dangerous behaviors, and request discharge, a Treatment Directors Affidavit (TDA) can be filed with the court and then can be held involuntarily for treatment under WI Chapter 51.

**Substance Use Treatment**

If there is a Milwaukee County resident in need of drug or alcohol treatment, Milwaukee County contracts with First Step. Police officers can bring individuals directly to First Step or the individual can go themselves. There is no appointment or referral needed if individuals are seeking care. First Step will see individuals without insurance, at no cost to the individual. After completing detox, individuals can continue their treatment. After care appointments, medications, residential drug and alcohol treatment and case management are all services that First Step can assist individuals in obtaining. Family or friends seeking help for a loved one can also contact First Step or Impact for information. \*for opiate use, insurance will generally not cover inpatient detox.

First Step: 2845 N 32<sup>nd</sup> St, phone (414)930-4529

Impact: 6737 W Washington St, Suite #2225, phone 414-256-4808

Hub and Spoke/WCS: 2600 W North Ave, phone 414-914-9494, <https://www.wiscs.org/hub-spoke/>

M&S Clinical Services: 2821 N 4<sup>th</sup> St, phone 414-263-6000

**Chapter 55 – Emergency Protective Placement**

Chapter 55 procedures apply to persons with long-term care needs. Chapter 55 provides legal procedures for emergency protective placements which are a means of intervening in an emergency situation if it is probable that an individual, as a result of an impairment as defined in Chapter 55, is incapable of providing for his or her own care or custody so as to create a substantial risk of physical harm to himself, herself or others if protective intervention is not immediately taken.

**Criteria:**

1. The individual has a permanent impairment such as severe and persistent mental illness, traumatic brain injury, degenerative brain disorder, developmental disability or other like incapacity.
2. The person's disability is **permanent or likely to be permanent**.
3. The person is so totally incapable of providing for his/her own care or custody as to create a substantial risk of serious harm to oneself or others. The harm can be proven by evidence of overt acts or acts of omission.

**Standards Required for Involuntary Commitment under Chapter 55:**

1. The person has a primary need for residential care or custody.
2. The person is incompetent and requires a guardian under Chapter 54.
3. A pattern of recent acts or omissions which evidences impaired judgment causing the individual to be an inadvertent danger to self.

**Methods of Initiating an Emergency Protective Placement:**

Chapter 55 Statute provides that if from personal observation of or a reliable report made by a person who identifies him or herself to law enforcement, fire fighter, guardian or authorized representatives of a county department or agency, can detain an individual if above criteria is met.

**Probable Cause Hearing**

- Court hearing must be held within 72 hours of individual's detention at an EPP facility (excluding weekends and holidays).
- The Individual must have a guardian or a request for guardianship must accompany the petition for Emergency Protective Placement
- The Individual must be examined by a psychologist for competency and the report must accompany the petition.

**Probable Cause Hearing**

**Possible Outcomes:**

1. Case is dismissed for lack of sufficient evidence that the individual is appropriate for an Emergency Protective Placement.
2. Probable cause is found:
  - b. Temporary Guardianship and Protective placement order is initiated.
  - c. Final hearing is scheduled within 30 days of detention

**The Least Restrictive Principle**

**Every aspect of Chapter 55 is controlled by the principle that people should get the services they need in the least restrictive setting most appropriate to meet their needs.**

Chapter 55 covers protective services. A protective service may be any kind of care that can be provided to assist a person.

**Emergency Protective Placement**

Chapter 55 provides a way to intervene in an emergency situation if it appears probable that:

- The individual will suffer irreparable injury or death or
- Will present a substantial risk of serious physical harm to others.

**Elder Abuse Reporting System - Authority to Transport for Medical Evaluation**

**46.90 (5) (br) The elder-adult-at-risk agency or other investigative agency may transport the elder adult at risk for performance of a medical examination by a physician if any of the following applies:**

- 1.** The elder adult at risk or his or her guardian or agent under an activated power of attorney for health care, if any, consents to the examination.
- 2.** The elder adult at risk is incapable of consenting to the examination and one of the following applies:
  - a.** The elder adult at risk has no guardian or agent under an activated power of attorney for health care.
  - b.** The elder adult at risk has a guardian or an agent under an activated power of attorney for health care, but that guardian or agent is the person suspected of abusing, neglecting, or financially exploiting the elder adult at risk.
- c.** The examination is authorized by order of a court.
- (c)** The elder-adult-at-risk agency may request a sheriff or police officer to accompany the elder-adult-at-risk agency investigator or worker during visits to the residence of the elder adult at risk or request other assistance as needed. If the request is made, a sheriff or police officer shall accompany the elder-adult-at-risk agency investigator or worker to the residence of the elder adult at risk and shall provide other assistance as requested or necessary.
- (d)** If a person interferes with the response or investigation under this subsection or interferes with the delivery of protective services under ch. [55](#) to the elder adult at risk, the elder-adult-at-risk agency investigator or worker may apply for an order under s. [813.123](#) prohibiting the interference.
- (f)** If the elder-adult-at-risk agency worker or investigator or other agency investigator has reason to believe that substantial physical harm, irreparable injury, or death may occur to an elder adult at risk, the worker or investigator shall request immediate assistance in either initiating a protective services action under ch. [55](#) or contact law enforcement or another public agency, as appropriate.
- (h)** No person may be held civilly or criminally liable or be found guilty of unprofessional conduct for responding to a report or for participating in or conducting an investigation under this subsection, including the taking of photographs or the conducting of a medical examination, if the response or investigation was performed in good faith and within the scope of his or her authority.

## **EMTALA – Emergency Medical Treatment and Labor Act**

The Emergency Medical Treatment and Labor Act is a statute which governs when and how a patient must be:

- (1) examined and offered treatment or
- (2) transferred from one hospital to another when he is in an unstable medical condition.

It's also sometimes also referred to as the "COBRA" law.

EMTALA applies only to "participating hospitals" under Medicare — i.e., to hospitals which have entered into "provider agreements" under which they will accept payment from the Department of Health and Human Services, Centers for Medicare and Medicaid Services (CMS) under the Medicare program for services provided to beneficiaries of that program.

In practical terms, this means that it applies to virtually all hospitals in the U.S., with the exception of the Shriners' Hospital for Crippled Children and many military (VA) hospitals. Its provisions apply to all patients, and not just to Medicare patients. (See question 15.)

The avowed purpose of the statute is to prevent hospitals from rejecting patients, refusing to treat them, or transferring them to "charity hospitals" or "county hospitals" because they are unable to pay or are covered under the Medicare or Medicaid programs.

EMTALA is primarily but not exclusively a non-discrimination statute. One would cover most of its purpose and effect by characterizing it as providing that no patient who presents with an emergency medical condition and who is unable to pay may be treated differently than patients who are covered by health insurance.

**HIPPA and Law Enforcement Information from:** <https://www.hhs.gov/hipaa/for-professionals/faq>

The Privacy Rule is balanced to protect an individual's privacy while allowing important law enforcement functions to continue. The Rule permits [covered entities](#) to disclose protected health information (PHI) to law enforcement officials, without the individual's written authorization, under specific circumstances summarized below. For a complete understanding of the conditions and requirements for these disclosures, please review the exact regulatory text at the citations provided. Disclosures for law enforcement purposes are permitted as follows:

- **To comply with a court order or court-ordered warrant, a subpoena or summons issued by a judicial officer, or a grand jury subpoena.** The Rule recognizes that the legal process in obtaining a court order and the secrecy of the grand jury process provides protections for the individual's private information ([45 CFR 164.512\(f\)\(1\)\(ii\)\(A\)-\(B\)](#)).
- **To respond to an administrative request**, such as an administrative subpoena or investigative demand or other written request from a law enforcement official. Because an administrative request may be made without judicial involvement, the Rule requires all administrative requests to include or be accompanied by a written statement that the information requested is relevant and material, specific and limited in scope, and de-identified information cannot be used ([45 CFR 164.512\(f\)\(1\)\(ii\)\(C\)](#)).
- **To respond to a request for PHI for purposes of identifying or locating a suspect, fugitive, material witness or missing person; but the covered entity must limit disclosures** of PHI to name and address, date and place of birth, social security number, ABO blood type and rh factor, type of injury, date and time of treatment, date and time of death, and a description of distinguishing physical characteristics. Other information related to the individual's DNA, dental records, body fluid or tissue typing, samples, or analysis cannot be disclosed under this provision, but may be disclosed in response to a court order, warrant, or written administrative request ([45 CFR 164.512\(f\)\(2\)](#)).

**This same limited information may be reported to law enforcement:**

- **About a suspected perpetrator of a crime when the report is made by the victim who is a member of the covered entity's workforce** ([45 CFR 164.502\(j\)\(2\)](#));
- **To identify or apprehend an individual who has admitted participation in a violent crime** that the covered entity reasonably believes may have caused serious physical harm to a victim, provided that the admission was not made in the course of or based on the individual's request for therapy, counseling, or treatment related to the propensity to commit this type of violent act ([45 CFR 164.512\(j\)\(1\)\(ii\)\(A\)](#), [\(j\)\(2\)-\(3\)](#)).
- **To respond to a request for PHI about a victim of a crime, and the victim agrees.** If, because of an emergency or the person's incapacity, the individual cannot agree, the covered entity may disclose the PHI if law enforcement officials represent that the PHI is not intended to be used against the victim, is needed to determine whether another person broke the law, the investigation would be materially and adversely affected by waiting until the victim could agree, and the covered entity believes in its professional judgment that doing so is in the best interests of the individual whose information is requested ([45 CFR 164.512\(f\)\(3\)](#)).

Where child abuse victims or adult victims of abuse, neglect or domestic violence are concerned, other provisions of the Rule apply:

- **Child abuse or neglect may be reported** to any law enforcement official authorized by law to receive such reports and the agreement of the individual is not required (45 CFR 164.512(b)(1)(ii)).
- **Adult abuse, neglect, or domestic violence may be reported** to a law enforcement official authorized by law to receive such reports (45 CFR 164.512(c)):
  - If the individual agrees;
  - If the report is required by law; or
  - If expressly authorized by law, and based on the exercise of professional judgment, the report is necessary to prevent serious harm to the individual or others, or in certain other emergency situations (see 45 CFR 164.512(c)(1)(iii)(B)).
  - Notice to the individual of the report may be required (see 45 CFR 164.512(c)(2)).
- **To report PHI to law enforcement when required by law** to do so (45 CFR 164.512(f)(1)(i)). For example, state laws commonly require health care providers to report incidents of gunshot or stab wounds, or other violent injuries; and the Rule permits disclosures of PHI as necessary to comply with these laws.
- **To alert law enforcement to the death of the individual**, when there is a suspicion that death resulted from criminal conduct (45 CFR 164.512(f)(4)).
  - Information about a decedent may also be shared with **medical examiners or coroners to assist them in identifying the decedent, determining the cause of death, or to carry out their other authorized duties**(45 CFR 164.512(g)(1)).
- **To report PHI that the covered entity in good faith believes to be evidence of a crime that occurred on the covered entity's premises** (45 CFR 164.512(f)(5)).
- **When responding to an off-site medical emergency, as necessary to alert law enforcement about criminal activity**, specifically, the commission and nature of the crime, the location of the crime or any victims, and the identity, description, and location of the perpetrator of the crime (45 CFR 164.512(f)(6)). This provision does not apply if the covered health care provider believes that the individual in need of the emergency medical care is the victim of abuse, neglect or domestic violence; see above Adult abuse, neglect, or domestic violence for when reports to law enforcement are allowed under 45 CFR 164.512(c).
- When consistent with applicable law and ethical standards:
  - To a law enforcement official reasonably able to **prevent or lessen a serious and imminent threat to the health or safety of an individual or the public** (45 CFR 164.512(j)(1)(i)); or
  - **To identify or apprehend an individual who appears to have escaped from lawful custody** (45 CFR 164.512(j)(1)(ii)(B)).
- **For certain other specialized governmental law enforcement purposes**, such as:
  - **To federal officials authorized to conduct** intelligence, counter-intelligence, and other national security activities under the National Security Act (45 CFR 164.512(k)(2)) or to provide protective services to the President and others and conduct related investigations (45 CFR 164.512(k)(3));

- **To respond to a request for PHI by a correctional institution or a law enforcement official having lawful custody** of an inmate or others if they represent such PHI is needed to provide health care to the individual; for the health and safety of the individual, other inmates, officers or employees of or others at a correctional institution or responsible for the transporting or transferring inmates; or for the administration and maintenance of the safety, security, and good order of the correctional facility, including law enforcement on the premises of the facility (45 CFR 164.512(k)(5)).

Except when required by law, the disclosures to law enforcement summarized above are subject to a minimum necessary determination by the covered entity (45 CFR 164.502(b), 164.514(d)). When reasonable to do so, the covered entity may rely upon the representations of the law enforcement official (as a public officer) as to what information is the minimum necessary for their lawful purpose (45 CFR 164.514(d)(3)(iii)(A)). Moreover, if the law enforcement official making the request for information is not known to the covered entity, the covered entity must verify the identity and authority of such person prior to disclosing the information (45 CFR 164.514(h)).



**Mandated Child Abuse and Neglect Reporting from: <https://dcf.wisconsin.gov/cps/mandatedreporters>**

Wisconsin law ([48.981\(2\)](#)) requires that any mandated reporter who has reasonable cause to suspect that a child seen by the person in the course of professional duties has been abused or neglected, or who has reason to believe that a child seen by the person in the course of professional duties has been threatened with abuse or neglect and that abuse or neglect of the child will occur, make a report to county CPS or law enforcement.

In addition, Wisconsin law ([175.32](#)) requires that any mandated reporter who believes in good faith, based on a threat made by an individual seen in the course of professional duties regarding violence in or targeted at a school, that there is a serious and imminent threat to the health or safety of a student or school employee or the public, make a report to law enforcement.

The professionals named as mandated reporters in the [Wisconsin Statutes 48.981 \(2\)](#) are as follows:

- Physicians and Nurses
- Coroners
- Medical examiners
- Dentists
- Chiropractors
- Optometrists
- Acupuncturists
- A medical or mental health professional not otherwise specified in this list
- Social workers
- Marriage & family therapists
- Professional counselors
- Public assistance workers, including a financial and employment planner, as defined in [s49.141\(1\) \(d\)](#), Statutes
- School teachers
- School administrators
- School counselors
- School employees not otherwise specified in this list
- Mediators under [s.767.11](#), Statutes
- Child-care workers in a child care center, group home, or residential care center for children and youth
- Child care providers
- Alcohol or other drug abuse counselors
- Members of the treatment staff employed by or working under contract with a county department under [s. 46.23](#), [51.42](#), or [51.437](#), Statutes, or a residential care center for children and youth
- Physical therapists
- Physical therapist assistants
- Occupational therapists
- Dieticians
- Speech-language pathologists
- Audiologists
- Emergency medical technicians
- First responders
- Police or law enforcement officers
- Court-appointed special advocates (CASA) (except as provided in subs. [\(2m\)](#) and [\(2r\)](#))
- Clergy (specific requirements and exceptions found under [s.48.981\(2\)\(bm\)1-3](#))
- Juvenile correctional officers

In addition, the professionals named as mandated reporters in the Governor's Executive Order #54 are as follows:

- University of Wisconsin System (UWS) Professors
- UWS Administrators
- UWS Coaches
- All other UWS Employees

Reports of suspected child abuse and neglect can be made to the county where the child resides or to the law enforcement of where the possible abuse and/or neglect occurred. Reports of suspected school violence must be made to law enforcement.

- Persons making reports in good faith are immune from criminal or civil liability.
- A person who is mandated to report suspected child abuse or neglect will be informed by the county what action, if any, was taken to protect the health, safety, and welfare of the child who is the subject of the report.
- Penalty: Persons required to report, who intentionally fail to report suspected child abuse or neglect or threats of school violence may be fined up to \$1,000 or imprisoned up to 6 months or both.

**Elder Abuse/Adult at Risk** – Physicians and other health care professionals must file a report with the county department, elder-adult-at-risk agency, local law enforcement, the department of Health Services, or the state board of aging and long-term care if they have a reasonable cause to believe that an individual over the age of 60 or and otherwise aged adult at risk, seen in the course of professional duties, is at imminent risk of serious bodily harm, death, sexual assault or significant property loss., and the person is unable to make and informed judgement about whether to report the risk. A report must also be made if requested to make such a report by the patient. Reporting is not required if the person believes that filing a report would not be in the best interest of the elder adult at risk. If the person so believes, the person shall document the reasons for this believing in the case file, so the person maintains on the elder at risk. This should be don't in consultation with the duty chief and a separate incident report filed (Wis. Stat. 46.90, 55.043)

### **Who is an Elder-at-Risk**

An elder at risk is any person who is 60 years of age or older who has experienced, is experiencing or is at risk of experiencing abuse, neglect, self-neglect, of financial exploitation.

### **Who is an Adult-At-Risk**

An adult at risk is any adult, 18 and older, who has a physical or mental condition, that is substantially impairs his or her ability to care for his or her own needs, and who has experienced, is experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation.

### **Danger to Others - Duty to Warn**

Physicians, like all individuals, have a duty of reasonable care in light of foreseeable harm. This may, under certain circumstances, require physicians to warn or take reasonable actions, such as notifying law enforcement or potential targets, if they believe a patient, individual, or the public is at risk of serious and imminent harm as a result of information obtained in the course of providing professional services. Where such a duty may exist, Wisconsin law specifies that it is satisfied by doing one or more of the following: contacting law enforcement, contacting the applicable county department or taking another reasonable health care professional would consider as fulfilling a duty to warn a third part of substantial probability of

harm under the circumstances.(Wis.Stat. 51.17) Physicians are encouraged to discuss such matters with their legal counsel or risk manager.

### **Threats of School Violence**

Physicians and other health care professionals who believe in good faith, based on a threat made by an individual seen on the course of professional duties regarding violence in or targeted at a school, that there is a serious and imminent threat to the health or safety of a student or school employee or the public must “immediately inform, by telephone or personaly, a law enforcement agency of the facts and circumstances contributing to” that belief. (Wis Stat 175.32)

References: Wisconsin ACEP, Wisconsin Coalition Against Sexual Assault, Wisconsin State Statues.

---

### **Wisconsin Division of Quality Assurance (DQA) – Department of Health Services**

The Division of Quality Assurance (DQA), is responsible for assuring the safety, welfare and health of persons using health and community care provider services in Wisconsin.

PO Box 2969  
Madison, WI 53701-2969  
Phone: 608-266-8481  
Fax: 608-267-0352

File a complaint online:

<https://www.dhs.wisconsin.gov/dqa/sections.htm>



U.S. Department of Justice

***FACT SHEET: WHAT LAW ENFORCEMENT OFFICERS “NEED TO KNOW” ABOUT THE FEDERAL MEDICAL RECORDS PRIVACY REGULATION AND ACCESS TO “PROTECTED HEALTH INFORMATION”***

- Since April 14, 2003, a federal regulation gives federal privacy protections to medical records (45 Code of Federal Regulations – Parts 160 & 164).
- The regulation places legal obligations on doctors, hospitals, pharmacies, insurance companies, etc., governing their ability to disclose medical information about a suspect or victim and may, *in some situations*, prevent them from giving such information.
- ***This FACT SHEET will help law enforcement officers understand how to obtain personal medical evidence needed for investigations, within the bounds of federal law.***

**Health Insurance Portability and Accountability Act of 1996 (HIPAA): Standards for Confidentiality of Individually Identifiable Health Information (HIPAA Privacy Rule)**

- HIPAA’s “Standards for Confidentiality of Individually Identifiable Health Information” governs how and when a “***Covered Entity***” can use or disclose “individually identifiable health (medical) information (in whatever form) concerning an individual person (in HIPAA terminology: “***protected health information***”).
- There are three types of ***Covered Entities*** under HIPAA: (1) **health plans**: group and individual health insurance, HMOs, Medicare, Medicaid and other government health plans; (2) **health care clearinghouses**: billing services and providers; (3) **health care providers**: doctors, nurses, paramedics and other emergency services personnel; hospitals and clinics; pharmacies (see 45 CFR 160.103). A fourth type of covered entity included Medicare prescription drug discount card sponsors.
- ***Protected health information*** is “individually identifiable health information” which is transmitted by electronic media, or maintained in any electronic medium (defined at 45 CFR 162.103), or transmitted or maintained in any other form or medium (essentially all health records identifiable by a patient name or other personal identifier – such as a Social Security Number – is ***protected health information!***).
- As a general rule, ***Covered Entities*** may not use or disclose ***protected health information*** unless permitted by a provision of the rules, such as the
  - ▶ patient provides ***written authorization*** (permission) for the disclosure, or
  - ▶ disclosure is for a ***health oversight*** purpose, or
  - ▶ disclosure is for a certain ***law enforcement*** purpose (*see back of this Fact Sheet*), or
  - ▶ disclosure is otherwise ***required by law***, e.g., statute, subpoena, court order.
- The behavior of government agencies that are ***not*** covered entities (e.g., law enforcement) is ***not*** regulated by the HIPAA Privacy Rule, but when ***law enforcement agencies*** seek protected health information from covered entities, the rules will dictate how the covered entities respond to law enforcement requests for ***protected health information***.

The HIPAA Privacy Rule provides “***law enforcement exceptions***” to the requirement that patients authorize a Covered Entity’s disclosure of their protected health information. So, if a Covered Entity or a person speaking on behalf of a Covered Entity, says: “***Sorry, officer, I can’t give you that information because of the HIPAA privacy regulations...***” or “***the patient didn’t authorize this disclosure...***”

(over)

You can respond with one of the following responses, IF it applies... “Yes, [Covered Entity], you can give me the information I need because [one of the following law enforcement exceptions applies] ...”

1. **Required by law** [45 CFR 164.512(f)(1)(i)] e.g., “the laws of this State require reporting of [certain types of wounds or other physical injuries...] to law enforcement agencies...”
2. **Court order, or warrant, subpoena or summons issued by a judicial officer** [45 CFR 164.512(f)(1)(ii)(A)] “I am serving a court-ordered subpoena on you, so can (and must) produce the medical records I am seeking.”
3. **Grand jury subpoena** [45 CFR 164.512(f)(1)(ii)(B)] “I am serving a grand jury subpoena on you, so you can (and must) produce the medical records that I seek.”
4. **Administrative subpoena or request, but only if 3 specific requirements are met** [45 CFR 164.512(f)(1)(ii)(C)] “because I am serving an administrative subpoena on you, and I certify that the subpoena meets the three-part test... (1) the information sought is material to a legitimate law enforcement inquiry; (2) the request is specific and limited in scope to the purpose for which it is being sought; and (3) de-identified information could not reasonably be used (i.e., without SSN or name, the information would be useless as evidence).
5. **Locate or identify** [45 CFR 164.512(f)(2)] “I am trying to locate OR identify a suspect... fugitive...material witness...OR a missing person.” This exception will permit access to 8 types individually identifiable information (but excludes DNA, dental records, body fluid, or tissue, which would require a subpoena).
6. **Information about a victim of a crime** [45 CFR 164.512(f)(3)] “I need this information about this person, who is or I suspect is a victim of a crime...or to determine if someone else committed a crime...that cannot be delayed until the victim approves the disclosure...”
7. **Crime on premises** [45 CFR 164.512(f)(5)] “the [covered entity] believes that the information is evidence of a crime that occurred on the premises” (e.g. a nursing home, hospital, etc.)
8. **Reporting crime in emergencies** [45 CFR 164.512(f)(6)] “you are an emergency health care worker who responded to a medical emergency outside the hospital (etc.) and you can tell law enforcement about the commission and nature of the crime; location of the crime and victims; the identity, description or location of the perpetrator...”
9. **Victims of abuse, neglect, domestic violence** [45 CFR 164.512(c)] This exception is limited to four specific scenarios; if possible, get a subpoena or the individual’s agreement to use his/her medical information instead of relying on this exception.
10. **Coroners** [45 CFR 164.512(g)(1)] “because the coroner or medical examiner needs the information to determine the cause of death or perform his other duties.”
11. **To avert a serious threat to health/safety** [45 CFR 164.512(j)] “the disclosure is necessary to avert a serious and imminent threat to a person’s safety or the public...; OR to identify or apprehend an individual ... because that individual admitted participating in a violent crime that may have caused serious physical harm to the victim”; OR “to identify or apprehend someone who escaped from a correctional institution or from lawful custody.”
12. **Other important miscellaneous exceptions:** national security and intelligence; protective services for the President and others; **jails, prisons, law enforcement custody** to safeguard the person/s in custody or corrections employees who are in proximity of the person/s in custody.

*Remember to show your badge, that you need to satisfy only ONE of the law enforcement exceptions, AND that you also must familiarize yourself with the requirements of your state’s medical records privacy laws. To stop a Covered Entity from disclosing to patients that you have their medical information, (1) make an oral request that the entity not make a disclosure to the patient and (2) follow up with a written request, on official letterhead, within 30 days.*

## **Crisis Intervention Resources**

### **Milwaukee Police Department Crisis Intervention Team (request CIT Officer)**

911 emergency

414-933-4444 non-emergency

### **Milwaukee Police/West Allis Police/Milwaukee County Sheriff/Milwaukee County Behavioral Health Division -Crisis Assessment Response Team (CART) – Officer/Clinician Team**

911 emergency

414-933-4444 non-emergency Milwaukee Police

414-302-8000 non-emergency West Allis PD

414-278-4788 non-emergency Milwaukee Sheriff

414-257-7222 BHD Crisis Line

### **City of Waukesha Crisis Response Unit – Officer/Clinician Team**

Waukesha County Outpatient Mental Health Clinic 262-548-7666, option 4

OR Waukesha Police Department Non-Emergency Dispatch at 262-524-3831.

### **Milwaukee Police Department/ Salvation Army Chaplaincy Program**

911 emergency

414-933-4444 non-emergency

414-935-7851 – Faith Based Coordinator

### **Milwaukee County Behavioral Health Division (BHD): Access Clinics**

South – 1635 W National Ave, Milwaukee WI – phone 414-257-7900

East – 210 W Capitol Drive, Milwaukee, WI – phone 414-257-7665

North – 8200 W Silver Spring Drive, Milwaukee, WI – phone 414-257-5190

Uninsured mental health walk-in clinic 8:30am-4:30pm (Walk-ins 8:30a-2:30p)

### **BHD Crisis Mobile Team – 414-257-7222**

### **Children's Community Mental Health Services & Wraparound -414-257-7607 (Ages 5-23)**

### **BHD Community Consultation Team (Intellectual/Developmental Disabilities) – 414-257-7797**

### **Youth Crisis Stabilization Facility**

Milwaukee County/BHD and WCS

3-5 day short term crisis stabilization

414-462-6043

24 hour crisis line 414-610-4109

### **Three Party Petitions – Milwaukee County Corporation Council 901 N 9<sup>th</sup> St – Milwaukee County Courthouse Room 303 Milwaukee, WI 53233**

414-278-4317

**Peer Run Recovery Center**

804 W Greenfield Av  
Milwaukee, WI 53204  
Mon-Fri 4p-8p, Sat 10a-4p, Sun 1p-5p

**Crisis Resource Centers - MCFI**

**Crisis Resource Center - North**

5409 W Villard  
Milwaukee, WI 53218  
414-539-4024

**Crisis Resource Center -South**

2057 S 14th St  
Milwaukee, WI 53204  
414-643-8778

**Crisis Resource Center -West**

5566 N 69<sup>th</sup> St 53218  
Milwaukee, WI  
414-290-9730

**Crisis Resource Center - Waukesha**

1501 Airport Drive  
Waukesha, WI 53188  
262-548-7950

24/7 crisis stabilization houses for voluntary patients  
<http://www.mcfi.net/Mental-Health/Crisis-Resource-Center.htm>

**National Alliance on Mental Illness (NAMI) Greater Milwaukee**

3200 S 3<sup>rd</sup> St #6  
Milwaukee, WI 53207  
8:30am-5pm  
414-344-0447  
<http://www.namigrm.org>

**National Alliance on Mental Illness (NAMI) Waukesha**

217 Wisconsin Ave, Suite 300  
Waukesha, WI 53186  
262-524-8886  
<http://www.namiwaukesha.org>

**National Alliance on Mental Illness (NAMI) Ozaukee**

13460 N Port Washington Rd  
Mequon, WI 53097  
262-243-3627  
<http://www.namiozaukee.org>

**National Alliance on Mental Illness (NAMI) Wisconsin**

4233 Beltline Hwy  
Madison, WI 53711  
608-268-6000

<http://www.namiwisconsin.org>

**Mental Health America of Wisconsin**

600 W Virginia St #502  
Milwaukee, WI 53204  
414-276-3122

<http://www.mhawisconsin.org>

**Parachute House -Our Space**

Call 1-877-5918 for a guest pre-stay conversation to ensure appropriateness.  
Welcome hours are between 8:00am and 7:00pm, 7 days a week. Staffed by peer support specialists.  
The Parachute House serves as a short-term (seven-day), residential resource.  
<https://www.ourspaceinc.org/home/programs/parachute-house/>

**Crisis Response Unit - Milwaukee County District Attorney's Office**

Crime Victim/Witness Resources  
Safety Building, Room 618  
821 W State Street  
Milwaukee, WI 53233  
414-278-4841 office (Mon-Fri , 8a-7:30pm and on call as needed)  
414-378-4713 daytime cell  
414-380-1266 evening cell  
Crisis Support for crisis victims and witness

**Waukesha County Mental Health**

514 Riverview Ave  
Waukesha, WI 53188  
262-548-7666 or 414-455-1736  
Toll Free 866-211-3380

**Ozaukee County Health and Human Services**

121 W Main St  
Port Washington, WI 53074  
262-284-9411  
8:30am-5pm  
Mental Health, Case Management, and AODA Services  
Ozaukee Crisis Intervention Services Hotlines:  
262-238-8145 or 262-284-8145 (8:30a-5p)  
COPELINE – 262-377-2673 – afterhours and weekends



## **Behavioral/Mental Health Inpatient and Hospital Services**

### **Mental Health Emergency Center (MHEC)**

1525 N 12th St,  
Milwaukee, WI 53205  
(414) 966-3030  
mentalhealthmke.org

### **Rogers Behavioral Health -Brown Deer**

4600 W Schroeder Dr  
Brown Deer, WI 53223  
414-865-2500  
Inpatient/IOP/PHP/Outpatient Adult and Adolescent Psychiatric and addiction Services

### **Rogers Behavioral Health -Oconomowoc**

34700 Valley Road  
Oconomowoc, WI 53066  
262-646-4411  
Inpatient/IOP/PHP/Outpatient Adult and Adolescent Psychiatric and addiction Services

### **Rogers Behavioral Health -West Allis**

11101 W Lincoln Ave  
West Allis, WI 53227  
414-327-3000  
Inpatient/IOP/PHP/Outpatient Adult and Adolescent Psychiatric and addiction Services

### **Aurora Psychiatric Hospital**

1220 Dewey Ave  
Wauwatosa, WI 53215  
414-454-6600  
Inpatient/Outpatient Psychiatric Services

### **St. Francis Hospital**

3237 S 16<sup>th</sup> St – 7<sup>th</sup> Floor  
Milwaukee, WI 53215  
414-647-5519  
Mental Health and Addiction Care- Inpatient Unit

### **Aurora St. Luke's South Shore**

5900 S. Lake Drive  
Cudahy, WI 53110  
414-489-9000  
Behavioral Health and Addiction – Inpatient Unit (Moving to Aurora Psych in 2023)

**Granite Hills Hospital**

1706 South 68th St,  
West Allis, WI 53214  
(414) 667-4800  
granitehillshospital.com

**Columbia/St. Mary's- Ozaukee**

13111 N Port Washington Rd  
Mequon, WI 53097  
262-243-7373  
Behavioral Medicine and Detox Services – Inpatient Unit

**Community Memorial Hospital**

W180 N8085 Town Hall Road  
Menomonee Falls, WI 53051  
262-251-1005 - 27/7 Intake line  
Behavioral Health Unit and Substance Abuse Treatment – Inpatient Unit

**Waukesha Memorial Hospital**

725 American Ave  
Waukesha, WI 53188  
262-928-1000  
Behavioral Health Services – Inpatient Unit

**Clement J. Zablocki VA Medical Center**

5000 W National Ave  
Milwaukee, WI 53295  
414-384-2000  
Behavioral Health Unit and Substance Abuse Treatment – Inpatient Unit

**Children's Wisconsin – Craig Yabuki Walk-In Clinic**

8915 W Connell Court  
Milwaukee, WI 53226  
414-337-3400  
Open 7 days/week from 3pm-9:30pm  
Same day care for children and teens (ages 5-18) experiencing urgent mental health needs

**Children's Wisconsin Mental Health Central Intake**

414-266-3339  
<https://childrenswi.org/>

## **Counseling/Therapy/Psychiatric Support Services**

### **Guest House of Milwaukee**

1216 N 13<sup>th</sup> St  
Milwaukee, WI 53205  
414-345-3240  
<http://www.guesthouseofmilwaukee.org/>  
Mental Health and AODA Counseling

### **Acacia Mental Health Clinic**

5228 W Fond du Lac Ave  
Milwaukee, WI 53216  
414-871-9111  
Outpatient mental health and addiction treatment for adults, children and adolescents, and families. In-home services for severely emotionally disturbed children.

### **Human Development Center, Inc**

6833 W Fond du Lac Ave  
Milwaukee, WI 53218  
414-449-9908  
Mission – to assist youth and their families with psychosocial development  
Anger management and daily living groups, life skills, short-term psychotherapy, “The Elite” youth development and scholarship program  
Crisis Prevention Interventionists are on call 24 hours/7 days a week to respond to emergency mental health crisis

### **Adkins Counseling Services**

6001 W Center St #208  
Milwaukee, WI 53210  
414-393-1099  
Provides mental health counseling services to families, individuals, children, teens and adults. Specializes in play therapy, family mediation, anger management and in-home therapy.

### **Alternatives in Psychological Consultation**

6737 W Washington Ave  
West Allis, WI  
10045 W Lisbon Ave, Wauwatosa, WI 53222  
414-358-7144  
[www.altlig.com](http://www.altlig.com)  
Provides a wide range of approaches to therapy with many clinicians dual certified to provide services to individuals with co-occurring concerns such as mental health and substance abuse disorders. Providers offer diversity in both cultural and therapeutic backgrounds. Services include couples, individual, and family therapy, child and adolescent specialists, substance use and abuse assessment and intervention. Also provides coordination for Comprehensive Community Services.

**ARMI Counseling Services**

4001 W Capitol Drive  
Milwaukee, WI 53216  
414-455-3879 or 414-810-6691  
[www.amricounseling.weebly.com](http://www.amricounseling.weebly.com)

Services include mental health and substance abuse assessment and counseling, couples, and family therapy, drug and alcohol abuse testing and play/art therapy.

**Aurora Family Services**

3200 W Highland Blvd  
Milwaukee, WI 53208  
414-345-4941

Counseling for individuals, couple and families experiencing problems with anxiety, depression, relationship concerns, loss, parenting issues or poor school/work performance. Services provided at low or no cost for those without insurance or with limited resources based on a sliding scale.

**Behrens Psychotherapy Services**

2321 E Capitol Drive #400  
Shorewood, WI 53211  
262-689-0688  
[www.behrenspsychotherapyservices.com](http://www.behrenspsychotherapyservices.com)

Comprehensive mental health clinic that provides counseling for children, adolescents, families and adults. Also provides psychological assessment and in-home psychotherapy. Services provided on a sliding scale for those without insurance.

**Bell Therapy, Inc**

Multiple locations  
414-527-6940  
[www.phoenixcaresystems.com/bell](http://www.phoenixcaresystems.com/bell)

Programs and services include medical day treatment programs service individuals with long-term mental illness and individuals with co-occurring disabilities. Community based residential options for adults with intellectual and developmental disabilities and/or serious and persistent mental illness. Day and vocational services, programs that teach independent living skills and an outpatient clinic.

**Catholic Charities Counseling Services**

2021 N 60<sup>th</sup> St  
Milwaukee, WI 53208  
414-771-2881  
[www.ccmke.org](http://www.ccmke.org)

Provides culturally competent mental health services for individuals with cognitive and physical disabilities. Accepts clients who are without insurance or have limited resources on a sliding fee scale. Services are non-denominational and open to all people.

**Cedar Creek Family Counseling**

9910 W Layton Ave, Suite 2  
Greenfield, WI 53228  
414-427-4884

Provides a variety of services to clients dealing with substance abuse and mental health issues. Offers a full range of outpatient services including primary and outpatient programs, relapse prevention, aftercare, intoxicated driver program, anger management, and two residential treatment/sober living environments.

**Children’s Wisconsin Child and Adolescent Psychiatry and Behavioral Medicine**

9000 W Wisconsin Ave  
Wauwatosa, WI 53226  
414-266-2932

1020 N 12<sup>th</sup> St  
Milwaukee, WI 53233  
414-277-8980

4855 S Moorland Dr  
New Berlin, WI 53151  
262-432-7702  
<https://childrenswi.org/>

Psychiatrist, psychologists, neuropsychologists, psychotherapists, and nurse practitioners provide mental health diagnosis and treatment to children, adolescents and their families for anxiety and attachment disorders, ADHD, bipolar disorder, child abuse and neglect, depression and psychotic disorders.

**Children’s Wisconsin Child and Family Counseling**

620 S 76<sup>th</sup> St  
Milwaukee, WI 53214  
414-453-1400

[www.chw.org/childrens-and-the-community](http://www.chw.org/childrens-and-the-community)

Child and family counselor work with children – toddlers through adolescents – and their families to address emotional and behavioral challenges and strengthen family ties. Counselors assist families with issues such as depression and anxiety, low self-esteem, anger management, abuse, parent-child conflicts and changes related to adoption or foster care placement.

**Childynamics Child & Adolescent Day Treatment and Outpatient Services**

11904 W North Ave  
Suite 110  
Wauwatosa, WI 53226  
414-258-4318

[www.childynamics.com](http://www.childynamics.com)

Specializes in mental health services for children and adolescents ages 4-16 years with behavior and/or emotional difficulties at home, school, and/or the community. Half-day day treatment with weekly individual and family therapy, psychological evaluations and medical management.

**Christian Family Counseling**

1214 S 8<sup>th</sup> St  
Milwaukee, WI 53204  
9505 W Brown Deer Rd  
Milwaukee, WI 53223  
262-345-5561

[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

Offers individual, group, family, and couples/marital counseling. Licensed to provide Telehealth services and offers secure video counseling sessions when appropriate and available. Staff consists of licensed professional therapists (counselors, social workers, and psychologists) with extensive post-graduate training.

**Clement J. Zablocki VA Medical Center**

5000 W National Ave  
Milwaukee, WI 53295  
414-384-2000

[www.milwaukee.va.gov](http://www.milwaukee.va.gov)

Provides inpatient, residential and outpatient primary, secondary and tertiary mental health care for veterans. Veterans with a wide variety of difficulties (i.e. diagnoses) can receive a full and integrative continuum services.

**Forward Choices**

6040 W Lisbon Ave, Suite 103  
Milwaukee, WI 53210  
414-442-1751

[www.forwardchoices.com](http://www.forwardchoices.com)

Treatment for all age ranges and mental health need. Services include individual therapy, family therapy, adolescent group therapy, animal-assisted therapy and clinical collaboration with primary care physicians and psychiatrists.

**Gateway to Change**

2319 W Capital Drive  
Milwaukee, WI 53206  
414-442-2037

Mon-Fri , 8a-5p – Walk-ins and self-referrals accepted and criminal justice system involved clients Adult AODA and mental health treatment and services with experience in providing culturally sensitive treatment service to help individuals overcome dependency, on alcohol and other drugs. Offers AODA assessment, day treatment, family counseling, group counseling, and individual counseling.

**Gerald L. Ignace Indian Health Center**

1711 S 11<sup>th</sup> St  
Milwaukee, WI 53204  
414-383-9526

[www.gliihc.net](http://www.gliihc.net)

Serves tribal members. Behavioral Health services including outpatient therapy for mental health, substance abuse and co-occurring disorders, AODA groups and talking circles.

**The Lighthouse Clinic**

2524 E Webster #203, Milwaukee, WI 53211

11803 W North Ave, Wauwatosa, WI 53226

11520 N Port Washington Rd #107E, Mequon, WI 53092

414-964-9200

Receptionist Hours M-F 8:30a-4:30p, 24 hour answering service – Day, evening and weekend appointments available

<http://www.thelighthouseclinic.com>

**Jewish Family Services Counseling and Clinical Services**

1300 N Jackson St

Milwaukee, WI 53202

5800 N Bayshore Dr #B215

Glendale, WI 53217

414-390-5800

[www.jfsmilw.org](http://www.jfsmilw.org)

Counseling services available for adults and couples. Multidisciplinary team is qualified to assess and treat a range of emotional problems from the common issues of adjustment to serve behavioral difficulties, relationship issues, domestic abuse and addictions. JFS services are open to the people of all faiths, incomes, backgrounds and lifestyles. For those without insurance, fee reductions and/or payment plans are available based on need.

**La Causa Treatment Services**

1212 S 70<sup>th</sup> St, Suite 115A

Milwaukee, WI 53214

414-902-1500

[www.lacausa.org](http://www.lacausa.org)

Provides services to children, adolescents, and adults. Therapists have experience providing mental health and substance abuse for at-risk individuals and families with co-occurring mental health and substance abuse needs. Staff is sensitive to the physical, emotional, spiritual and cultural needs of individuals and families.

**La Causa Recovery Center**

804 W Greenfield Ave

Milwaukee, WI 53204

414-316-4156

[www.lacausa.org](http://www.lacausa.org)

A peer-run drop-in center, staffed by Certified Peer Specialists, that offers a low pressure environment that emphasizes mental health wellness and recovery, empowerment, education, prevocational services and socialization opportunities. Examples of activities offered to members include self-care activities, arts and crafts, recreational activities, assistance with locating community resources, employment and psycho-educational groups.

**M&S Clinical Services**

2821 N 4<sup>th</sup> St, Suite 516  
Milwaukee, WI 53212  
414-263-6000

Provides comprehensive culturally competent outpatient mental health and substance abuse services to families, adults, couples, youth and children. Determines eligibility for Milwaukee County-funded Alcohol and other drug abuse treatment. Individuals must be at least 18 years old and a Milwaukee County resident seeing AODA treatment. Staff is well qualified in the Milwaukee County Wiser Choice assessment process and will refer clients to treatment programs of their choice, based on the outcome of their assessment.

**Marquette University Center for Psychological Services**

Cramer Hall  
604 N 16<sup>th</sup> St #307  
Milwaukee, WI 53233  
414-288-53233

[www.marquette.edu/psyc/cps/shtml](http://www.marquette.edu/psyc/cps/shtml)

Operated by the Department of Psychology at Marquette University and open to the community. Offers evaluation and therapeutic services for adults, children, couples, and families, while giving advanced graduate students in clinical psychology the opportunity to gain clinical experience under the supervision of Marquette faculty. Fees are determined based upon ability to pay.

**MCFI Children’s Behavioral Health Resources**

2020 W Wells St  
Milwaukee, WI 53233  
414-476-9631

[www.mcfi.net/Childrens-Behavioral-Health.htm](http://www.mcfi.net/Childrens-Behavioral-Health.htm)

MCFI, in collaboration with Whole Health provides behavioral health assessment for children up to age 12, comprehensive treatment plans, confidential therapy and counseling services. Also provides consultation services for schools and community services.

**Milwaukee Health Services**

8200 W Silver Spring Dr  
Milwaukee, WI 53218  
2555 Dr. Martin Luther King Dr  
Milwaukee, WI 53218  
414-760-3900

[www.mshi.org/services\\_behavior\\_health.html](http://www.mshi.org/services_behavior_health.html)

Services include individual, child, family, couples and group therapy, neuropsychological and personality testing and medication management. Sliding-fee scale program for clients with no insurance.



**North Shore Psychotherapy Associates**

5800 N Bayshore Dr. Suite A250  
Glendale, WI 53217  
414-962-6764

[www.northshorepsychotherapyassociates.vpweb.com](http://www.northshorepsychotherapyassociates.vpweb.com)

Outpatient mental health services for children, adolescents, adults and families. Services include individual, couples, and family therapy, psychological evaluations (all age levels) and psycho-educational evaluations.

**Outreach Community Health Center**

210 W Capital Drive  
Milwaukee, WI 53212  
414-727-6320

[www.orch-milw.org](http://www.orch-milw.org)

Provides psychiatric, psychotherapy, and substance abuse services on a traditional outpatient basis. Services include individual and group therapy as well as medication management. Services patients of all ages and income levels. 2 daily spots for walk-ins.

**Professional Services Group**

1126 S 70<sup>th</sup> St, Suite S507  
West Allis, WI 53214  
414-727-2789

[www.psgcip.com](http://www.psgcip.com)

Provides outpatient and in-home mental health counseling services including mental health and behavioral health therapies, addiction services, groups, and psychological and psychiatric services.

**Red Oak Counseling**

12970 W Bluemound Rd  
Elm Grove, WI 53212  
262-780-1020

[www.redoakcounseling.com](http://www.redoakcounseling.com)

Mental health and substance abuse clinic specializing in addictions, eating disorders, relationships, family dynamics, and work-related topics. Extensive experience in working with veterans and military families.

**Renew Counseling Services**

1225 W Mitchell St  
Milwaukee, WI 53204  
414-383-4455

Mental health/alcohol and other drug abuse outpatient clinic providing services from children to adults.

**Sebastian Family Psychology Practice**

1720 W Florist Ave, Suite 125  
Glendale, WI 53209  
414-247-0801

[www.sebastianfpp.com](http://www.sebastianfpp.com)

Provides a variety of behavioral health care services including mental health assessments, psychiatric care and medication management, psychological testing, mental health counseling, alcohol and other drug abuse (AODA) counseling, refugee mental health and supportive services and case aides/parenting support. Clinic staffed by a team that is ethnically, culturally and linguistically diverse.

**Shorehaven Behavioral Health**

3900 W Brown Deer Rd  
Milwaukee, WI 53209  
4370 S 76<sup>th</sup> St  
Greenfield, WI 53228  
414-540-2170

[www.shorehavenbhi.com](http://www.shorehavenbhi.com)

Offers a full spectrum of services including outpatient mental health/substance abuse counseling, substance abuse intensive outpatient treatment, groups, individual and family therapy. Adult and child/adolescent psychiatrists providing evaluations and medication management.

**Sixteenth Street Community Health Center**

1032 S Cesar Chavez Dr  
Milwaukee, WI 53204  
414-672-1353

[www.ssch.org](http://www.ssch.org)

Outpatient psychiatry/mental health services for all ages, provided by bilingual (Spanish-speaking) counselors, psychologists, and psychiatrists.

**SDC Youth and Family Development Program Counseling and Wellness Clinic**

4041 N Richards St  
Milwaukee, WI 53212  
414-906-2790

[www.cr-sdc.org](http://www.cr-sdc.org)

Outpatient treatment programs for substance abuse and mental health need for Milwaukee County youth between the ages of 8-19. Individual, group, and family counseling, case management, referrals, consultations and case coordination advocacy.

**The Bridge Health Clinics and Research Centers**

600 W Walnut St  
Milwaukee, WI 53212  
414-831-4500

[www.thebridgehealthclinics.com](http://www.thebridgehealthclinics.com)

Offers services for persons who are adversely affected by addiction, mental illness, disability, or other psychological health factors, physical illness and/or socio-economic factors. Provides services for children, adolescents, adults and families.

**Whole Health Clinical Group (formerly TLS)**

2020 W Wells  
Milwaukee, WI  
414-476-9631

[www.mcfi.net/Mental-Health.htm](http://www.mcfi.net/Mental-Health.htm)

Officers a range of programs and services including outpatient mental health services, including services for individuals who deaf or hard of hearing. Staff also works with families, referral sources, and support agencies to coordinate services. Provides services for children in collaboration with MCFI's Children's Behavioral Health. The Winged Victory Program helps eligible individuals navigate the application process, submit medical evidence to the Disability Determination Bureau and access benefits such as Supplemental Security Income (SSI), Social Security Disability (SSDI), Medicare (Title 18), and Medicated (Title 19). Also provides screening to determine which disability program a person is eligible for.

**CORE (Coordinated Opportunities for Recovery and Empowerment)**

414-257-7607

Program for ages 10-23 experiencing first episode of psychosis, hallucinations, delusions, unusual thoughts, disorganized thinking/speech, and/or disruption of self-care. Care coordination, therapy, employment and education support, peer support and psychiatric services.

**UWM Psychology Clinic**

Pearse Hall  
2513 E Hartford Avenue  
Milwaukee, WI 53211  
414-229-5521

[www.uwm.edu/psychology/clinic](http://www.uwm.edu/psychology/clinic)

The clinic is a training facility for psychology graduate students who are supervised by faculty members. Individuals who appropriate for the training level and need of student therapists are accepted as clients. Open to the community. Offers a low-fee, sliding scale. Specific areas include traumatic stress and anxiety disorders, depression treatment, psychoeducational evaluation for children, child neuropsychology, adult psychological assessment couples therapy and broad-based cognitive-behavioral psychotherapy.

**Veteran Quest Clinic**

1322 S 117<sup>th</sup> St  
West Allis, WI 53214  
414-257-3622

[www.veteranquest.net](http://www.veteranquest.net)

Mental health services for veterans and military families including individual, group and family therapy as well as yoga therapy. Areas of expertise include post-traumatic stress disorder, trauma, depression, anxiety, anger management and substance abuse. Reduced fees for counseling services for veterans/family. For those without insurance coverage, a flexible payment schedule may be worked out.

**Wheaton Franciscan Behavioral Health Services**

3267 S 16<sup>th</sup> St  
Milwaukee, WI 53215  
414-389-3111  
3070 N 51<sup>st</sup> St  
Milwaukee, WI 53210  
13950 W Capital Drive  
Brookfield, WI 53005  
414-874-6288

[www.mywheaton.org/services/mental-health-addiction-care](http://www.mywheaton.org/services/mental-health-addiction-care)

Offers comprehensive outpatient counseling. Services are available for children, teens and adults, and older adults who may be dealing with issues such as alcohol and/or drug addiction, anxiety disorders, mood disorders, Attention Deficit Disorder, school issues, trauma, depression, grief, relationship issues, abuse and anger management.

**Willowglen Academy, Inc**

4065 N 35<sup>th</sup> St. Suite N100  
Milwaukee, WI 53216  
414-445-9180

[www.phoenixcaresystems.com](http://www.phoenixcaresystems.com)

Outpatient clinic offering mental health services benefit children, adolescents, adults, and families who may be experiencing emotion, behavioral, mental, cognitive, intellectual, developmental or substance use conditions. Services include mental health assessments, psychiatric services and mental health/substance abuse counseling. Also operates Community-Based Residential Facilities for adults who have been diagnosed with mental illness or developmental disabilities that may be long-standing along with cognitive impairment that inhibits their ability to live independently. Multiple locations.

**Tyre and Childs Public Safety Consultation**

385 Williamstown Suite 301  
Delafield, WI 53018  
262-646-6404  
childs@tyreandchilds.com

**American Telepsychiatry:**

2819 W Highland Blvd  
Milwaukee, WI  
414-939-8735

4650 W Howell Ave  
Milwaukee, WI  
414-376-5577

5804 W Burleigh  
Milwaukee, WI  
414-362-8147

**Sebastian Family Psychology**

1720 W Florist Ave

Suite 125

Glendale, WI

414-247-0801

Specialize in working with refugees and immigrants

**Lifescape Therapy**

5007 S Howell Ave, Suite 350

262-789-1191

<https://lifescape.com/>

**Trillium Wellness Collective**

237 South St #103

Waukesha, WI

414-807-5233

**First Responder Psychological Services**

1701 Pearl Street, Suite 10,

Waukesha, WI 53186

715-401-3322

<https://www.frps911.com/>

## **CASE MANAGEMENT SERVICES**

### **Milwaukee County Behavioral Health Division**

Community Access to Recovery Services (CARS)

1220 W Vliet St

Milwaukee, WI 53226

414-289-6095

Case Management Services including Community Support Programs (CSP), Target Case Management (TCM), AODA, and Crisis Case Management

### **Alternatives for Psychological Counseling**

10045 W Lisbon Ave

Wauwatosa, WI 53222

414-358-7999

### **Bell Therapy CSP North**

4929 W Fond Du Lac Ave

Milwaukee, WI 53216

414-531-9175

### **Bell Therapy CSP South**

634 W Historic Mitchell St

Milwaukee, WI 53204

414-550-1419

### **Bell Therapy TCM**

4065 N 35<sup>th</sup> St

Milwaukee, WI 53216

414-445-9180

### **Outreach Community Health Center CSP and TCM**

220 W Capital Drive

Milwaukee, WI 53206

414-374-2400

### **Outreach Community Health Center Recovery CSP**

220 W Capital Drive

Milwaukee, WI 53206

414-727-6300

### **Justice Point**

821 W State St #417

Milwaukee, WI 53233

414-278-2140

<http://www.justicepoint.org>

**Milwaukee Center for Independence**

2020 W Wells  
Milwaukee, WI 53208  
414-937-2020

**Milwaukee Mental Health Associates North**

3975 N 68<sup>th</sup> St  
Milwaukee, WI 53216  
414-873-1960

**Milwaukee Mental Health Associates South**

3073 S. Chase Avenue, Building 1, Suite 100  
Milwaukee, WI 53207  
Phone: 414-645-9930

**Project Access**

823 S 60<sup>th</sup> St  
Milwaukee, WI 53214  
414-456-1155

**Whole Health Clinical Group (formerly TLS)**

932 S 60<sup>th</sup> St  
West Allis, WI 53214  
414-476-9675

**Wisconsin Community Services (WCS)**

3732 W Wisconsin Ave #200  
Milwaukee, WI 53208  
414-344-6111

**La Causa TCM**

1212 S 70<sup>th</sup> St  
West Allis, WI 53214  
414-647-5971

**Community Linkage and Stabilization Program (CLASP)**

804 W Greenfield Av  
Milwaukee, WI 53204  
414-257-7750

**Guest House of Milwaukee**

1216 N 13<sup>th</sup> St  
Milwaukee, WI 53205  
414-345-3240

<http://www.guesthouseofmilwaukee.org/>

**Milwaukee County BHD Comprehensive Community Services (CCS)**

1220 W Vliet St

Milwaukee, WI 53233

414-257-6060 or 414-257-8095 (18 and older)

414-247-7607 (Youth Under 18)

<http://county.milwaukee.gov/CCS.htm>

CCS is a voluntary program for Milwaukee County Residents (adults and juveniles) on Medicaid, T-19 or is eligible for T-19, designed to help individuals cope with mental health issues, emotional disturbances and substances use disorders recover from their conditions and attain the lives they desire.

**Community Advocates**

728 N James Lovell St

Milwaukee, WI 53233

414-499-4777

[www.communityadvocates.net](http://www.communityadvocates.net)

Provides mental health-related services that are homeless and have a mental illness. Staff conducts outreach on the streets, and at meal sites, and in emergency shelters. Provides engagement, connection with other service providers, assistance to access mental health and health services, access to safe havens and other transitional a permanent housing, and referral and help securing benefits.

**Discovery and Resource Center**

4402 S 68<sup>th</sup> St, Suite 100

Greenfield, WI 53220

414-321-4411

[www.discoveryandrecoveryclinics.com](http://www.discoveryandrecoveryclinics.com)

Offers a variety of specialties for children, adolescents, adults, couples and families. Clinicians have training in the areas of marriage counseling, family counseling, divorce/co-parenting counseling, EMDR therapy, Autism Spectrum support/counseling and life adjustment therapy.

**Dryhootch of America**

1030 E Brady St

Milwaukee, WI 53214

414-455-8456

4801 W National Ave

Milwaukee, WI 53214

414-988-9828

[www.dryhootch.org](http://www.dryhootch.org)

Provides peer-to-peer support for veterans and their families. Offers support groups for veterans suffering from PTSD, alcoholism or drug addictions as well as art, music, and writing groups. Provides an inviting atmosphere where veterans, their families and friends can reconnect with other veterans. Can also provide advice or other resources on issues including mental health concerns, benefits, and legal issues.



## HOMELESS OUTREACH ORGANIZATIONS (Street Outreach)

### **Outreach Community Health Centers**

220 W Capitol Dr,  
Milwaukee, WI 53206  
414-374-2400  
<http://www.ochc-milw.org/>

### **Milwaukee County Housing Division Programs**

(Including Safehaven, Permanent Supportive Housing, Housing First, etc),  
600 W Walnut, Suite 100  
Milwaukee, WI 53212  
(414) 278-2944  
<http://housingfirstmilwaukee.com/>

### **Community Advocates Homeless Outreach Nursing Center**

3410 W Lisbon Ave  
Milwaukee, WI 53208  
414-671-6337 x5204  
[www.communityadvocates.net](http://www.communityadvocates.net)

### **Milwaukee Police Department Homeless Outreach Team**

749 W State Street, Milwaukee, WI 53233  
911 emergency, 414-933-4444 non-emergency  
Request a Homeless Outreach Team (HOT) Officer when calling  
HOT@milwaukee.gov

### **Faithbuilders After Dark**

James Haley  
Director Faith Builders Community Teams  
4901 S Howell Ave,  
Milwaukee, WI  
Email: [mrhaley@gmail.com](mailto:mrhaley@gmail.com)  
[www.Facebook.com/FaithBuildersCommunityTeams](http://www.Facebook.com/FaithBuildersCommunityTeams)  
<http://www.myfaithbuilders.org/>  
4<sup>th</sup> Friday of the month, evening outreach, monthly

### **DESATAR Ministry**

Kingdom Warriors Riders for Christ Motorcycle Ministry  
1170 W Windlake Ave,  
Milwaukee, WI  
[kwrc@desatar.org](mailto:kwrc@desatar.org)  
<http://www.desatarministry.org/>  
Saturday morning 6:45am outreach, typically monthly

**Larry Under the Bridge**

Tippecanoe Church  
125 W Saveland Ave  
Milwaukee, WI  
414-481-4680  
<http://www.tippechurch.org/>

**Mr. Bob's Under the Bridge**

Advent Lutheran Church  
W63 N642 Washington Ave, Cedarburg, WI 53012  
262-649-6657  
<http://mrbobsunderthebridge.org/>  
Outreach and food/supply distribution/shower trailer occurs every  
Saturday morning at: Kosciuszko Park, 2201 S 7<sup>th</sup> St, Milwaukee – 8am-  
9:30am

**StreetLife Communities Milwaukee**

Supply distribution occurs Saturday mornings on 8<sup>th</sup> and Michigan in the Wells Fargo Parking lot  
<http://friedenspantry.org/streetlife/>

**Street Angels - Milwaukee Outreach**

Eva Welch - Coordinator  
414-739-2467  
Meal and supply distribution Sunday, Tuesday and Thursdays, various locations 6pm

**Milwaukee Community Collective**

Marie Carlson – Outreach Coordinator  
414-614-3647

**Street Beat Youth Outreach**

Pathfinders/Walkers Point Youth and Family  
4200 N Holton St #400  
Phone: 414-964-2565  
[info@pathfindersmke.org](mailto:info@pathfindersmke.org)  
21 year old and under

**Feeding His Flock**

1610 S 81<sup>st</sup> St  
West Allis, WI 53219  
Thursdays 4p-7p  
[feedinghisflock124@outlook.com](mailto:feedinghisflock124@outlook.com)  
414-439-4291  
Monday night outreach

**Guest House of Milwaukee**

1216 N 13<sup>th</sup> St  
Milwaukee, WI 53205  
414-345-3240  
<http://www.guesthouseofmilwaukee.org/>

**Morning Glory Ministries**

Clarke Square Park  
Saturday breakfast from 9-11  
Clothes and care packets  
[contact@mineralstreet.org](mailto:contact@mineralstreet.org)  
414-384-1244

**Jabes Ministry**

PO Box 34192  
Milwaukee, WI 53234  
414-399-9708  
[jabesministry@yahoo.com](mailto:jabesministry@yahoo.com)

**Milwaukee Homeless Veteran's Initiative (VetsNet – Wisconsin Veteran's Network)**

PO Box 14575  
West Allis, WI 53214  
6317 W Greenfield Ave  
West Allis, WI 53214  
414-257-4111  
[info@mkehomelessvets.org](mailto:info@mkehomelessvets.org)  
9am-4pm Mon-Fri  
Women's Veterans Initiative, food, home support, wellness, outreach, bikes for stripes program  
<http://www.mkehomelessvets.org/>

**White Stone Warriors**

2517 N Dousman Rd  
Oconomowoc, WI 53066  
<http://www.whitestonewarriors.com>  
262-391-1165

## MENTAL HEALTH CONSUMER SUPPORT RESOURCES

### **Grand Avenue Club**

210 E Michigan St  
Milwaukee, WI 53202  
414-276-6474 Main  
414-727-3366 Membership department  
<http://www.grandavenueclub.org/>

Grand Avenue Club provides adult members in Milwaukee County who have experienced mental illness pre-vocational, employment, educational, housing, recreational, and cultural opportunities so that their lives will be more productive and satisfying.

### **Our Space, Inc.**

1527 W National Ave  
414-383-8921  
<http://www.ourspaceinc.org/>  
Peer support and psychosocial rehab center for mental health consumers

### **Owen's Place**

4610 W Fond du Lac Ave, Milwaukee, WI  
414-977-4249  
Youth drop in center, peer support, fames, skill building, wellness and job center

### **National Alliance on Mental Illness (NAMI) Southeastern WI - Milwaukee**

1915 S Dr. Martin Luther King Dr  
Milwaukee, WI 53212  
414-344-0447  
<https://namisoutheastwi.org/>

### **National Alliance on Mental Illness (NAMI) Southeaster WI - Waukesha**

2717 N Grandview Blvd, Ste 205  
Waukesha, WI 53188  
262-524-8886  
<https://namisoutheastwi.org/>

### **National Alliance on Mental Illness (NAMI) Ozaukee**

13460 N Port Washington Rd  
Mequon, WI 53097  
262-243-3627  
<http://www.namiozaukee.org>

### **National Alliance on Mental Illness (NAMI) Wisconsin**

4233 Beltline Hwy  
Madison, WI 53711  
608-268-6000

<http://www.namiwisconsin.org>

**Mental Health America of Wisconsin**

600 W Virginia St #502

Milwaukee, WI 53204

414-276-3122

<http://www.mhawisconsin.org>

**Milwaukee County Behavioral Health Division**

Community Access to Recovery Services (CARS)

1220 W Vliet St

Milwaukee, WI 53233

414-289-6085

Case Management Services including Community Support Programs (CSP), Target Case Management (TCM), AODA, and Crisis Case Management

**Human Development Center, Inc**

6833 W Fond du Lac Ave

Milwaukee, WI 53218

414-449-9908

Mission – to assist youth and their families with psychosocial development

Anger management and daily living groups, life skills, short-term psychotherapy, “The Elite” youth development and scholarship program

Crisis Prevention Interventionists are on call 24 hours/7 days a week to respond to emergency mental health crisis

**The WALLY PROJECT**

[www.facebook.com/WallyProject](http://www.facebook.com/WallyProject)

A “Pay it Forward” effort to encourage Compassion, Assistance, Kindness, Empathy towards the homeless, the destitute, and folks living with untreated mental illness.

## SHOWERS

### **Beulah Briton Community Center**

2555 S Bay St  
Milwaukee, WI  
414-481-2494

### **St. Ben's**

1015 N 9<sup>th</sup> St  
Milwaukee, WI 53233  
414-271-0135  
1pm-4pm, Mon-Fri

### **Repairer's of the Breach**

1335 W Vliet St  
Milwaukee, WI  
<http://www.repairers.org/>

### **St. Vincent De Paul – South**

931 W Madison St  
Milwaukee, WI 53204

### **Milwaukee County Parks Indoor Pools**

Pulaski Pool – 2701 S 16<sup>th</sup> St, Milwaukee, WI – 414-645-2328  
Noyes Pool – 8235 W Good Hope Rd, Milwaukee, WI, 414-353-2433  
<http://county.milwaukee.gov/IndoorPools9146.htm>

### **Summerfield United Methodist Church**

728 E Juneau  
Milwaukee, WI 53233  
[mealoutreach@summerfieldchurch.org](mailto:mealoutreach@summerfieldchurch.org)  
414-272-2610  
Day Center with showers and hot meal  
Mon/Wed/Fri 12-2pm, Saturday 4-6pm

### **Mr. Bob's Under the Bridge**

Advent Lutheran Church  
W63 N642 Washington Ave, Cedarburg, WI 53012  
262-649-6657  
<http://mrbobsunderthebridge.org/>  
Mobile Showers/Outreach and food/supply distribution/shower trailer  
occurs every Saturday morning at: Kosciuszko Park, 2201 S 7<sup>th</sup> St,  
Milwaukee – 8am-9:30am

## **FREE OR LOW COST HAIRCUTS**

### **St. Ben's**

1015 N 9<sup>th</sup> St

Milwaukee, WI 53233

414-271-0135

Held once per week/day varies

### **Milwaukee Area Technical College**

Barber Services (Men's Haircuts, shaves, lining)

Downtown Milwaukee Campus Room M128

414-297-6819

March 21-May 12, Tuesday, Thursday, Friday, 12:45-3:30pm

Cosmetology Services (men and women's haircuts, lining and facial hair trimming, styling, color, perms)

Downtown Milwaukee Campus Room M124

414-297-7854

March 21-May 12, Monday, Tuesday, Wednesday, Friday – 12:45-3:30pm (closed March 25 and April 1)

## **EYE GLASSES**

### **St. Ben's**

1015 N 9<sup>th</sup> St

Milwaukee, WI 53233

414-271-0135

Wednesdays Only 1-3pm

Cost - \$1

### **Bread of Life Clinic - Eastbrook Church**

5385 N. Green Bay Rd

Milwaukee, WI 53209

414-228-5220x107

Clinic Times - Appointments only:

3rd Saturday of the Month - 9am-noon

2nd Monday evening of the month 4-7 pm



## FREE OR LOW COST DENTAL

### **Marquette Dental Clinic**

1801 W Wisconsin Ave  
Milwaukee, WI 53233  
414-288-6790

### **Milwaukee Health Services**

2555 N Martin Luther King Drive  
Milwaukee, WI 53212  
414-372-8080

### **St. Elizabeth Ann Seton Dental Clinic**

1730 S 13<sup>th</sup> St  
Milwaukee, WI 53204  
414-383-3220  
Mon-Fri, 8a-4p by appointment  
Urgent dental services 7:30-8:30am  
Emergency services free to the uninsured  
Proof of income and ID required

### **Sixteenth Street Community Health Center – Parkway Locations**

2906 S 20<sup>th</sup> St  
Milwaukee, WI 53215  
414-672-1353

### **South Side Guadalupe Dental Clinic**

1112 S 3<sup>rd</sup> St  
Milwaukee, WI 53204  
414-643-8787  
Mon-Fri, 8a-4:30, every other Sat 8a-12p  
Accepts all commercial insurance. Sliding fee scale for uninsured. Must provide proof of income.

### **Milwaukee Area Technical College Dental Clinic**

Health Sciences Building  
700 W Highland Ave  
Room H115  
Appointment Desk: 414-297-6573  
Dental services available spring and fall semesters. Closed summer and winter months.

### **Repairer's Of the Breach Clinic**

1335 N. Vliet St  
Milwaukee, WI 53205  
414-934-9305  
<http://www.repairers.org/free-medical-clinic.html>

**Lisbon Avenue Health Center**

3522 W Lisbon Ave  
Milwaukee, WI 53208  
414-935-8000

**Marquette University Dental Clinic**

210 W Capital Drive  
Milwaukee, WI 53212  
414-288-6790

**Marquette University Dental Clinic (Spanish)**

2906 S 20<sup>th</sup> St  
Milwaukee, WI 53215  
414-288-1520

**Gardetto Family Community Clinic**

St. Ann Center for Intergenerational Care-Bucyrus Campus  
2450 W North Ave  
414-210-2440

[Icherek@stanncenter.org](mailto:Icherek@stanncenter.org)

Dental clinic for adults with cognitive and physical disabilities

## ALCOHOL AND SUBSTANCE ABUSE

### Assessment and Referral

#### **First Step Community Recovery Center (formerly Genesis Detox)**

Social and Emergency Detoxification Services  
2835 N 32<sup>nd</sup> St, Milwaukee, WI 53210  
414-939-7145

#### **Wiser Choice - IMPACT Central Intake**

6737 West Washington Street, Suite 2225

(414) 649-4380

Assessment for residential/intensive outpatient, care coordination, methadone, detox, AODA treatment and recovery services

#### **Wiser Choice - M&S Central Intake**

2821 N 4<sup>th</sup> St, Milwaukee, WI 53212

Assessment for residential/intensive outpatient, care coordination, methadone, detox, AODA treatment and recovery services

#### **Benedict Center**

1849 N MLK Ste 101  
Milwaukee, WI 53212,  
414-347-1774

Women's harm reduction program is a jail and prison alternative, offering AODA treatment and education.

#### **Wisconsin Community Services**

Intake (corrections population only)  
414-343-3583

#### **Hub and Spoke/WCS**

2600 W North Ave  
Milwaukee, WI 53205  
414-914-9494  
<https://www.wiscs.org/hub-spoke/>

#### **Project Wis HOPE**

Recovery Coach – Peer to Peer Support Line  
1-844-WIS-HOPE  
[www.wishope.org](http://www.wishope.org)

## HARM REDUCTION

### **Marcia Coggs Center**

1220 W Vliet St  
Milwaukee, WI 53233  
Free Narcan, fentanyl test strips

### **Milwaukee Fire Department**

Various Locations  
HOPE Kits - Free Narcan, fentanyl test strips

### **UMOS**

2701 S Chase Ave  
Milwaukee, WI  
414-416-2659  
Mobile syringe program

### **Sixteenth Street Clinic**

1243 S Cesar E Chavez Drive  
Milwaukee, WI  
414-897-5645  
Needle Exchange program

### **Vivent Health**

820 Plankinton  
Milwaukee, WI  
HIV testing, Lifepoint syringe and Narcan access

### **NALOX-ZONE BOX LOCATIONS**

Ashley's Bar-B-Que  
1501 West Center Street  
Milwaukee, WI 53206

Handsome Barber Shop  
2701 North Teutonia Avenue  
Milwaukee, WI 53206

Samad's House  
2875 North 23rd Street  
Milwaukee, WI 53206

Samad's House  
2566 North 23rd Street  
Milwaukee, WI 53206

## DETOX SERVICES

### **First Step Community Recovery Center (formerly Genesis Detox)**

Social and Emergency Detoxification Services

2835 N 32<sup>nd</sup> St, Milwaukee, WI 53210

414-939-7145

### **Columbia St. Mary's - Milwaukee**

2301 N Lake Drive

Milwaukee, WI 53211

414-291-1200

Behavioral Medicine and Detox Services – Inpatient Unit

Provides treatment for mental illness and addiction including alcohol and drug dependence, chronic mental illness, coping with physical illness and depression as well as emotional/cognitive of older adults.

Partial hospital and intensive outpatient programs provide structured programs, time-limited transitional services for adults experience serious impairment in psychosocial functioning or are struggling with an addiction. Other specialty and levels of treatment located in Ozaukee County.

### **Columbia/St. Mary's- Ozaukee**

13111 N Port Washington Rd

Mequon, WI 53097

262-243-7373

Behavioral Medicine and Detox Services – Inpatient Unit

### **Aurora AODA Treatment**

1220 Dewey Ave,

Wauwatosa, WI, 53212

414-454-6586

Mental health and substance abuse services. Detoxification services. Methadone detoxification, halfway House treatment services. Partial hospitalization/day treatment, residential short term treatment, hospital Inpatient treatment

## **INPATIENT/OUTPATIENT TREATMENT AND MATs**

### **First Step Community Recovery Center (formerly Genesis Detox)**

Social and Emergency Detoxification Services  
2835 N 32<sup>nd</sup> St, Milwaukee, WI 53210  
414-939-7145

### **Community Medical Services**

2814 S 108<sup>th</sup> St  
West Allis, WI  
24/7 Walk-ins welcome  
Medication Assisted Treatment combined with individual and group counseling  
Maintenance Medication dosing hours 4am-9pm  
Methodone, Suboxone, Vivitrol  
info@addictiontx.net  
414-885-3525  
<https://communitymedicalservices.org/locations/wi-west-allis/>

### **Aurora AODA Treatment**

1220 Dewey Ave,  
Wauwatosa, WI, 53212  
414-454-6586

Mental health and substance abuse services. Detoxification services. Methadone detoxification, halfway House treatment services. Partial hospitalization/day treatment, residential short term treatment, hospital Inpatient treatment

### **United Community Center**

1111 S 6<sup>th</sup> St, Milwaukee, WI 53204  
414-643-8530

Residential, outpatient, and day treatment programs for AODA and co-occurring mental health issues

### **Rogers Behavioral Health -Brown Deer**

4600 W Schroeder Dr  
Brown Deer, WI 53223  
414-865-2500

Inpatient/IOP/PHP/Outpatient Adult and Adolescent Psychiatric and addiction Services

### **Rogers Behavioral Health -Oconomowoc**

34700 Valley Road  
Oconomowoc, WI 53066  
262-646-4411

Inpatient/IOP/PHP/Outpatient Adult and Adolescent Psychiatric and addiction Services

### **Rogers Behavioral Health -West Allis**

11101 W Lincoln Ave  
West Allis, WI 53227  
414-327-3000

Inpatient/IOP/PHP/Outpatient Adult and Adolescent Psychiatric and addiction Services

**Aurora Psychiatric Hospital**

1220 Dewey Ave  
Wauwatosa, WI 53215  
414-454-6600  
Inpatient/Outpatient Psychiatric Services

**St. Francis Hospital**

3237 S 16<sup>th</sup> St – 7<sup>th</sup> Floor  
Milwaukee, WI 53215  
414-647-5519  
Mental Health and Addiction Care- Inpatient Unit

**Columbia St. Mary's - Milwaukee**

2301 N Lake Drive Milwaukee, WI 53211  
414-291-1200

Provides treatment for mental illness and addiction including alcohol and drug dependence, chronic mental illness, coping with physical illness and depression as well as emotional/cognitive of older adults. Partial hospital and intensive outpatient programs provide structured programs, time-limited transitional services for adults experience serious impairment in psychosocial functioning or are struggling with an addiction. Other specialty and levels of treatment located in Ozaukee County.

**Columbia/St. Mary's- Ozaukee**

13111 N Port Washington Rd Mequon, WI 53097  
262-243-7373  
Behavioral Medicine and Detox Services – Inpatient Unit

**Community Memorial Hospital**

W180 N8085 Town Hall Road Menomonee Falls, WI 53051 262-251-1005 - 27/7 Intake line  
Behavioral Health Unit and Substance Abuse Treatment – Inpatient Unit

**Waukesha Memorial Hospital**

725 American Ave  
Waukesha, WI 53188  
262-928-1000  
Behavioral Health Services – Inpatient Unit

**Clement J. Zablocki VA Medical Center**

5000 W National Ave Milwaukee, WI 53295  
414-384-2000  
Behavioral Health Unit and Substance Abuse Treatment – Inpatient Unit

**La Crosse Gunderson Lutheran**

1836 South Ave  
LaCrosse, WI 54601  
608-775-3395

**Eau Claire Metro Treatment Center**

2000 N Oxford Ave #2  
Eau Claire, WI 54703  
715-834-1078

**Addiction Medical Solutions (AMS)**

9532 E Frontage Rd #100  
Onalaska, WI 54650  
608-783-0506

**Clean Slate Addiction Centers**

Glendale  
377 W River Woods Parkway  
Glendale, WI  
414-323-6880

Racine  
5439 Durand Ave #103  
Racine, WI 53406  
262-833-9320

Waukesha  
20611 Watertown Rd #E  
Waukesha, WI 53186  
262-901-4450

Milwaukee  
1116 N 6<sup>th</sup> St  
Milwaukee, WI 53204  
414-831-1825

<https://www.cleanslatecenters.com/>

Treatment for opioid addiction or alcohol addiction outpatient addiction treatment center, including addiction medication-assisted treatment (MAT) program including buprenorphine (such as Suboxone) or naltrexone (Vivitrol) as part of an individualized treatment plan led by our trained medical staff. Accepts Medicare, Medicaid and commercial insurance as well.

**CRC Facilities**

Milwaukee Health Services – River Shores  
3707 W Richards St  
Milwaukee, WI 53212  
414-697-7012

Methodone and suboxone (buprenorphine) maintenance treatment, patient should be over 18 y/o and have 1 year of opiate addiction or more.

Milwaukee Health Services – 10<sup>th</sup> Street  
4800 S 10<sup>th</sup> St  
Milwaukee, WI 53210  
414-744-5370

Outpatient drug rehab. Men and women addicted to heroin, prescription drugs and other substances. Short and long term methadone treatment. Drug counseling and education.



Valley Health Services  
3301 N Ballard Rd #B  
Appleton, WI 54911  
920-733-4443

Madison Health Services  
3113 E Washington Ave  
Madison, WI 53704  
608-242-0220

Wausau Health Services  
209-B W Washington, WI 54403  
Wausau, WI 54403  
715-845-3637

**Quality Addiction Management Facilities**

Private, low cost, physician directed, methadone maintenance, comfortable detox, T-19 accepted.

QAM – Beloit  
2240 Prairie Ave  
Beloit, WI 53511  
608-361-7200

Waukesha, WI 53188  
262-549-6600

QAM – Green Bay  
2979 Allied St, #C  
Green Bay, WI 54304  
920-337-6740

QAM – Madison  
151 E Badger Rd #A  
Madison, WI 52713  
608-250-2512

QAM- West Milwaukee  
1610 Miller Park Way  
West Milwaukee, WI 53214  
414-672-3801

QAM- Sheboygan  
2842 S Business Drive  
Sheboygan, WI 53081  
920-458-6527

QAM-Waukesha  
2422 N Grandview Blvd

QAM – Racine  
5735 Durand Rd #A  
Racine, WI 53406  
262-598-1392

## RESIDENTIAL/SOBER LIVING

### **Rogers Memorial Hospital -Oconomowoc**

#### **Herrington Center for Addiction Recovery Residential Care**

34700 Valley Road

Oconomowoc, WI 53066

262-646-4411

Inpatient/IOP/PHP/Outpatient Adult and Adolescent Psychiatric and addiction Services

### **Rogers Behavioral Health -West Allis**

11101 W Lincoln Ave

West Allis, WI 53227

414-327-3000

Inpatient/IOP/PHP/Outpatient Adult and Adolescent Psychiatric and addiction Services

### **SALS Recovery House and Coaching**

(Sober Alternative Living Services)

223 Wisconsin Ave

Waukesha, WI 53186

(262)701-SALS

[www.salsrecovery.com](http://www.salsrecovery.com)

### **4<sup>th</sup> Dimension Sobriety**

2838 N Weil St

Milwaukee, WI 53212

414-617-3917

[4thdimensionsobriety.com](http://4thdimensionsobriety.com)

[4dmke.com](http://4dmke.com)

Day treatment, IOP, and Sober Living Programs

### **United Community Center**

1111 S 6<sup>th</sup> St, Milwaukee, WI 53204

414-643-8530

Residential, outpatient, and day treatment programs for AODA and co-occurring mental health issues

### **Teen Challenge International – Wisconsin**

P.O. Box 250771

5301 N 91<sup>st</sup> St

Milwaukee, WI 53225

414-466-4415

[info@teenchallengeonline.com](mailto:info@teenchallengeonline.com)

<http://www.teenchallengeonline.com>

### **White's Residential Treatment**

6400 W Capital Drive #212

Milwaukee, WI 53216

414-536-7098

**Mount Zion House Christian Rehabilitation Center**

2330 Hwy 120  
Lake Geneva, WI 53147  
262-249-8934  
[mzh@mtzionhouse.org](mailto:mzh@mtzionhouse.org)

**Mt. Zion House for Women**

428 Geneva St  
Elkhorn, WI 52121  
262-379-1215  
[mzhw@mtzionhouse.org](mailto:mzhw@mtzionhouse.org)

**Serenity Inns – Male Substance Abuse Residential**

2825 W Brown  
Milwaukee, WI 53208  
414-873-5474  
<http://www.serenityinns.org>

**The Watershed - Alcohol Drug Rehab Milwaukee**

544 E Ogden Ave  
Milwaukee, WI 53202  
414-982-3683

**Clare Community**

Women's recovery from prostitution and drug addiction  
St. Martin de Porres Catholic Church-Franciscan Peacemakers  
128 W Burleigh St  
Milwaukee, WI 53212  
414-562-4780 or 414-559-5761  
[sprzedpel@gmail.com](mailto:sprzedpel@gmail.com) or [cmojica729@yahoo.com](mailto:cmojica729@yahoo.com)  
[www.franpax.com](http://www.franpax.com)

**Matt Talbot Recovery Centers**

<http://mtrcinc.com/>

**First Step Community Recovery Center**

2835 N 32<sup>nd</sup> St,  
Milwaukee, WI 53210  
<http://firststepcsrc.com/>

**Men's Residential Center**

2613 W North Ave, Milwaukee, WI  
53210 414-342-5474

Men, 18 years or older with primary diagnosis of chemical dependency. Integrated AODA/Mental health

**Samson House**

611 North Grand Ave  
Waukesha, WI 53186  
414-306-7007  
Emotionally Disturbed/Mental Illness CBRF

**2<sup>nd</sup> Century House**

2187 S 85<sup>th</sup> St  
West Allis, WI 53227  
414-321-5936  
Females 18-62 years of age with substance abuse/mental health – residential

**Meta House**

2266 N Prospect Ave, 4<sup>th</sup> Floor, Milwaukee, WI 53202  
414-962-1200  
Residential Treatment for women with AODA issues and their children

**Salvation Army Adult Rehabilitation Center**

324 North Jackson  
Milwaukee, WI 53202  
414-276-4316  
[www.milwaukee.satruck.org](http://www.milwaukee.satruck.org)  
60 day AODA rehab program

**Victory Outreach Church**

1204 S 61<sup>st</sup> St  
West Allis, WI 53214  
Men's Recovery House – 414-671-4086  
Women's Recovery House – 414-236-1488

**Milwaukee Victory Church**

2110 W National Ave  
Milwaukee, WI 53204  
866-246-8240  
[milwaukeevictorychurch@gmail.com](mailto:milwaukeevictorychurch@gmail.com)  
<http://www.milwaukeevictorychurch.org/>  
Free Christian based residential restoration services

**Joyce's House of Milwaukee Inc.**

2811 W. North Avenue  
Milwaukee, WI - 53208  
(414) 286-9055

**Our Safe Space, Inc**

740 N 29th Street, Milwaukee  
414-933-7689  
[andy@oursafeplace.org](mailto:andy@oursafeplace.org)  
<https://www.oursafeplace.org/>

**Samad's House**

2875 North 23rd Street,  
Milwaukee, WI 53206  
414-595-6501

<https://samadshouse.org/>

Sober living for women.

**Wis-HOPE**

844-WIS-HOPE

**The Farm**

<https://wishope.org/the-farm/>

Men's Residential

**Lois House**

<https://wishope.org/the-lois-house/>

Women's Residential

**Addiction Recovery Environment Homes**

195 Debbie Drive  
Waukesha, WI - 53189  
(262) 290-1072

## OUTPATIENT THERAPY

### **Career Youth Development**

2601 N. Martin Luther King Drive  
414-264-6888  
Outpatient AODA treatment

### **Lutheran Counseling Family Services**

3800 N Mayfair Rd, Wauwatosa, WI, 53222  
414-536-8333

### **Lutheran Social Services**

647 W Virginia St, Suite 200, Milwaukee, WI 53204  
414-281-4400

### **Guest House of Milwaukee**

1216 N 13<sup>th</sup> St  
Milwaukee, WI 53205  
<http://www.guesthouseofmilwaukee.org/>  
414-345-3240  
AODA Individual and Groups

### **Gateway to Change**

2319 W Capital Drive  
Milwaukee, WI 53206  
414-442-2037  
Mon-Fri , 8a-5p – Walk-ins and self-referrals accepted and criminal justice system involved clients  
Adult AODA and mental health treatment and services with experience in providing culturally sensitive treatment service to help individuals overcome dependency, on alcohol and other drugs. Offers AODA assessment, day treatment, family counseling, group counseling, and individual counseling.

### **Acacia Mental Health Clinic**

5228 W Fond du Lac Ave  
Milwaukee, WI 53216  
414-871-9111  
Outpatient mental health and addiction treatment for adults, children and adolescents, and families. In-home services for severely emotionally disturbed children.

### **Alternatives in Psychological Consultation**

5757 W Oklahoma Ave  
West Allis, WI 53219  
10045 W Lisbon Ave, Wauwatosa, WI 53222  
414-358-7144  
[www.altlig.com](http://www.altlig.com)

Provides a wide range of approaches to therapy with many clinicians dual certified to provide services to individuals with co-occurring concerns such as mental health and substance abuse disorders. Providers offer diversity in both cultural and therapeutic backgrounds. Services include couples, individual, and family therapy, child and adolescent specialists, substance use and abuse assessment and intervention. Also provides coordination for Comprehensive Community Services.

**ARMI Counseling Services**

4001 W Capitol Drive  
Milwaukee, WI 53216  
414-455-3879 or 414-810-6691  
[www.amricounseling.weebly.com](http://www.amricounseling.weebly.com)

Services include mental health and substance abuse assessment and counseling, couples, and family therapy, drug and alcohol abuse testing and play/art therapy.

**Cedar Creek Family Counseling**

9910 W Layton Ave, Suite 2  
Greenfield, WI 53228  
414-427-4884

Provides a variety of services to clients dealing with substance abuse and mental health issues. Offers a full range of outpatient services including primary and outpatient programs, relapse prevention, aftercare, intoxicated driver program, anger management, and two residential treatment/sober living environments.

**Fokus Family Services**

2821 N 4<sup>th</sup> St, Suite 139  
Milwaukee, WI 53212  
414-264-4217

A diverse, multicultural outpatient mental health and alcohol and other drug abuse clinic. Services include AODA assessment, individual and group counseling and anger management.

**Gerald L. Ignace Indian Health Center**

1711 S 11<sup>th</sup> St  
Milwaukee, WI 53204  
414-383-9526  
[www.gliihc.net](http://www.gliihc.net)

Serves tribal members. Behavioral Health services including outpatient therapy for mental health, substance abuse and co-occurring disorders, AODA groups and talking circles.

**Horizon Healthcare**

5408 W. Burleigh St  
Milwaukee, WI 53210  
414-362-8147  
4650 S Howell Ave  
Milwaukee, WI 53207  
414-762-5429  
[www.horizonhealthcareinc.com](http://www.horizonhealthcareinc.com)

Provides substance abuse and mental health services with a staff of physicians, nurse practitioners, clinical psychologists, social workers, addictionologists, substance abuse professionals and peer specialists. Also offers TeleHealthcare services and residential treatment and recovery services for adult males through Matt Talbot Recovery Services.

**Jewish Family Services Counseling and Clinical Services**

1300 N Jackson St  
Milwaukee, WI 53202  
5800 N Bayshore Dr #B215  
Glendale, WI 53217  
414-390-5800

[www.jfsmilw.org](http://www.jfsmilw.org)

Counseling services available for adults and couples. Multidisciplinary team is qualified to assess and treat a range of emotional problems from the common issues of adjustment to serve behavioral difficulties, relationship issues, domestic abuse and addictions. JFS services are open to the people of all faiths, incomes, backgrounds and lifestyles. For those without insurance, fee reductions and/or payment plans are available based on need.

**La Causa Treatment Services**

1212 S 70<sup>th</sup> St, Suite 115A  
Milwaukee, WI 53214  
414-902-1500

[www.lacausa.org](http://www.lacausa.org)

Provides services to children, adolescents, and adults. Therapists have experience providing mental health and substance abuse for at-risk individuals and families with co-occurring mental health and substance abuse needs. Staff is sensitive to the physical, emotional, spiritual and cultural needs of individuals and families.

**Outreach Community Health Center**

210 W Capital Drive  
Milwaukee, WI 53212  
414-727-6320

[www.orch-milw.org](http://www.orch-milw.org)

Provides psychiatric, psychotherapy, and substance abuse services on a traditional outpatient basis. Services include individual and group therapy as well as medication management. Services patients of all ages and income levels.

**Professional Services Group**

1126 S 70<sup>th</sup> St, Suite S507  
West Allis, WI 53214  
414-727-2789

[www.psgcip.com](http://www.psgcip.com)

Provides outpatient and in-home mental health counseling services including mental health and behavioral health therapies, addiction services, groups, and psychological and psychiatric services.

**Center for Substance Abuse Treatment – National Helpline**

800-662-4357



**Red Oak Counseling**

12970 W Bluemound Rd  
Elm Grove, WI 532122  
262-780-1020

[www.redoakcounseling.com](http://www.redoakcounseling.com)

Mental health and substance abuse clinic specializing in addictions, eating disorders, relationships, family dynamics, and work-related topics. Extensive experience in working with veterans and military families.

**Renew Counseling Services**

1225 W Mitchell St  
Milwaukee, WI 53204  
414-383-4455

Mental health/alcohol and other drug abuse outpatient clinic providing services from children to adults.

**Shorehaven Behavioral Health**

3900 W Brown Deer Rd  
Milwaukee, WI 53209  
4370 S 76<sup>th</sup> St  
Greenfield, WI 53228  
414-540-2170

[www.shorehavenbhi.com](http://www.shorehavenbhi.com)

Offers a full spectrum of services including outpatient mental health/substance abuse counseling, substance abuse intensive outpatient treatment, groups, individual and family therapy. Adult and child/adolescent psychiatrists providing evaluations and medication management.

**SDC Youth and Family Development Program Counseling and Wellness Clinic**

4041 N Richards St  
Milwaukee, WI 53212  
414-906-2790

[www.cr-sdc.org](http://www.cr-sdc.org)

Outpatient treatment programs for substance abuse and mental health need for Milwaukee County youth between the ages of 8-19. Individual, group, and family counseling, case management, referrals, consultations and case coordination advocacy.

**The Bridge Health Clinics and Research Centers**

600 W Walnut St  
Milwaukee, WI 53212  
414-831-4500

[www.thebridgehealthclinics.com](http://www.thebridgehealthclinics.com)

Offers services for persons who are adversely affected by addiction, mental illness, disability, or other psychological health factors, physical illness and/or socio-economic factors. Provides services for children, adolescents, adults and families.

**Wheaton Franciscan Behavioral Health Services**

3267 S 16<sup>th</sup> St  
Milwaukee, WI 53215  
414-389-3111  
3070 N 51<sup>st</sup> St  
Milwaukee, WI 53210  
13950 W Capital Drive  
Brookfield, WI 53005  
414-874-6288

[www.mywheaton.org/services/mental-health-addiction-care](http://www.mywheaton.org/services/mental-health-addiction-care)

Offers comprehensive outpatient counseling. Services are available for children, teens and adults, and older adults who may be dealing with issues such as alcohol and/or drug addiction, anxiety disorders, mood disorders, Attention Deficit Disorder, school issues, trauma, depression, grief, relationship issues, abuse and anger management.

**Willowglen Academy, Inc**

4065 N 35<sup>th</sup> St. Suite N100  
Milwaukee, WI 53216  
414-445-9180

[www.phoenixcaresystems.com](http://www.phoenixcaresystems.com)

Outpatient clinic offering mental health services benefit children, adolescents, adults, and families who may be experiencing emotion, behavioral, mental, cognitive, intellectual, developmental or substance use conditions. Services include mental health assessments, psychiatric services and mental health/substance abuse counseling. Also operates Community-Based Residential Facilities for adults who have been diagnosed with mental illness or developmental disabilities that may be long-standing along with cognitive impairment that inhibits their ability to live independently. Multiple locations.

**Genesis Behavioral Services Inc**

230 W Wells St  
Milwaukee, WI 53203  
414-301-6383

**REACH Inc**

4550 W Bradley Rd  
Milwaukee, WI 53233  
414-371-1600

**Ravenswood Clinic**

2266 N Prospect Ave  
Milwaukee, WI 53202  
414-224-0492

## 12 STEP PROGRAMS AND SUPPORT

### **Alcoholics Anonymous**

7429 W Greenfield Ave  
West Allis, WI 53214  
414-771-9119 (24 hours)  
[www.aamilwaukee.com](http://www.aamilwaukee.com)

12 step program designed to help an individual quit drinking alcohol, stay sober, and help other alcoholics achieve sobriety. Meeting locations offered and many locations and times.

### **The Milwaukee Alano Club**

1521 N Prospect Ave  
Milwaukee, 53202

A social gathering place for recovering alcoholics attending 12-step programs and a referral resource for basic needs.

### **Narcotics Anonymous - Metro Milwaukee**

1-866-913-3837 (24 hour Milwaukee Info Line)  
1-800-240-0276 (Statewide Info Line)  
[www.namilwaukee.org](http://www.namilwaukee.org)

### **Alcoholics Anonymous - Milwaukee**

7429 W Greenfield Ave  
West Allis, WI 53214  
414-772-9119  
[www.aamilaukee.com](http://www.aamilaukee.com)

### **Milwaukee Alano Club And Alano Foundation**

1521 N Prospect Ave  
Milwaukee, WI 53202  
414-278-9102  
[www.mkealanoclub.org](http://www.mkealanoclub.org)

### **Heroin Anonymous**

[www.Heroinanonymous.org](http://www.Heroinanonymous.org)  
[Heroinanonymousws480@gmail.com](mailto:Heroinanonymousws480@gmail.com)

### **Project Return (ex-offenders/prison discharge)**

2821 N 4<sup>th</sup> St #202  
Milwaukee, WI 53212  
414-374-8029

Support groups, job assistance, resumes, AODA education, relapse prevention, anger management, stress management, social skills training, medical food share, housing resources, parenting skills, mentoring.

**MacCanon Brown Homeless Sanctuary, Inc.**

PO Box 80165

Milwaukee, WI 53208

Outreach Site: Hephatha Lutheran Church

1720 W Locust St

Milwaukee, WI 53206

414-305-8997

<http://www.mbsanctuary.org/>

Sanctuary Safe Space, all Fridays, hours 11:30am-5pm

12 Step AA Meeting at noon

**Pass it on Club**

6229 W Forest Home Ave

Milwaukee, WI 53220

414-541-6923

**Friendship, Inc**

2245 W Fond Du Lac Ave

Milwaukee, WI 53206

(414) 931-7033

**12-Step Club , Inc**

4102 W Townsend

Milwaukee, WI 53216

(414) 871-0610

**Global Recovery Community - Online Meeting List**

<http://intherooms.com/>

1-855-766-6072

## **FAMILY SUPPORT**

### **Al-Anon/Alateen Family Groups**

Summit Place

6737 W Washington, Suite 2125, West Allis, WI

[www.alanon-wi.org](http://www.alanon-wi.org)

414-257-2415

12 step program designed to help families of alcoholics recover from the effects of living with alcoholism.

### **Caring Connections Support for Families with Addiction Support Group**

Aurora West Allis Medical Center

8901 W Lincoln Ave

West Allis, WI 53227

414-328-7524

1<sup>st</sup> and 3<sup>rd</sup> Thursday of every month, 6:pm-7:30pm

Mature adolescents and adults only please – check in at information desk

## TRANSPORTATION

### **Milwaukee County Transit System Free “GO PASS”**

1942 N. 17th Street  
Milwaukee, WI 53205  
(414)343-1700  
Free MCTS pass for elderly and disabled  
Application required

### **Capuchin Community Services – St . Ben’s**

930 W State Street  
Wednesdays 1p-4pm  
Local Bus tickets

### **Transit Plus**

1942 N. 17th Street  
Milwaukee, WI 53205  
(414)343-1700  
For persons with a disabling condition or illness that prevents them from accessing the Milwaukee County Transit Buses  
Cost \$3.50 each way, purchased in book of 10 for \$35.00  
Must be scheduled not less than one day and not more than two weeks prior  
Application required

### **Transit Express**

414-289-6874  
For 60+/Disabled

### **Family Care Transportation**

414-289-6854  
60+/Medicaid

### **All City Veteran/American United Taxi**

414-220-5000

### **Yellow Cab Co-Op**

414-271-1800

**Wisconsin Department of Transportation Locations:**

2701 S Chase Ave  
6073 N Teutonia Ave  
7301 W Mill Rd  
813 N 6<sup>th</sup> St  
5500 W Grange  
1835 W College Ave

**Lyft**

Call 2-1-1 for code  
Transportation to warming room/shelters

\*See also Street Outreach Section – Some agencies will provide limited transport to warming room/shelters.

## **ELDERLY – 60 YEARS AND OLDER**

### **Connection Senior Center**

631 North 19<sup>th</sup> St, Milwaukee, WI  
414-933-7004  
Activities, noon meal  
Thursdays, 9am-1pm

### **Indian Council of Elderly**

Native American 45 years and over, Others 60 years and over  
Info and referrals: call M-F, 7:30a-3:30pm  
Meals: 631 N 19<sup>th</sup> St, 1<sup>st</sup> M-F, 1-7pm, meal 5pm. Others, M-F, 9am-1pm, meal 11:30m

### **Interfaith for Older Adults**

4420 W Vliet St, Washington Park Senior Center  
Mon-Thurs, 8:30am-4pm  
Rides to appointments, help with shopping and chores, visits  
414-342-6664

### **Milwaukee County Mental Health Geriatric Crisis Services**

414-257-7222

### **Milwaukee County Department on Aging**

1220 W Vliet St #302  
Milwaukee, WI 53206  
414-289-6874

### **Community Care**

414-385-6600  
Services for frail elders and adults with disabilities  
[www.communitycareinc.org](http://www.communitycareinc.org)

### **Milwaukee County Disability Resource Center (ages 18-59)**

414-289-6660  
Program which provides people with disabilities from age 18 – 59 with free benefits counselling including assistance applying for disability benefits.

### **Aging Resource Center (ages 60+)**

414-289-6874  
Community based, long-term, managed care, and other resources and programs for adults 60+



**Alzheimer’s Association of Southeastern Wisconsin**

1-800-272-3900

620 S 76<sup>th</sup> St, Suite 160

Milwaukee, WI 53214

<http://www.alz.org/sewi>

**Social Development Commission**

1730 W North Ave

Milwaukee, WI 53205

414-906-2700

<http://www.cr-sdc.org/SDC/htm>

Programs include: Absolute Advantage Training (accredited certification in the construction industry), Competency Based Diploma (HSED 5.09), PARS Program (Prescriptions and your health – low cost prescription medications for income eligible clients), Senior Companion Program for home bound and disabled seniors

**Wheaton Franciscan Behavioral Health Services**

3267 S 16<sup>th</sup> St

Milwaukee, WI 53215

414-389-3111

3070 N 51<sup>st</sup> St

Milwaukee, WI 53210

13950 W Capital Drive

Brookfield, WI 53005

414-874-6288

[www.mywheaton.org/services/mental-health-addiction-care](http://www.mywheaton.org/services/mental-health-addiction-care)

Offers comprehensive outpatient counseling. Services are available for children, teens and adults, and older adults who may be dealing with issues such as alcohol and/or drug addiction, anxiety disorders, mood disorders, Attention Deficit Disorder, school issues, trauma, depression, grief, relationship issues, abuse and anger management.

**Medigap Helpline**

800-242-1060

[www.dhs.wisconsin.gov/aging/medigap/htm](http://www.dhs.wisconsin.gov/aging/medigap/htm)

Counselors at the Medigap Helpline can help you evaluate Medicare supplemental insurance and clarify many other related issues. Operated by the Wisconsin Board on Aging and Long Term Care and has no connection with any insurance company.

**Milwaukee County Department of Family Care**

901 N 9<sup>th</sup> St, Room 307C

Milwaukee, WI 53233

414-287-7600

877-489-3814

[www.mcdfcsewi.com](http://www.mcdfcsewi.com)

Provides managed long-term care services to frail elders (ages 60 and older) and people age 18-59 with physical, intellectual and/or developmental disabilities. Provides support in caring for their health and doing activities of dialing living so they can be as independent as possible. Family care members must qualify financially and functionally for the program. To find out if you may be eligible contact the Disability Resource Center (age 18-59) at 414-289-6660 or the Aging Resource Center (age 60 and over) at 414-289-6874.

**Prescription D (Part D) Helpline**

1-855-67 Part D (1-855-677-2783)

Helpline counselors are available to provide information and assistance to Wisconsin Medicare beneficiaries of all ages and their families regarding the various Medicare drug programs, including costs, eligibility, and benefit coverage. Helpline counselors can access eligibility for low income assistance, Wisconsin Senior Care and other prescription drug options. In addition the helpline with provide information and assistance with Medicare prescription drug complaints, grievances, appeals and enrollment problems. Managed by the Board of Aging and Long Term Care.

**SeniorLAW**

230 W Wells, Room 800

Milwaukee, WI 53203

414-278-1212

[www.legalaction.org](http://www.legalaction.org)

SeniorLAW provides free legal assistance to Milwaukee County Residents who are 60 years and older. Most often, SeniorLAW handles these types of legal problems: Medical Assistance, Medicare, Long Term Care, Social Security, SSI, subsidized housing, Homestead credits, elder (financial, physical, emotional, or neglect) abuse and consumer law problems. There are several outreach centers throughout the city.

**St. Ann Center for Intergenerational Care**

Stein Campus

2801 E Mogan Ave

Milwaukee, WI 53207

414-977-5000

Bucyrus Campus

2450 W North Ave

Milwaukee, WI 53205

414-210-2450

<http://www.stanncenter.org>

Intergenerational day programs for children, elderly, and people with disabilities. Day program, dementia unit, overnight respite care. Before and after school program and summer day camp for children. Medical clinic, aquatic center, outpatient therapy, massage, salon, art, music therapy, ceramics, support groups, café and gift shop, dental clinic for people with disabilities.

## CLOTHING BANKS

### **Casa Maria**

1131 N 21<sup>st</sup> St, Milwaukee, WI  
414-344-5745  
Adults: walk in, M and W, 10am-1pm  
Infants: call for appointment, 9am-10am

### **House of Peace**

1702 W Walnut Ave  
414-933-1300 x22  
Milwaukee Co only, ID required

### **Red Door/St. James**

833 W Wisconsin Ave, Milwaukee, WI  
Walk-in: 1<sup>st</sup>/3<sup>rd</sup> Saturday, 8:30am-10:30am  
Free will offerings welcome

### **UMCS**

3910 W Lisbon Ave, Milwaukee, WI  
414-344-1818  
Milwaukee Co Residents Only. ID and recent mail required.  
Thursdays 10a-2pm

### **Reformation Lutheran Church Neighborhood Store**

2201 N 35 St  
Enter 35th St., high quality/low-cost clothes, furniture, household, baby items  
10am-2pm Wed & Sat  
414-444-0440

### **Atonement Lutheran Church**

4521 N. 42<sup>nd</sup> St  
Clothes for children, youth, women, & men, 9am-noon Sat. (or appointment)  
414-431-2086

### **JLH Women's Mentoring Services,**

3846 W. Wisconsin Ave, Ste. 109.  
For single mothers ages 18+. Limited infant clothing, emergency diapers available. Need Wis. ID & ID or med cards for babies needing diapers.  
11am-2pm 3rd & 4th Sat by appointment  
414-934-0216

### **Father Gene's HELP Center,**

5919 W National  
West Allis, WI 53214  
414-258-4357  
For clothes (all sizes) call 10:30am-noon M, W, or F - May use every 6 months

**Bethany-Calvary Clothes Closet**

7265 W. Center

Has men, women, children's clothing. Free. Call for the times when the closet will be open.

414-258-2868

**Northcott Neighborhood House**

2460 N. 6 St

414-372-3770

Adult & children's clothing 10am-2pm M-F

**Children's Clothing Bank,**

Family Life Center, St Stephen,

1441 W. Oakwood Rd, Oak Creek

Newborn to size 12; sometimes diapers, wipes, toys

10am-noon Tues & Thurs; or by appointment

414-762-0552

**Scott Christian Youth Center**

2741 N Teutonia.

414-263-3177

Clothing limited supply/unsorted. Mon.-Fri. Call for hours.

**Adullam Outreach**

3025 N. 30

216-3025

Free clothing, shoes, household items, mattresses, furniture. By appointment only.

**Silver Spring Neighborhood Center**

5460 N 64<sup>th</sup> St 1 blk. south of Silver Spring. Bus #23;

Call first 414-463-7950

Free clothing 8-6pm M-F

**Good Samaritan Outreach**

5924 W Burnham & other locations,

10-2pm T, W, Th. Need photo ID, proof of current address (dated piece of mail), & ID or med cards for

kids. Food & clothes pantry.

**Bargain Center North,**

8401 W Lisbon,

9:30-3:30pm Tues - Sat.

463-2595

**Bargain Center South**

5005 W Howard,

9:30-3:30pm Tues-Sat

414-327-2529.

Both have clothing, household goods; cash only. South location also has furniture.

**Kids Closet of St. Luke’s Episcopal Church,**

3200 S. Herman,

Enter Euclid Ave door

Infant & children clothing, some maternity, toys, books. Photo ID.

Mon: noon-3pm, Tues: 10am-1pm, Wed: 12:30-3pm

**Women’s Care Center:**

634 W Historic Mitchell St

Milwaukee, WI 53204

Free maternity & baby clothes up to size 4T, free diapers to size 5, and free formula as available

Mon-Fri 9-4

414-645-4050 - Call first if not used before.

**Milwaukee Birthright**

2025 W. Oklahoma Ste. 125

Newborn clothing, blankets; must call 2-3 wks (for appt.) before due date. For layettes,

Need photo ID, SS no., & note from doctor (pregnancy statement).

Mon, Wed., Fri. noon-4pm

414-672-5433

**Blessed Again Resale**

7624 W. Hampton

10am-4pm Mon-Sat

Low-cost children’s, maternity, adult clothing, shoes, furniture, electronics, housewares, etc.

414-464-9099

**Well-Rounded Maternity Center**

2455 S. Howell Ave,

Maternity clothing resale

11-7pm Tues/11am-5pm W-Sat

414-744-7001

**Economy Center**

7814 W Burleigh

9:30-4pm T-F; ‘til 3 Sat.

Clothes, household, books, toys, some small furniture for sale.

414-442-2272

**Resale Shop run by Christ Child Society,**

Located on Our Lady of Good Hope Church campus, 40th & Good Hope.

Clothes for women, men, and children.

Use front parking lot. 9:30-3:30pm Tues/Thurs 9:30-12:30pm 1st & 3rd Sat.

414-540-0489

**Wellington Park Lutheran Church**

7017 W Medford (1 blk. north of Hampton)  
10-11:30am 1st Sat. of month, free clothing;  
\$1 donation or bring 1 non-perishable food item.  
414-461-4061

**RePurpose**

4610 W. Fond du Lac,  
Stocked with donations that has been repurposed for sale: household furnishings, office furniture,  
clothing, gift items.  
T-F noon-7pm and Sat 10am-5pm,  
414-977-4250  
Proceeds help fund the nonprofit's initiatives to train at-risk youth for the workforce.  
Program of St. Charles.

**St Vincent Thrift Store**

2320 W Lincoln  
414-672-2040  
9am-9pm M-S

**St. Vincent de Paul Society**

May have help for you if you live in area of a donating parish w/funding.  
In Milwaukee call 462-7837; Waukesha: 262-547-3281; Ozaukee Co: 262-284-4637

**Interview attire for women/men in need: DIVA/DIVO**

In Bay View & Northside: Must have referral from case worker, job trainer, etc.  
e-mailed on letterhead with a signature to [michele@diva-divo.org](mailto:michele@diva-divo.org).  
See criteria at [www.diva-divo.org](http://www.diva-divo.org)

**Bottomless Closet**

Interview clothes for men & women & help with communication/interviewing skills.  
M-F by appointment only  
414-270-2984

**Price is Right – Our Space, Inc.**

1527 W National Ave – Floor 4R  
414-383-8921 ext. 3  
<http://www.ourspaceinc.org/>  
Mon – Fri, 9am-2:30pm

**Blessed Again Resale**

7624 W Hampton Ave  
Milwaukee, WI 53218  
414-464-9099

**Mother Scott Center**

2741 N Teutonia  
Milwaukee, WI 53206  
414-263-3172  
Mon – Fri 9:30a-11:30a  
Mon – Thurs 3p-4p

**MacCanon Brown Homeless Sanctuary, Inc.**

2461 W. Center St. Milwaukee, WI 53206  
414-404-0600  
<http://www.mbsanctuary.org/>  
Doorway Ministry  
2461 W. Center St.  
Tue 11 a.m. - 1:30 p.m

- Fresh and non-perishable food
- Clothing
- Hygiene and grooming products
- Diapers
- Necessary household items
- Bicycles

Please see "Hours" on website for more detailed information on distribution days.

**Fantastic Fridays**

- Hephatha Lutheran Church, 18th & Locust St.
- Fri 11 a.m. - 2:30 p.m.
- Bagged lunches
- Hot meals
- Resource Fair
- Activities and Learning Programs
- Lead Awareness 1:30-2:30 p.m.

**Welcome Center**

2461 W. Center St  
Mon and Wed 10 a.m. - 2 p.m. by invitation/appointment

**Eastside Church of Christ**

325 E North Ave  
Milwaukee, WI 53212  
414-427-7162  
3<sup>rd</sup> Saturday, 11am-1pm

**Kim's Closet (St. Paul's Lutheran Church)**

2812 W Wisconsin Ave  
Milwaukee, WI 53208  
414-933-7825  
5-6pm on the 3<sup>rd</sup> Wednesday of the month

**Liberty and Truth Ministries**

6119 W Fond du Lac Ave  
Milwaukee, WI 53218  
414-463-3733  
Tues-Fri , 10a-2pm

**Lutheran Social Services**

5300 W Lincoln Ave  
Milwaukee, WI 53219  
414-671-2009  
Provides clothing for children connected to the BMCW, contact Carla Schultz

**Mother's Trading Post (HOPE Network)**

Ascension Lutheran Church  
1300 S Layton Blvd  
Milwaukee, WI 53204  
262-251-7333  
1<sup>st</sup> and 3<sup>rd</sup> Thursdays, 9:30-11:30am  
(Must arrive by 11:15am)

**Holy Cross Lutheran Church**

W156 N8131 Pilgrim Rd  
Menomonee Falls, WI 53051  
262-251-2740  
3<sup>rd</sup> Monday from 1-4pm (arrive by 3:45pm)

**Project Concern**

4611 S Kirkwood Ave (Lower Level)  
Cudahy, WI 53221  
414-744-0645  
Mon 9am-12pm and 3pm-6pm  
Wed and Fri 9am – 12pm and 1<sup>st</sup> Sat 9am – 11am  
Serving low income residents of Cudahy and St Francis

**Siggenauk Center Clothing Bank**

1040 W Lapham Blvd  
Milwaukee, WI 53204  
414-672-6989  
Thursday 1-3pm, Friday 10am-noon

**South Milwaukee Human Concerns**

1029 Milwaukee Avenue  
South Milwaukee, WI 53172  
414-764-5340  
Mon/Thurs, 1-3pm, Tues/Thurs/Fri, 9am-11a  
Wed, 6-8pm, last Sat 10am-12pm



**United Methodist Church**

3832 W Lisbon Ave

Milwaukee, WI 53208

414-344-1818

Mon, Weds, Fri, 12p-5pm

Requires photo ID, proof of address and ID for each child

**Summerfield United Methodist Church**

728 E Juneau

Milwaukee, WI 53233

[mealoutreach@summerfieldchurch.org](mailto:mealoutreach@summerfieldchurch.org)

414-272-2610

Day Center with showers and hot meal

Mon/Wed/Fri 12-2pm, Saturday 4-6pm

## HOARDING ISSUES

### **Catholic Charities**

3501 S Lake Drive

St Francis, WI 53245

PO Box 070912

Milwaukee, WI 53207-0912

414-771-6063

<https://www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm>

### **Hoarding Support Group**

4<sup>th</sup> Thursday of every months from 1-3pm

2021 N 60<sup>th</sup> St,

Milwaukee, WI

414-771-2881

[ejohnson@ccmke.org](mailto:ejohnson@ccmke.org)

### **Family/Friends Support Group**

2<sup>nd</sup> Thursday of every month from 6-8pm

2021 N 60<sup>th</sup> St,

Milwaukee, WI

414-771-2881

[ejohnson@ccmke.org](mailto:ejohnson@ccmke.org)

### **Milwaukee Hoarding Task Force Website**

<https://milwaukeehoarding.weebly.com/>

## NEWLY HOUSED SUPPORT

### **Project Home**

Tippecanoe Church/Divine Intervention  
125 W Saveland  
Milwaukee, WI  
[projecthomedivine@gmail.com](mailto:projecthomedivine@gmail.com)

### **Feeding His Flock**

1610 S 81<sup>st</sup> St  
West Allis, WI 53219  
Thursdays 4p-7p  
[feedinghisflock124@outlook.com](mailto:feedinghisflock124@outlook.com)  
414-439-4291

### **Milwaukee Homeless Veteran's Initiative (VetsNet – Wisconsin Veteran's Network)**

PO Box 14575  
West Allis, WI 53214  
6317 W Greenfield Ave  
West Allis, WI 53214  
414-257-4111  
[info@mkehomelessvets.org](mailto:info@mkehomelessvets.org)  
9am-4pm Mon-Fri  
Women's Veteran Initiative, food, home support, wellness, outreach, bikes for stripes program  
<http://www.mkehomelessvets.org/>

### **Milwaukee Community Collective**

Marie Carlson – Outreach Coordinator  
414-614-3647

## **W2 AGENCIES/BENEFITS**

### **Milwaukee County Disability Resource Center (ages 18-59)**

414-289-6660

Program which provides people with disabilities from age 18 – 59 with free benefits counselling including assistance applying for disability benefits.

### **Social Security**

1-800-772-1213

Information line regarding benefits application

### **FoodShare Wisconsin**

Quest Card Customer Service

877-415-5164

[dhs.wisconsin.gov/foodshare](http://dhs.wisconsin.gov/foodshare)

### **ACCESS.gov**

888-947-6582

[ACCESS.wi.gov](http://ACCESS.wi.gov)

Online resource to determine eligibility for programs including FoodShare, Badger Care Plus, Medicaid, SeniorCare, Medicare Part D, Wisconsin Works (W-2), WIC, Emergency Food Assistance Program, State Life Insurance Fund, Energy Assistance Programs, State Life Insurance Fund, school meal programs, or tax credit for people with lower incomes. Applications can be filled out online.

### **BadgerCare Plus (Medicaid/Title 19)**

800-362-3002

### **City of Milwaukee Health Department**

#### **Community Healthcare Access Program (CHAP)**

Southside Health Center – 1639 S 23<sup>rd</sup> St, Milwaukee, WI 53204

Northwest Health Center – 7630 W Mill Rd, Milwaukee, WI 53218

Keenan Health Center, 3200 N 36<sup>th</sup> St, Milwaukee, WI 53216

414-286-8620 (all locations)

[www.city.milwaukee.gov/health](http://www.city.milwaukee.gov/health)

### **Health Insurance Marketplace**

[www.healthcare.gov](http://www.healthcare.gov)

800-318-2596

### **Medicare**

1-800-MEDICARE

1-800-633-4227 (24 hours/day)

65 and older, or people under 65 with certain disabilities

### **Medicaid for the Elderly, Blind or Disabled**

800-362-3002

[www.dhs.wisconsin.gov/medicaid/index.htm](http://www.dhs.wisconsin.gov/medicaid/index.htm)

**Medigap Helpline**

800-242-1060

Operated by the Wisconsin Board on Aging and Long Term Care  
Clarification with issues related to Medicare supplemental insurance.

**Whole Health Clinical Group (formerly TLS) – Winged Victory Program**

932 S 60<sup>th</sup> St

West Allis, WI 53214

414-476-9631

[www.mcfi.net/Mental-Health.htm](http://www.mcfi.net/Mental-Health.htm)

Officers a range of programs and services including outpatient mental health services, including services for individuals who deaf or hard of hearing. Staff also works with families, referral sources, and support agencies to coordinate services. Provides services for children in collaboration with MCFI's Children's Behavioral Health. The Winged Victory Program helps eligible individuals navigate the application process, submit medical evidence to the Disability Determination Bureau and access benefits such as Supplemental Security Income (SSI), Social Security Disability (SSDI), Medicare (Title 18), and Medicated (Title 19). Also provides screening to determine which disability program a person is eligible for.

**Wisconsin Department of Health Services Disability Determination Bureau**

800-423-1938

[www.dhs.wisconsin.gov/ddb/index.htm](http://www.dhs.wisconsin.gov/ddb/index.htm)

**SafeLink Wireless**

1-800-SAFELINK (723-3546)

<http://www.safelink.com>

Government benefit phones for persons that are at or below 135% of federal poverty guidelines, or participate in Medicaid, FoodStamps, SSI, Section 8 Housing, LIHEAP, TANF, or other eligible programs per state guidelines.

**Interim Disability Assistance Program**

Community Advocates

728 N James Lovell St

Milwaukee, WI 53233

414-449-4777

**W2 Agencies**

Northeast-YMCA  
414-267-3900  
Southeast-UMOS  
414-389-6600  
Central – Maximus  
414-203-8500  
Northwest-PSI  
414-760-6060  
Southwest- Maximus  
414-607-0477

Mon-Fri 8am-5pm; Wed 8am-7pm, call first.

Public Assistance (Foodshare, BadgerCare Plus, Family Planning Waiver, Medicaid (T-19), Caretaker Supplement and/or Childcare) for Milwaukee County Residence can be done in person at:

**Marcia P Coggs Center**

1220 W Vliet St  
Milwaukee, WI 53205  
M-F 8am-5pm

**Milwaukee South (UMOS)**

2701 S Chase Ave  
Suite C  
Milwaukee, WI 53204  
M-F 8:30am-5pm

**Robles Self Service Center**

910 W Mitchell St  
M-F 8am-4:30pm

## SEXUAL ABUSE AND SEX TRAFFICKING

### **Franciscan Peacemakers**

Women's recovery from prostitution and drug addiction  
St. Martin de Porres Catholic Church-Franciscan Peacemakers  
128 W Burleigh St  
Milwaukee, WI 53212  
414-562-4780 or 414-559-5761  
[sprzedpel@gmail.com](mailto:sprzedpel@gmail.com) or [cmojica729@yahoo.com](mailto:cmojica729@yahoo.com)  
[www.franpax.com](http://www.franpax.com)

### **Inner Beauty Center**

1300 S Layton Blvd  
Milwaukee, WI 53215  
414-416-7303  
<http://www.innerbeautycenter.org>

### **Trafficking Ends with Action (TEA)**

414-507-3631  
<http://www.teawisconsin.org>

### **Milwaukee Human Trafficking Support**

Sojourner Family Peace Center  
414-276-1911  
<http://www.familypeacecenter.org>

### **UMOS**

Human Trafficking Outreach Program  
<http://www.umos.org>  
Gina Allende, [gina.allende@umos.org](mailto:gina.allende@umos.org)  
Astrid Ryan, [Aryan@wi.rr.com](mailto:Aryan@wi.rr.com)

### **Rethink Resources: Youth in Sex Trade**

Claudine O'Leary  
414-212-5121  
[Claudine@rethinkresources.net](mailto:Claudine@rethinkresources.net)

### **Basics – Afterschool programs**

[www.basicsinmke.org](http://www.basicsinmke.org)

### **National Resource Center and Hotline**

Polaris Project  
202-745-1119  
[www.polarisproject.org](http://www.polarisproject.org)

**National Sex Trafficking Hotline – 1-888-373-7888**

**Sexual Assault Treatment Center**

Aurora Sinai Hospital  
414-219-5555

**Safe Path (Questions about youth sexual violence)**

414-271-9523

**Milwaukee Police Sensitive Crimes Unit**

414-935-7405  
414-933-4444 (non-emergency)

**Convergence Resource Center**

3975 N 68th St LL  
Milwaukee WI 53216  
(414) 393-1325  
Email: [crinfo@convergenceresource.org](mailto:crinfo@convergenceresource.org)  
414-393-1325  
<http://www.convergenceresource.org/>

**The Healing Center**

130 W Bruce St, 4<sup>th</sup> Floor  
Milwaukee, WI 53204  
414-671-4325

**Pathfinders**

Youth Anti Violence Advocate  
[Tlewis@pathfindersmke.org](mailto:Tlewis@pathfindersmke.org)  
Direct office line: 414-810-1536  
Work cell: 414-671-9282  
Works with youth under 25 years old that have experienced domestic violence or trafficking

**Benedict Center Sisters Program**

Drop-in Center – North  
3624 W. North Ave 2<sup>nd</sup> Floor  
Milwaukee, WI  
414-585-9994

Sisters Drop-in Center – South  
Inside the Hope House  
209 W. Orchard Street  
Milwaukee, WI  
Website: [www.benedictcenter.org](http://www.benedictcenter.org)

A street outreach, case management, and skill building program for women in prostitution and or/sex trafficking. The program is an innovative community-police partnership and is gaining recognition as a more effective way to improve the health and safety of women and communities.



## IMMIGRATION AND UNDOCUMENTED ASSISTANCE

### **RISE Law Center**

Immigration Attorney  
608-256-1015

### **Catholic Charities**

Archdioceses of Milwaukee  
Legal services for immigrants  
731 W Washington St, Milwaukee, WI 53204  
414-643-8570  
Migrant and refugee ministry  
6033 W Lloyd St, Milwaukee, WI 53208  
414-771-2881  
[www.archmil.org](http://www.archmil.org)  
Barbara Graham, Immigration Attorney  
[Bgraham@ccmke.org](mailto:Bgraham@ccmke.org)

### **International Institute of Wisconsin**

**1110 N Old World Third St, Suite 420, Milwaukee, WI**  
Benjamin Shryock, Immigration Attorney  
414-225-6220

### **National Immigrant Justice Center**

[www.immigrantjustice.org](http://www.immigrantjustice.org)  
Angela Hernandez, Trafficking Attorney  
[Ahernandez@heartlandalliance.org](mailto:Ahernandez@heartlandalliance.org)  
414-312-660-1332

### **Council for Spanish Speaking**

614 W National Ave  
Milwaukee, WI 53204  
414-384-3700

### **Latina Resource Center**

802 W Mitchell St  
Milwaukee, WI 53204  
414-389-6500

### **Lutheran Social Services Refugee and Immigrant Services**

5300 W Lincoln Ave  
Milwaukee, WI 53219  
414-325-3096

**Pan-African Community Association**

4063 N 64<sup>th</sup> St  
Milwaukee, WI 53216  
414-442-5864

**US Citizenship and Immigration Services**

800-375-5283  
US CIS Forms Request Line  
800-870-3676  
Uscis.gov/graphics

**Voces de la Frontera**

1027 S 5<sup>th</sup> St  
Milwaukee, WI 53204  
414-643-1620

**Sebastian Family Psychology Practice**

1720 W Florist Ave, Suite 125  
Glendale, WI 53209  
414-247-0801

[www.sebastianfpp.com](http://www.sebastianfpp.com)

Provides a variety of behavioral health care services including mental health assessments, psychiatric care and medication management, psychological testing, mental health counseling, alcohol and other drug abuse (AODA) counseling, refugee mental health and supportive services and case aides/parenting support. Clinic staffed by a team that is ethnically, culturally and linguistically diverse.

## YOUTH AND FAMILY SERVICES

### **Saint A's**

8901 W Capitol Dr

6737 W Washington St, St. 4400

Milwaukee, WI 53222

414-463-1880

800-840-1880

Services: Child Welfare, care coordination, family services, foster care, independent living services, foster care, family services, advocacy, short-term residential treatment, transition therapeutic school, school-based services, Capitol West Academy

### **New Beginnings Are Possible- Christian Youth Center**

At-Risk Urban Youth Support

3717 W Fond Du Lac Av

Milwaukee, WI 53216

414-449-1546

[www.nbap.org](http://www.nbap.org)

### **Division of Milwaukee Child Protective Services**

Report abuse and neglect - 414-220-SAFE

General Information – 414-343-5500

635 N 26<sup>th</sup> St

Milwaukee, WI 53233

### **Children's Hospital of Wisconsin Community Services**

620 S 76<sup>th</sup> St, Suite 120

Milwaukee, WI 53214

414-453-1400

### **New Beginnings**

414-376-0595

800-720-MOMS

<http://www.homeformothers.com>

Long-term program w/housing that guides new single mothers towards self-sufficiency with opportunities to continue education, grow spiritually and learn parenting skills

### **Pathways to Responsible Fatherhood Program**

2545 N 29<sup>th</sup> St

414-562-2929

New or expecting fathers, child support reduction, job training, employment services, driver's license recovery, fatherhood education program

### **My Father's House**

7120 W Good Hope Ave

414-353-9015

Fatherhood and parenting classes, engaging fathers in their children's lives, personal needs assessment

**Owen's Place**

4610 W Fond Du Lac Ave  
Milwaukee, WI53208  
414-977-4249  
Youth Drop-in Center - ages 16-24

**Pathfinders Drop In Center**

4200 W Holton St  
414-964-2565

**Black Health Coalition**

414-933-0064  
Baby Supplies

**Alpha Women's Center**

820 W Lisbon Ave  
Milwaukee, WI 53210  
414-445-2273  
Baby Supplies

**Project O'YEAH**

414-257-7158  
Provides older youth and young adults (17-25) who have behavioral health needs access, voice and ownership in planning and directing their own futures into the transition to adulthood.

**Children's Hospital of Wisconsin**

**Child Protection Center**

414-227-8980

**Project Ujima (Victims Assistance Program)**

414-226-2280

**La Causa Family Resource Center**

414-647-5971

**Walker's Point Youth and Family Center**

Teen Crisis & Runaway Program  
732 S. 21st St  
Milwaukee, WI 53204  
414-647-8200 ages 11-17, call 211 or shelter

**WRAPAROUND**

Milwaukee County Behavioral Health Division  
1220 W Vliet St #330  
Milwaukee, WI 53233  
414-257-7611

**COA**

909 E North Ave  
Milwaukee, WI 53212  
414-263-8383

**Milwaukee Public Schools Homeless Education Office**

5225 W Vliet St, Room 133  
Milwaukee, WI 53208  
414-475-8911

Transportation, free breakfast/lunch, books, school supplies, school fees, immunization information, tutoring and homework help, before and after school programs and activities, translation and ESL services.

**Children’s Hospital Of Wisconsin – Mental Health Central Intake**

**414-266-3339**  
<http://www.chw.org>

**Human Development Center, Inc**

6833 W Fond du Lac Ave  
Milwaukee, WI 53218  
414-449-9908

Mission – to assist youth and their families with psychosocial development  
Anger management and daily living groups, life skills, short-term psychotherapy, “The Elite” youth development and scholarship program  
Crisis Prevention Interventionists are on call 24 hours/7 days a week to respond to emergency mental health crisis

**Acacia Mental Health Clinic**

5228 W Fond du Lac Ave  
Milwaukee, WI 53216  
414-871-9111

Outpatient mental health and addiction treatment for adults, children and adolescents, and families. In-home services for severely emotionally disturbed children.

**Adkins Counseling Services**

6001 W Center St #208  
Milwaukee, WI 53210  
414-393-1099

Provides mental health counseling services to families, individuals, children, teens and adults. Specializes in play therapy, family mediation, anger management and in-home therapy.

**MCFI Children’s Behavioral Health Resources**

2020 W Wells St  
Milwaukee, WI 53233  
414-476-9631

[www.mcfi.net/Childrens-Behavioral-Health.htm](http://www.mcfi.net/Childrens-Behavioral-Health.htm)

MCFI, in collaboration with TLS Behavioral Health provides behavioral health assessment for children up to age 12, comprehensive treatment plans, confidential therapy and counseling services. Also provides consultation services for schools and community services.

**Children’s Hospital of Wisconsin Child and Adolescent Psychiatry and Behavioral Medicine**

9000 W Wisconsin Ave  
Wauwatosa, W 53226  
414-266-2932

1020 N 12<sup>th</sup> St  
Milwaukee, WI 53233  
414-277-8980

4855 S Moorland Dr  
New Berlin, WI 53151  
262-432-7702  
[www.chw.org](http://www.chw.org)

Psychiatrist, psychologists, neuropsychologists, psychotherapists, and nurse practitioners provide mental health diagnosis and treatment to children, adolescents and their families for anxiety and attachment disorders, ADHD, bipolar disorder, child abuse and neglect, depression and psychotic disorders.

**Children’s Hospital of Wisconsin Child and Family Counseling**

620 S 76<sup>th</sup> St  
Milwaukee, WI 53214  
414-453-1400

[www.chw.org/childrens-and-the-community](http://www.chw.org/childrens-and-the-community)

Child and family counselor work with children – toddlers through adolescents – and their families to address emotional and behavioral challenges and strengthen family ties. Counselors assist families with issues such as depression and anxiety, low self-esteem, anger management, abuse, parent-child conflicts and changes related to adoption or foster care placement.

**Childynamics Child & Adolescent Day Treatment and Outpatient Services**

11904 W North Ave  
Suite 110  
Wauwatosa, WI 53226  
414-258-4318

[www.childynamics.com](http://www.childynamics.com)

Specializes in mental health services for children and adolescents ages 4-16 years with behavior and/or emotional difficulties at home, school, and/or the community. Half-day day treatment with weekly individual and family therapy, psychological evaluations and medical management.

**Renew Counseling Services**

1225 W Mitchell St  
Milwaukee, WI 53204  
414-383-4455

Mental health/alcohol and other drug abuse outpatient clinic providing services from children to adults.

**Shorehaven Behavioral Health**

3900 W Brown Deer Rd  
Milwaukee, WI 53209  
4370 S 76<sup>th</sup> St  
Greenfield, WI 53228  
414-540-2170

[www.shorehavenbhi.com](http://www.shorehavenbhi.com)

Offers a full spectrum of services including outpatient mental health/substance abuse counseling, substance abuse intensive outpatient treatment, groups, individual and family therapy. Adult and child/adolescent psychiatrists providing evaluations and medication management.

**SDC Youth and Family Development Program Counseling and Wellness Clinic**

4041 N Richards St  
Milwaukee, WI 53212  
414-906-2790

[www.cr-sdc.org](http://www.cr-sdc.org)

Outpatient treatment programs for substance abuse and mental health need for Milwaukee County youth between the ages of 8-19. Individual, group, and family counseling, case management, referrals, consultations and case coordination advocacy.

**The Bridge Health Clinics and Research Centers**

600 W Walnut St  
Milwaukee, WI 53212  
414-831-4500

[www.thebridgehealthclinics.com](http://www.thebridgehealthclinics.com)

Offers services for persons who are adversely affected by addiction, mental illness, disability, or other psychological health factors, physical illness and/or socio-economic factors. Provides services for children, adolescents, adults and families.

**Willowglen Academy, Inc**

4065 N 35<sup>th</sup> St. Suite N100  
Milwaukee, WI 53216  
414-445-9180

[www.phoenixcaresystems.com](http://www.phoenixcaresystems.com)

Outpatient clinic offering mental health services benefit children, adolescents, adults, and families who may be experiencing emotion, behavioral, mental, cognitive, intellectual, developmental or substance use conditions. Services include mental health assessments, psychiatric services and mental health/substance abuse counseling. Also operates Community-Based Residential Facilities for adults who have been diagnosed with mental illness or developmental disabilities that may be long-standing along with cognitive impairment that inhibits their ability to live independently. Multiple locations.

**Wheaton Franciscan Behavioral Health Services**

3267 S 16<sup>th</sup> St  
Milwaukee, WI 53215  
414-389-3111  
3070 N 51<sup>st</sup> St  
Milwaukee, WI 53210  
13950 W Capital Drive  
Brookfield, WI 53005  
414-874-6288

[www.mywheaton.org/services/mental-health-addiction-care](http://www.mywheaton.org/services/mental-health-addiction-care)

Offers comprehensive outpatient counseling. Services are available for children, teens and adults, and older adults who may be dealing with issues such as alcohol and/or drug addiction, anxiety disorders, mood disorders, Attention Deficit Disorder, school issues, trauma, depression, grief, relationship issues, abuse and anger management.

**Camp HOPE**

301 Florence Dr  
Steven's Point, WI 54481  
715-341-0076

[www.camphopforkids.org](http://www.camphopforkids.org)

Camp HOPE is a weekend away for children and teenagers, ages 5-18, to be with others of their own age who have experienced the death of a parent, brother, sister, grandparent, or other relative or close friend. A separate adult family member (ages 19 and above) camp is also offered. The camps are held three times per year.

**Children's Hospital of Wisconsin Community Services**

620 S 76<sup>th</sup> St, Suite 120  
Milwaukee, WI 53214  
414-453-1400

[www.chw.org](http://www.chw.org)

Houses programs and services including parent education programs, home visiting services, volunteering respite care, child and family counseling, violence victim services, foster care and adoption services, family case management, child abuse prevention services and treatment foster care.

**Family Intervention Support Services**

151 S 84<sup>th</sup> St  
Milwaukee, WI 53214  
414-257-4319

Voluntary Program for families with children presenting problems such as truancy, fighting, drugs/alcohol, or running away. FISS will schedule a free assessment with the parents and teen and will refer the family to one of the following: community resources, the child's school, FISS services in-home program, or the Bureau of Child Welfare Access Unit.



**Hmong American Friendship Association, Inc**

3824 W Vliet St  
Milwaukee, WI 53208  
414-344-675

[www.hmongamer.org](http://www.hmongamer.org)

Dedicated to improving the quality of life for Southeastern Wisconsin Asian Families by bridging culture/language barriers and promoting self-sufficiency and the preservation of cultural heritage. Programs include employment services, a food pantry, home buyer counseling, interpretation, and translation and youth and elderly services.

**Milwaukee LGBT Community Center**

1110 N Market St  
Second Floor  
Milwaukee, WI 53202  
414-271-2656

Serving the needs of the LGBTQ people and to make the Greater Milwaukee Area safer and more inclusive. Offers programming around anti-violence, health relationships, counseling, financial coaching, as well as a lending library, meeting space, computer/internet access, and resource referrals. Provides programs and services for youth, adults, and adults over 50.

**Penfield Children's Center**

833 N 26<sup>th</sup> St  
Milwaukee, WI 53233  
414-344-7676

[www.penfieldchildren.org](http://www.penfieldchildren.org)

Programs and services for infants and young children with and without disabilities including education, therapy services and family programs. Offers unique programs that impact not just the child's early development and education, but also the capacity and skills of the entire family including a birth to age 3 program, early education and care, a special care nursery, family services and an outpatient clinic for occupation, physical and speech therapy. The Behavior Clinic and Penfield provides treatment services to children 5 years of age and younger who have significant behavior and emotional issues offering family—centered, in-home treatment sessions that address issues very early in a child's development.

**Running Rebels Community Organization**

1300A W Fond du Lac Ave  
Milwaukee, WI 53205  
414-264-8222

[www.runningrebels.org](http://www.runningrebels.org)

Offers programs and services to develop Milwaukee's youth mentally, physically and spiritually and provides youth with positive alternatives to gangs and substance use. Programs for high-risk youth include mentoring, tutoring, crisis stabilization, anger management, daily, living skills, violence free zone, job prep program, programming for female youth and athletic programs.

**Silver Spring Neighborhood Center**

5460 N 64<sup>th</sup> St  
Milwaukee, WI 53218  
414-463-7950  
[www.ssnc-milw.org](http://www.ssnc-milw.org)

Provides programs and services to build a safer, stronger, neighborhood and community including early childhood education, teen programming, sports leagues, adult education, transitional jobs programming, family programming and a community nursing center.

**The Parenting Network**

7516 W Burleigh St  
Milwaukee, WI 53210  
414-671-5575 (office)  
414-671-0566 (parent helpline)  
[www.theparentingnetwork.org](http://www.theparentingnetwork.org)

The Parent Helpline provides confidential phone counseling, information, resources, and referrals for anyone in a parenting role, concerning any issue that impacts the well-being of a child. 2-1-1@IMPACT responds after hours. The Parenting Network also offers a wide variety of parenting programs throughout Milwaukee County.

**Wisconsin FACETS (Family Assistance Center for Education Training and Support)**

600 W Virginia St, Suite 501  
Milwaukee, WI 53204  
414-374-4645  
[www.wifacets.org](http://www.wifacets.org)

FACETS provides information, resource referral, workshops/training, and individual support for Wisconsin parents of children and youth with disabilities and others related to education issues.

**Wisconsin Family Ties**

Main Office  
15 N Carroll St, Suite 230  
Madison, WI 53703  
608-267-6888  
[www.wifamilyties.org](http://www.wifamilyties.org)

A statewide organization run by families for families that include children and adolescents who have emotional, behavioral, mental and substance abuse disorders. Helps parents develop skills necessary to advocate for their families and children. Sponsors workshops and co-sponsors conferences locally and statewide for parents and professionals.

**YMCA of Metropolitan Milwaukee**

Administrative Office  
161 W Wisconsin Ave, Suite 4000  
Milwaukee, WI 53203  
414-224-9622  
[www.ymcamke.org](http://www.ymcamke.org)

Offers a variety of programs and services including recreation and sports, camps, child care, health, and wellness programs and youth and family programs. Multiple locations.

**Fatherhood Initiative**

5003 W Lisbon Ave  
Milwaukee, WI 53206  
414-286-5653

**Safe Families for Children – Bethany Christian Services**

3229 N Dr. Martin Luther King Drive  
Milwaukee, WI 53233  
414-915-6027

<http://www.bethany.org>

Network of host families help parents who need to temporarily place their children due to unmanageable or critical circumstances.

**Empowering Families Program – City of Milwaukee**

1639 S 23<sup>rd</sup> St  
Milwaukee, WI 53204  
414-286-8018

**Keefe Family Resource Center**

1510 Keefe Ave  
Milwaukee, WI 53206  
414-372-6902

**My Father's House, Inc**

7120 W Good Hope Rd  
Milwaukee, WI 53223  
414-353-9015

**St. Vincent DePaul Society**

9601 W Silver Spring Drive  
Milwaukee, WI 53225  
414-462-7837

**United Methodist Church Children's Services**

3940 W Lisbon Ave  
Milwaukee, WI 53208  
414-344-1818

**Milwaukee Trauma Response Team**

414-257-7621

Free and voluntary service for children who have witnessed or been exposed to potentially traumatic events such as serious accidents, sudden death, shootings, violence in the school or community or domestic violence.

**St. Ann Center for Intergenerational Care**

Stein Campus  
2801 E Mogan Ave  
Milwaukee, WI 53207  
414-977-5000

Bucyrus Campus  
2450 W North Ave  
Milwaukee, WI 53205  
414-210-2450

<http://www.stanncenter.org>

Intergenerational day programs for children, elderly, and people with disabilities. Day program, dementia unit, overnight respite care. Before and after school program and summer day camp for children. Medical clinic, aquatic center, outpatient therapy, massage, salon, art, music therapy, ceramics, support groups, café and gift shop, dental clinic for people with disabilities.

**Urban Underground**

4850 W Fond Du Lac Av  
Milwaukee, WI 53216  
414-444-8726

[www.urbanunderground.org](http://www.urbanunderground.org)

Youth leadership and training workshops, life skills, political action, screen printing program, academic support, summer youth employment.

**Life Center Milwaukee**

“Life After School” Christian After School Program for 4<sup>th</sup> to 10<sup>th</sup> graders  
5511 W Burleigh St  
Milwaukee, WI 53210  
918-852-5500

Homework support/tutoring, math and literacy Programs, arts, crafts, video games, free dinner and snacks provided

**Youth Crisis Stabilization Facility**

Milwaukee County/BHD and WCS  
3-5 day short term crisis stabilization  
414-462-6043  
24 hour crisis line 414-610-4109

**The Hope Circle**

2600 W North Ave  
In person 1<sup>st</sup> Wednesday from 6p-7pm  
Zoom 3<sup>rd</sup> Wednesday from 6p-7pm Zoom ID 934 6661 4495, Passcode 02Ga9U  
Hope Circle is a safe space for parents and caregivers to encourage, share and support one another as we navigate our journey with young people in our lives living with mental health challenges.

**Youth Connect Crisis Care Coordination**

414-257-7607

Milwaukee County Youth to age 23, voluntary, not enrolled in other program/system (i.e. Wraparound, Youth Justice, Disability Services, etc.)

My Sista's KeepHer

(414) 745-4946

<https://mysistaskeepher.com/>

Teen girl empowerment

Pearls for Teen Girls

1805 N MLK

Milwaukee, WI 53212

<https://www.pearlsforteengirls.com/>

Teen girl empowerment

**House of Kings and Priests**

4718 W. Garfield Avenue

Milwaukee, WI 53208

[HOKP@wi.rr.com](mailto:HOKP@wi.rr.com)

414-810-4657

Young men empowerment (18-25y/o) and transitional home for young men aging out of foster care and experiencing homelessness.

## DOMESTIC VIOLENCE

### **Sojourner Family Peace Center**

619 W Walnut St  
Milwaukee, WI 53212  
ABUSE Hotline 414-933-2722  
Wide range of victim services

### **The Healing Center**

130 W Bruce St, 4<sup>th</sup> Floor  
Milwaukee, WI 53204  
414-671-4325

### **Asha Family Services**

3719 W Center St  
Milwaukee, WI 53210  
414-875-1511  
Provides services to victims and perpetrators of domestic violence

### **Alma Center, Inc**

2601 N Martin Luther King Dr  
Milwaukee, WI 53212  
414-265-0100  
Provides Intervention Services to male batterers

### **Beyond Abuse – Sojourner Family Peace Center**

334 W. Brown Street  
414-276-1911  
(Services for men and women who have used violence in intimate partner relationships.)

### **Jewish Response to Interpersonal Violence**

1300 N Jackson St  
Milwaukee, WI 53202  
414-390-5800

### **Daystar, Inc**

PO Box 2130  
Milwaukee, WI 53201  
414-385-0334

### **Restraining Order Office (Sojourner Family Peace Center)**

414-933-2722 or text 414-877-8100  
[app.waitwhile.com/book/sojourner](http://app.waitwhile.com/book/sojourner)

### **The Women's Center - Milwaukee**

414-671-6140

### **The Women's Center - Waukesha**

262-547-4600

## IMPORTANT DOCUMENT RECOVERY

### Birth Certificates

#### **St. Benedict's Community Meal Site - ID Program**

1015 N 9<sup>th</sup> St

Milwaukee, WI 53233

414-271-0135

Birth Certificates and Ids (Wednesdays only 1-4pm)

Cost - \$5.00 or 1/3 of total costs

#### **City of Milwaukee Certificates**

Vital Statistics

841 N Broadway, Room 115

Milwaukee, WI 53202

414-286-3503

#### **Milwaukee County Certificates**

Milwaukee County Register of Deeds/Vital Records

901 N 9<sup>th</sup> St, Room 103

Milwaukee, WI 53233

414-278-4002

What to Bring:

- Proof of Identity: State issued ID or Driver's License. Other documentation may be accepted. Call if you're not sure.
- Money: Call Vital Records for current fees. Cash Only.

To order out-of-state birth, death, marriage or divorce records:

[www.cdc.gov/nchs/w2s.htm](http://www.cdc.gov/nchs/w2s.htm)

[www.vitalchek.com](http://www.vitalchek.com)

## Wisconsin State ID or Driver's License

### Wisconsin Department of Motor Vehicles

[www.dot.wisconsin.gov/Drivers](http://www.dot.wisconsin.gov/Drivers)

Automated line – 800-924-3570

For specific questions – 608-266-2353

#### What to Bring with you:

- Proof of name and date of birth: certified birth certificate, passport (not expired), old driver's license or state ID that expired no more than 4 years ago.
- Proof of identity: Social Security Card, Forward or Quest Card
- Proof of Wisconsin residency: Paycheck stub, Forward or Quest Card
- Your Social Security Card
- Money: State ID's Original or Renewal State ID cards are \$28; replacement State ID cards are \$16. Driver's licenses: Original or Probationary Cards are \$28; Renewal Cards are \$34; Replacement Cards are \$14. Prices are subject to change.

*Other documents may be accepted. Call the DMV if you have questions.*

### St. Benedict's Community Meal Site - ID Program

1015 N 9<sup>th</sup> St

Milwaukee, WI 53233

414-271-0135

Birth Certificates and Ids (Wednesdays only 1-4pm)

Cost - \$5.00 or 1/3 of total costs

## City of Milwaukee Municipal Photo Identification

### Milwaukee City Hall

License Division – Room 105

200 E Wells St

Milwaukee, WI 53233

Call first to schedule appointment – 414-286-2238

[www.milwaukee.gov/id](http://www.milwaukee.gov/id)

14 years or older – under 18 must be accompanied by parent or legal guardian

Must have resided in the City of Milwaukee at least 15 days.

Submit application , provide original proof of identity and residency, and pay \$10 non-refundable fee.

\$5 fee for replacement. Expires in 5 years or if you move outside of the City of Milwaukee.

Translated applications and some bilingual staff available to assist.



**Social Security Cards**

[www.ssa.gov](http://www.ssa.gov)

800-772-1213

**Local Offices:**

6300 W Fond du Lac Av  
Milwaukee, WI 53218

5020 W North Ave  
Milwaukee, WI 53208

310 W Wisconsin Ave, Suite 260  
Milwaukee, WI 53203

1710 S 7<sup>th</sup> St, Suite 200  
Milwaukee, WI 53204

8455 W Layton Ave  
Greenfield, WI 53228

**What to bring with you:**

Fill out an application for a new, replacement or corrected Social Security Card (available online or at the local SSA buildings). New cards are always free; replacement cards are free up to 3 per year and 10 per lifetime. After that you have to pay a fee.

**If you are getting your own card:**

- Proof of citizenship: Your birth certificate or current US Passport.
- Proof of identity: Your driver's license, state ID or US Passport.

**If you are getting a card for your child:**

- Proof of your own identity: See above.
- Proof of your child's identity: A doctor's medical record, baptismal, child care center or school record, or a school ID card.
- Proof of child's citizenship: A copy of your child's birth certificate.

*If you cannot get one or more of these documents, call the number above and speak with an SSA representative before visiting the office.*

## PREGNANCY RESOURCES

### **Woman's Care Center**

1441 N Farwell Ave

414-223-2610

Provides free ultrasounds, parenting classes and supplies for babies

### **Woman's Care Center**

634 W Historic Mitchell St

Milwaukee, WI 53204

414-645-4050

Provides free ultrasounds, parenting classes and supplies for babies. Both English and Spanish speaking.

### **Pathfinders Rosalie Center for Family Engagement Home Visiting Program**

Contact Crystal H. and 414-988-6877 or Montique E. at 414-378-3648

Provides referrals to community resources, supplies for babies and month incentives

Serves 25 years and under with children 6 months old and under.

### **Affiliated Medical Services**

428 N Farwell Ave

Milwaukee, WI 53202

414-278-0424

No Insurance Accepted

### **Planned Parenthood**

2207 W Wisconsin Ave

Milwaukee, WI 53233

414-931-8181

### **Safe Place for Newborns**

877-440-2229

### **Women's Outpatient Center**

St Joseph's Hospital

5000 W Chambers St. Suite 2825

Milwaukee, WI 53210

414-447-2275

Comprehensive prenatal care, help with medical assistance and related programs

### **Keenan Central Health Clinic**

3200 N 36<sup>th</sup> St

Milwaukee, WI 53216

414-286-3631

Free Walk-in clinic

**Southside Health Center**

1639 S 23<sup>rd</sup> St  
Milwaukee, WI 53204  
414-286-8620

Free and anonymous HIV testing by appointment.

**STD Specialties Clinic**

3251 N Holton St  
Milwaukee, WI  
414-264-8800  
STD Screening -\$40, HIV testing-Free  
By Appointment

**Planned Parenthood Clinics:**

302 N Jackson Street,  
Milwaukee, WI  
414-276-8777  
Call for appointment, M-F 8am-4pm  
Abortion Services

7630 W Mill Rd,  
Milwaukee, WI 53218  
414-760-2916  
Closed Tue, Fri, Sat and Sun

1764 S 9<sup>th</sup> St  
Milwaukee, WI 53204  
414-645-8383  
Closed Sundays

5380 W Fond Du Lac Ave  
Milwaukee, WI 53216  
414-536-6690  
Closed Sat and Sun  
Hmong and Spanish Speaking Staff

2207 W Wisconsin Av  
Milwaukee, WI 53233  
414-931-8181  
Closed Sundays

1748 N Martin Luther King Drive  
Milwaukee, WI 53212  
414-374-8830  
Closed Sat and Sun

2239 S 108<sup>th</sup> St  
Milwaukee, WI 53227  
414-541-2772  
Closed Sunday  
Colonoscopy Services

801 E Capitol Dr  
Milwaukee, WI 53216  
414-967-4945

1710 S 7<sup>th</sup> St  
Milwaukee, WI 53204  
414-645-8383

Services unless otherwise specified above: birth control, pregnancy testing and counseling, annual exams, emergency contraceptive pills, midwife services, cancer screenings, STD testing and treatment, HIV testing and counseling.

**Alpha Women’s Center**

4820 W Lisbon Ave  
Milwaukee, WI 53210  
414-445-2273  
Free Pregnancy Testing

**Pregnancy Help Centers of Milwaukee**

6234 W Capitol Dr  
Milwaukee, WI 53216  
414-463-9707  
Free Pregnancy Testing

1225 W Mitchell St, Suite 217  
Milwaukee, WI  
414-645-4050  
Free Pregnancy Testing

**Associated Pregnancy Services**

2533 W North Ave  
Milwaukee, WI 53205  
414-727-8177  
Free Pregnancy Testing

**Care Net**

Milwaukee, WI 53216  
414-962-2212  
Provides free pregnancy test and ultrasounds. Provides diapers, wipes and baby clothing, maternity clothing, prenatal vitamins, and more for clients.  
Support groups for Mom’s on Tuesday’s morning 10:00-11:00am

## PRESCRIPTION ASSISTANCE

### **Disability Drug Hotline**

800-926-4862

[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

Helps with people under the age of 60 with a disability who are eligible for Medicare Part D. Assistance with choosing a Medicare Part D plan or deciding whether to enroll in a plan at all. Can also assist with access to drugs, changing plans, appeal processes, and billing problems. Operated by Disability Rights Wisconsin.

### **FamilyWIZE – Prescription Drug Discount Card**

[www.familywize.org](http://www.familywize.org)

This is a program that offers discounts on prescription drugs that are not covered under your regular insurance. Save an average of 20% off the pharmacy's usual and customary retail price of prescription drugs, with the highest savings on generic drugs. Your cost for medication will be the discount price offered through this program, or the pharmacy's usual and customary retail price, whichever is lower. Visit the website to print out a card and find a list of participating pharmacies.

### **National Association of Counties Prescription of Drug Discounts Card**

[www.county.milwaukee.gov/NACODrugDiscountProg16747.htm](http://www.county.milwaukee.gov/NACODrugDiscountProg16747.htm)

This discount card is valid for prescriptions not covered by insurance. Each prescription has a different discount, average savings is 20%. Any Milwaukee County resident is eligible to use these discount cards. This plan is not insurance. It is a discount (like a coupon) for prescriptions. The card may only be used at participating pharmacies which included Walgreens, Froedtert, Covenant, Aurora, Serv-U, Target, Kmart, Walmart, Sam's Club, and Osco pharmacies. Cards can be obtained at several social service agencies and clinics throughout the city. Visit the website for specific information.

### **Partnership for Prescription Assistance**

1-888-4PPA-NOW (1-888-477-2669)

[www.pparx.org](http://www.pparx.org)

Helps qualifying patients without prescription drugs coverage get the medicines they need for free or nearly free. Offers a single point of access to more than 475 public and private programs, including nearly 200 offered by pharmaceutical companies.

### **Prescription Drug (Part D) Helpline**

1-855-67-Part D (1-855-677-2783)

Helpline counselors are available to provide information and assistance to Wisconsin Medicare beneficiaries of all ages and their families regarding the various Medicare prescription drugs programs, including costs, eligibility and benefit coverage. Helpline counselors can assess eligibility for low income assistance, Wisconsin Senior Care and other prescription drug options and assistance with Medicare prescription drug complaints, grievances, appeals, and enrollment problems. Operated by the board on Aging and Long Term Care.

### **St. Ben's**

1015 N 9<sup>th</sup> St, Milwaukee, WI 53233

414-271-0135

Assistance with prescription co-pays for homeless individuals

## TELEPHONES

### **SafeLink Wireless**

1-800-SAFELINK (723-3546)

<http://www.safelink.com>

Government benefit phones for persons that are at or below 135% of federal poverty guidelines, or participate in Medicaid, FoodStamps, SSI, Section 8 Housing, LIHEAP, TANF, or other eligible programs per state guidelines.

### **Repairer's Of the Breach**

1335 N. Vliet St

Milwaukee, WI 53205

414-934-9305

<http://www.repairers.org/>

Drop in center

On site telephone use for individuals who are homeless.

### **Grand Avenue Club**

210 E Michigan St

Milwaukee, WI 53202

414-276-6474 Main

414-727-3366 Membership department

<http://www.grandavenueclub.org/>

On site telephone use for members only.

### **St. Ben's – Front Door Ministry**

924 W. State St

Milwaukee, WI 53233

Government Phones. 5p- 6:30p

1015 N 9<sup>th</sup> St

Milwaukee, WI 53233

414-271-0135

On site telephone use for individuals who are homeless, 1p-4:15p

## Grief/Loss

### General Adult Grief

#### **Hope in the Midst of Grief**

Offered twice a year at various locations. Call John at St. John Vianney Brookfield for dates, times, and locations.

262-796-3944 x 1119

#### **Healing Grief**

St. Luke's South Shore

5900 S Lake Drive

Cudahy, WI 53110

1<sup>st</sup> Tuesday, 6p-7:30pm

414-489-4137

#### **Adult Bereavement Support Group**

St. Alphonosus

5960 W Loomis Rd

Greendale, WI 53129

1<sup>st</sup> and 3<sup>rd</sup> Thursdays, 10-11:30am

414-421-2442 or Kathy 414-421-3796

#### **Grief2Hope**

Hales Corners Lutheran Church

5425 S 111<sup>th</sup> St

Hales Corners, WI 53130

414-324-0346

Bible Study for those grieving. 1<sup>st</sup> and 3<sup>rd</sup> Thursdays, 7-8:30pm

#### **Path of Hope Bereavement Group**

St. Killian Church

428 Forest St

Hartford, WI 53027

262-673-4831

4<sup>th</sup> Tuesdays, 7-8:30pm

#### **Good Shepherd Parish**

N88 W17658 Christman Rd

Menomonee Falls, WI 53051

262-255-2210

1<sup>st</sup> and 3<sup>rd</sup> Tuesdays, 7pm

**Journey through Grief Together**

Trinity Village  
7300 W Dean St  
Milwaukee, WI 53223  
414-371-7300  
Contact Chaplain Bernice  
4<sup>th</sup> Monday, 2:30-4:30pm, September through June

**Horizon Grief Resource Center**

11400 W Lake Park Dr  
Milwaukee, WI 53224  
414-586-8383

Facilitates a number of varied grief support groups and programs for people that have suffered a significant loss including death of a loved one, a beloved pet, job, miscarriage or another life-changing experience. Walk-ins are welcome during regular hours of Mon, Tues, Thurs 12p-6p, Wed 12p-4pm, Fri 12p-4:30p. Services provided free of charge.

[www.horizonhomecareandhospice.com/grief-resources/](http://www.horizonhomecareandhospice.com/grief-resources/)

**Grief Support Group for Older Adults**

Zeneration Senior Center  
5161 N Hopkins  
Milwaukee, WI 53209  
414-527-1010  
3<sup>rd</sup> Wednesday of the month at 3pm

**Grief Support Gathering**

Multicultural Community  
5161 N Hopkins St  
Milwaukee, WI 53209  
414-527-1010  
Contact Henrietta  
3<sup>rd</sup> Wednesday at 3:30-4:30pm

**San Camillo Grief Support Group**

10200 W Bluemound Rd  
Milwaukee, WI 53226  
2<sup>nd</sup> and 4<sup>th</sup> Tuesdays, 11am-12:30pm

**Good Morning Coffee Break**

Life Enrichment Center  
1306 W Wisconsin Ave  
Oconomowoc, WI 53066  
262-223-3823  
2<sup>nd</sup> Monday of the month from 10am-11:30am  
Email: [Michele@stillwaterscenter.org](mailto:Michele@stillwaterscenter.org)



**A Time for Support**

Angel's Grace Hospice  
W359 N7430 Brown St  
Oconomowoc, WI 53066  
262-468-0115  
Every Thursday 2-3pm in the chapel

**Grief and Loss Support Gathering**

Galilee Lutheran Church  
N24 W26430 Crestview Dr  
Pewaukee, WI  
262-691-2380  
3<sup>rd</sup> Tuesday, every other month at 6:30pm

**Stillwater Cancer Support Services**

Waukesha,  
WI 262-548-  
9148  
Call for complete listing of support group schedules

**St. Mary's Grief Support**

St. Mary's Church Parish Center.  
225 S Hartwell Av  
Waukesha, WI  
53186 262-547-  
6555x302  
1<sup>st</sup> Thursday, 6:30-8pm

**St. William's Grief Support**

St. William's Church Vercelli House  
440 N Moreland Blvd  
Waukesha, WI  
53188 262-547-  
2763x213  
Contact for dates/times

**Healing Grief Support Programs with VITAS**

VITAS Innovative Hospice Care  
2675 N Mayfair Rd, Suite 500  
Wauwatosa, WI 53226  
414-454-3118  
Contact for dates/times and to register for support groups or to receive other information about VITAS grief programs.

**Aurora Visiting Nurses Association Zilber Family Hospice**

1155 Honey Creek Parkway  
Wauwatosa, WI 53213  
414-615-5900  
Thursdays 2-3pm

**Grief Support Group for Adults**

Wheaton Healthcare  
201 N Mayfair Rd  
Wauwatosa, WI 53213  
5<sup>th</sup> Floor Conference Center Rm  
3<sup>rd</sup> Thursday, 6:30-8:30pm  
888-994-3286

**Living Through Loss**

Aurora West Allis Medical Center  
8901 W Lincoln Ave  
West Allis, WI 53227  
1<sup>st</sup> and 3<sup>rd</sup> Tuesdays 10a-11:30am  
414-328-7524

**Griefshare**

Bayview United Methodist Church  
2771 S Kinnickinnic Ave  
Milwaukee, WI 53207  
414-628-4671

Elmbrook Church  
777 S Barker Rd  
Brookfield, WI 53045  
262-544-1026  
10a-12p or 6:30-8:30p Thursdays

Hales Corners Lutheran Church  
12300 W Janesville Rd  
Hales Corners, WI 53130  
414-529-6700  
Mondays, 5:45-8pm

Trinity Village  
7300 W Dean Rd  
Milwaukee, WI 53223  
414-371-7313  
5:30-6:30pm Mondays

Peace Lutheran  
17651 W Small Rd  
New Berlin, WI 53151  
262-679-1441  
Call for dates/times

Mount Calvary Lutheran Church  
1941 Madison St  
Waukesha, WI 53188  
262-547-6720 or 262-542-8589  
Call for dates/times

Ascension Lutheran Church  
1415 Dopp St  
Waukesha, WI 53188  
262-547-8518  
Tuesdays 6p-8p

Epikos Church– West Allis  
6229 W Greenfield Av  
West Allis, WI 53214  
Mondays at 6:30PM  
<http://griefshare.epikos.org>

## **Men's Grief**

### **Men Journeying Through Grief**

Meets periodically through the year  
Contact Pete at 414-651-2737 for dates, times and location

### **Widower's Group (men only)**

St. Gregory the Great  
3160 S 63<sup>rd</sup> St  
Milwaukee, WI 53219  
414-543-8292  
3<sup>rd</sup> Thursday, 6-8pm

## **Women's Grief**

### **Women in Grief**

Aurora St. Luke's Medical Center  
2900 W Oklahoma Ave  
Milwaukee, WI 53215  
414-423-7139  
1<sup>st</sup> Thursday, 6-8pm

### **Widow's Group**

Our Lady of Lourdes  
3722 S 58<sup>th</sup> St  
Milwaukee, WI 53220  
414-543-8292

## **Widow, Widower, Partner Grief**

### **Grieving the Death of a Partner/Spouse**

Aurora St. Luke's Medical Center  
2900 W Oklahoma Av  
Milwaukee, WI 53215  
414-649-6567  
8 weeks, afternoon/evening sessions, call for dates/times

### **Second Phase – Death of a Spouse/Partner Support Group**

Horizon Grief Resource Center  
11400 W Lake Park Dr  
Milwaukee, WI 53224  
414-586-8383  
Facilitates a number of varied grief support groups and programs for people that have suffered a significant loss including death of a loved one, a beloved pet, job, miscarriage or another life-changing experience. Walk-ins are welcome during regular hours of Mon, Tues, Thurs 12p-6p, Wed 12p-4pm, Fri 12p-4:30p. Services provided free of charge.  
[www.horizonhomecareandhospice.com/grief-resources/](http://www.horizonhomecareandhospice.com/grief-resources/)

### **Loss of a Spouse Grief Support Group**

Fox River Congregational Church  
N34 W23575 Capital Drive  
Pewaukee, WI 53072  
414-881-1058  
1<sup>st</sup> and 3<sup>rd</sup> Thursday, 5:30-6:30pm

### **Young Widow/Widower**

Kyle's Korner  
7106 W North Ave  
Wauwatosa, WI 53213  
414-777-1585  
1<sup>st</sup> and 3<sup>rd</sup> Tuesday, 5:30-7:30pm  
<http://www.kylescorner.org>

### **Young Widow/Widower**

Aurora Visiting Nurses Association Zilber Family Hospice  
1155 Honey Creek Parkway  
Wauwatosa, WI 53213  
414-615-5900  
2<sup>nd</sup> and 4<sup>th</sup> Thursday, 6-7p

## LGBT Grief

### Horizon Grief Resource Center

11400 W Lake Park Dr  
Milwaukee, WI 53224  
414-586-8383

Facilitates a number of varied grief support groups and programs for people that have suffered a significant loss including death of a loved one, a beloved pet, job, miscarriage or another life-changing experience. Walk-ins are welcome during regular hours of Mon, Tues, Thurs 12p-6p, Wed 12p-4pm, Fri 12p-4:30p. Services provided free of charge.

[www.horizonhomecareandhospice.com/grief-resources/](http://www.horizonhomecareandhospice.com/grief-resources/)

## Children and Teen Grief

### Young Adult Grief Group (ages 15-30+)

Hales Corner's Lutheran Church  
12300 W Janesville Rd  
Hales Corners, WI 53130  
414-529-6700 x106  
Room B31  
1<sup>st</sup> and 3<sup>rd</sup> Thursday, 6-8pm

### Young Adult Grief Support (18-24) for those whose loved ones died due to suicide

UW Milwaukee  
2513 E Hartford Ave  
Pearse Hall Room 184  
Milwaukee, WI 53211  
414-266-3761  
3<sup>rd</sup> Wednesday of the month 6p-8p

### Kyle's Korner

7106 W North Ave  
Wauwatosa, WI 53213  
414-777-1585

<http://www.kylescorner.org>

Teen and family support -2<sup>nd</sup> and 4<sup>th</sup> Tuesdays, 6-7:45pm

Child and family support – 1<sup>st</sup> and 3<sup>rd</sup> Mon and Thurs, 6-7:30pm and 2<sup>nd</sup> and 4<sup>th</sup> Wed, 6-7:30pm

### My Good Mourning Place

4005 W Oklahoma Ave  
Milwaukee, WI 53215  
414-719-5385

Children 5-18, Pre-registration is required. Latino families are welcome.

<http://www.mygoodmourningplace.org>

**Kid's Care**

Aurora St. Luke's Medical Center  
2900 W Oklahoma Ave  
Milwaukee, WI 53215  
414-649-6634  
Ages 5-12, four week session

**Healing Hearts of Waukesha County**

First United Methodist Church  
121 Wisconsin Ave  
Waukesha, WI 53186  
262-751-0874  
Children 4-18 and the adults who care about them.  
Mondays, 6-7:30pm. Spanish speaking families welcome.

**Camp Heartland**

1845 N Farwell Ave #310  
Milwaukee, WI 53202  
414-272-1118  
<http://www.campheartland.org>

**Camp Hope**

<http://www.camphopeforkids.org>  
715-341-0076

**Parent's Grief**

**Compassionate Friends (loss of child at any age) – <http://www.compassionatefriends.org>**

Milwaukee County - Oak Creek  
Oak Creek Community Center  
8580 S Howell Ave  
Oak Creek, WI 53154  
414-301-9273  
3<sup>rd</sup> Tuesday, 6:30-8pm

Ozaukee County  
Columbia/St. Mary's Medical Center  
2061 Cheyenne Ct  
Grafton, WI 53024  
262-376-1724  
3<sup>rd</sup> Tuesday, 6:45pm

Racine County  
All Saints Medical Center  
3801 Spring St  
Racine, WI 53405  
262-895-4888  
Last Tuesday, 7-9pm

Waukesha County  
Salem United Methodist Church  
541 Hwy 59,  
Waukesha, WI 53186  
262-470-4843  
4<sup>th</sup> Monday, 7pm

**Children’s Health Alliance - The Infant Death Center**

620 S 76<sup>th</sup> St, Suite 120  
Milwaukee, WI 53208  
414-337-4571  
Offers a variety of grief support resources for parents

**Infant Loss Support**

Aurora West Allis Medical Center – Woman’s Pavilion  
8901 W Lincoln Ave  
West Allis, WI 53227  
414-329-5908  
1<sup>st</sup> Wednesday, 7-8:30pm

**Infant Loss Support**

Children’s Hospital Of Wisconsin  
Corporate Center  
999 N 92<sup>nd</sup> St - Suite 255  
Milwaukee, WI 53226  
414-266-2995  
4<sup>th</sup> Monday, 6:30-8pm

**Child Loss Support Group (for parents whose child was age 2 and up)**

Children’s Hospital Of Wisconsin  
Corporate Center  
999 N 92<sup>nd</sup> St - Suite 255  
Milwaukee, WI 53226  
414-266-2995  
3<sup>rd</sup> Monday, 6:30-8pm

**Resolve Through Sharing Support Groups**

Children’s Hospital of Wisconsin – 414-266-2995  
West Allis Medical Center – 414-329-5908  
Ascension Healthcare – 414-447-2473  
Kenosha United Hospital – 262-656-2753  
A support group for parents who have experienced a miscarriage, ectopic pregnancy, stillbirth or newborn death.

## **Sudden Death/Suicide Support**

### **Survivors of Suicide**

Rogers's Memorial Hospital  
34700 Valley Road  
Oconomowoc, WI 53066  
800-767-4411  
1<sup>st</sup> Thursday, 7-9pm

### **Heidi's Hope**

Mental Health America  
600 W Virginia St Suite 502  
Milwaukee, WI 53204  
414-276-3122  
2<sup>nd</sup> and 4<sup>th</sup> Wednesdays, 5:30-7:30p  
Peer support programs for suicide attempt survivors and their families

### **Survivors of Suicide**

Piaseki Althaus Family Service Center  
2002 52<sup>nd</sup> St St  
Kenosha, WI 53144  
262-605-6722  
2<sup>nd</sup> and 4<sup>th</sup> Tuesdays – Call for times and more information

### **Survivors Helping Survivors**

Aurora St. Luke's Hospital  
2901 W Kinnickinnic River Parkway  
Milwaukee, WI 53215  
414-543-0787  
2<sup>nd</sup> Tuesday, 6:30-9pm

Deerwood Crossing  
4195 W Bradley Rd  
Milwaukee, WI 53209  
262-241-4563  
Thursdays 6:30-8:30pm

North Shore Library  
6800 N Port Washington Rd  
Milwaukee, WI 53217  
414-963-1425  
3<sup>rd</sup> Wednesday, 6p-8p

### **Special Circumstance Grief Group -Kyle's Korner**

#### **7106 W North Ave**

Wauwatosa, WI 53213  
414-777-1585  
<http://www.kylescorner.org>  
1<sup>st</sup> and 3<sup>rd</sup> Wednesday, 6:30-7:30pm



**Loss Due to Homicide/Sudden Death**

Career Youth Development  
2601 N Martin Luther King Dr  
Milwaukee, WI 53212  
414-264-6888  
Thursdays 6-8:40pm

**Parents of Murdered Children and Other Survivors**

WI Family Memorial Park  
12875 W Capitol Drive  
Brookfield, WI 53005  
262-250-7662  
1<sup>st</sup> Sunday, 1:30-4:00

## LGBTQ+ Resources

### LGBT Community Center and Resource Directory

1110 N Market St, Second Floor

Milwaukee, WI 53202

Phone: 414.271.2656

Fax: 414.271.2161

<http://www.mkelgbt.org/resource-center/directory/>

Hours of Operation:

Mon: 11:00am – 7:30pm

Tue-Fri: 11:00am – 9:00pm

Sat: 11:00am – 7:00pm Sun:

3:00pm – 7:00pm

Programs and resources:

- LGBT Youth group-drop in center (serves ages 12-24) - Project Q Mission: Provide culturally relevant, contemporary programs in a “for youth, by youth” space embodying positive cultural, social, educational and emotional development of youth  
Drop In Hours: Monday, Tuesday, and Thursday 3-7pm.
- LGBT Domestic violence/Advocacy
- Milwaukee Anti-Violence Project
- Healthy Relationships Course
- Advocacy for Victims and Survivors
- Crisis Counseling and Stabilization
- Community Education and Outreach
- Restraining Order Assistance
- LGBT friendly health providers

The Center is dedicated to reducing violence against LGBT individuals by providing support through community outreach, education and counseling. We provide assistance to victims of anti-LGBT violence by advocating on their behalf, encouraging and assisting with reporting and accompanying victims to medical exams or court appearances if requested. Ultimately, we’re as your support system during this difficult time.

### Greater Milwaukee Health Center

4655 N. Port Washington Road, Suite 325

Glendale, WI 53212

Phone: (414) 269-8282

<http://www.gmchealth.org/>

**Froedtert Sunny Slope Health Center (LGBT friendly primary care services)**

Dr. Christina Meyer

<http://www.froedtert.com/clinics/sunnyslope>

Monday, 7 a.m. – 5 p.m.

Tuesday, 7 a.m. – 7 p.m.

Wednesday, 7 a.m. – 7 p.m.

Thursday, 7 a.m. – 5 p.m.

Friday, 7 a.m. – 5 p.m.

Saturday, 8 a.m. – Noon

1350 Sunny Slope Road

Brookfield, WI 53005

**The Brady East STD Clinic**

1240 E Brady St

Milwaukee, WI 53202

414-272-2144

Men only – focus on the gay community

**The Trevor Project**

866-488-7386

[www.thetrevorproject.org](http://www.thetrevorproject.org)

Crisis Intervention/suicide prevention for lesbian, gay, bisexual, transgender and at-risk youth.

**GLBT National Help Center**

[888-843-4564](tel:888-843-4564)

[questions@GLBTNationalHelpCenter.org](mailto:questions@GLBTNationalHelpCenter.org)

<http://www.glnh.org>

Hours: Mon – Fri 3 PM to 11 PM, Sat 11 AM to 4 PM

All of our services are free and confidential. The Gay, Lesbian, Bisexual and Transgender National Hotline provides telephone and email peer-counseling, as well as factual information and local resources for cities and towns across the United States. We speak with callers of all ages about coming-out issues, relationship concerns, HIV/AIDS anxiety and safer-sex information, and lots more!

We also maintain the largest resource database of its kind in the world, with over 18,000 listings. Our database contains information on social and support groups, as well as gay-friendly religious organizations, sports leagues, student groups and more. We also have information on GLBT-friendly businesses including lawyers, doctors and various counseling professionals.

**Trans Lifeline**

877-565-8860

Transgender suicide hotline

**Disclaimer**

*This guide contains a list of frequently utilized community resources. There may be additional resources available beyond what is listed in this guide. While we attempt to keep the resource list up to date, we cannot make any guarantees on the availability or accuracy of listed resources.*

**Please call 9-1-1 for emergencies.** For non-emergency supportive services, we recommend calling 2-1-1 for additional and up to date resources that may not be listed in this guide. In addition to calling 2-1-1, you can also call 414-773-0211 locally or toll-free 1-866-211-3380. Persons may also text their ZIP Code to 898-211 to engage with a Community Resource Specialist via text on weekdays from 9am to 9pm.

*By listing an agency or resource in this guide, Milwaukee Area Technical College is not specifically endorsing any agency or individual, but this list is only provided as a courtesy and convenience. Milwaukee Area Technical College does not receive any financial incentives for providing this listing and provides no guarantees of service or outcomes by providing this list. Some of the services listed in this booklet may charge a fee, bill your insurance, or have specific eligibility requirements. Please contact each provider directly to establish terms of service.*

**For additions, corrections suggestions or deletions, please email:  
Officer Chad Stiles, RN/CCEMT-P  
[stilesc@matc.edu](mailto:stilesc@matc.edu)**

**Version date: 12/30/23**